



CLIMATE BY DESIGN

AIR CONDITIONING SPECIALISTS

PRE INSTALLATION QUESTIONNAIRE

Customer Name

Installation Address

1. Are there likely to be any issues with access for delivery of the equipment?
Sometimes deliveries are made by larger lorries but if access is an issue, we can make sure it comes out in a suitable vehicle.
2. Do you have somewhere to store the equipment between delivery and installation?
Equipment is normally delivered two working days before installation.
3. Are there any dates in the next month that are not suitable for your installation?
(weekend installations may be an option dependant on engineer's schedule)
4. Have you read through the 'Preparation Guide'?
Is there anything in the guide that you are unsure of, or is going to be an issue on the day of installation?
5. Is the system to be installed on a ground or first floor location?
6. Do you plan to have the indoor unit on an external wall?
(if not, do you have a clear route for the pipes and cables to exit the property)
7. Would you like the outdoor unit mounted on brackets on the wall or on rubber blocks on the floor.
8. What is the approximate distance between the desired positions of both indoor and outdoor units?
9. Do you have an electrician to install the power supply prior to installation?
(if not, these systems can be tested and commissioned off a 13 amp plug top and extension lead. Our engineer will leave a cable ready for the electrician to wire into the power)

Air Conditioning • Refrigeration • Ventilation • Facilities Management

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