

## Terms and Conditions

The London Pass entitles the holder to admission to Attractions upon presentation of the Pass without further payment together with other offers and discounts where appropriate. Admission is subject to the Pass being valid and to there being sufficient value remaining. All Attractions and services listed are contractually bound with the Publishers to accept admission without further payment, subject to their normal admission criteria. The Publisher will use all reasonable endeavours to facilitate admission or other genuine discounts in accordance with the terms of The London Pass by holders to Attractions, however, the Publishers shall not be responsible, or liable for and loss damage, expense, or inconvenience, if any Attraction, contrary to the terms of its contract with them, unlawfully and with no good cause, refuses admission or other genuine offers and discounts in accordance with the terms of the London Pass.

Opening times will fluctuate from time to time and users of information on this web site are recommended to check with the Attraction concerned prior to visiting it to ascertain the current position.

Whilst the publishers will make reasonable endeavours to maintain the consistency of the product line-up, participating attractions may be withdrawn from the product at any time, and replaced with attractions of an equivalent value. The publishers will not be responsible for any loss, damage, expense or inconvenience connected with changes in the product line-up.

All and any complaints or claims for redress must be made directly to the Attraction concerned.

The Publishers have taken all reasonable care to ensure that only properly run and reputable Attractions of good standing are within The London Pass scheme, however the Publishers shall not be liable for any deficiencies of service, quality of merchandise or health and safety at any particular attraction.

Whilst the Publishers will have used all reasonable endeavours to ensure that the information contained on this web site is accurate, they shall not be liable for any loss, expense, damage or other inconvenience caused, in whole or part, by reliance upon such information and the user of the information does so at his own risk.

The London Pass may only be used by the card's signatory on consecutive days only. It is non-refundable. No replacements or refunds can be offered for lost or stolen cards. The London Pass is not valid for return visits to any attraction.

Please note your London Pass is valid for 12 months following date of purchase.

Holders of The London Pass recognise and accept that they visit any Attraction voluntarily and entirely at their own risk.

The Publishers are not in any way responsible for the conditions of the attractions or venues or third party acts or omissions at any Attraction, venue or service.

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