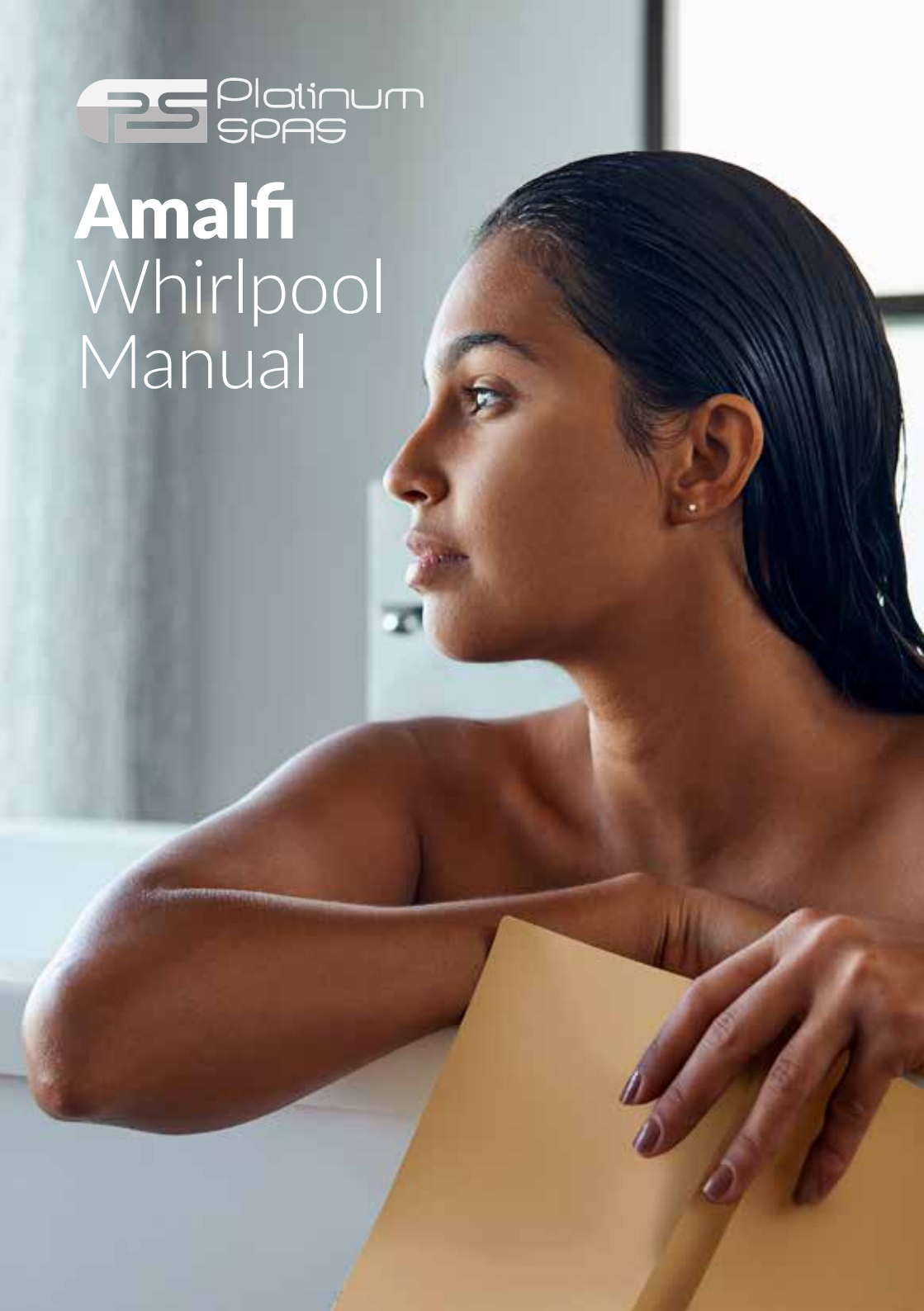




Amalfi Whirlpool Manual



GREAT NEWS ON YOUR NEW BATH PURCHASE.

Your Shower is designed and manufactured with the finest components available and is engineered for comfort, low maintenance, and durability in mind.

This manual will help you to determine the best way to take care of your spa based on the amount of use and the type of environment your spa is installed.

It is very important that you take time to read the entire manual before using your spa. Within in this manual are important start-up guidelines and maintenance procedures as well as safety precautions that must be followed to ensure the prolonged life of your spa and the safety of the people using the shower.

Failure to follow start-up procedures may result in damage to your Shower and void your warranty. Please feel free to call Superior Spas Ltd if you have any further questions after reading this manual. Your Shower comes with a warranty, information relating to your warranty can be found in Section 12 of this manual.

We hope you enjoy many years of fun and relaxation in your new Shower.



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Section 1

IMPORTANT SAFETY INFORMATION

When installing and using this electrical equipment be sure to follow these basic safety precautions:

- 1. WARNING:** To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times
- 2. DANGER:** Risk of accidental drowning. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this spa unless they are supervised at all times
- 3. DANGER:** Risk of injury. The suction fittings in this spa are sized to match specific water flow created by the pump. Should the need arise to replace the suction fitting or the pump, ensure that the flow rates are compatible. Never operate the spa if suction fittings are broken or missing. Never replace a suction fitting with one rated less than the flow rate marked on the original suction fitting
- 4. DANGER:** Risk of Electrical Shock. Install at least 5 feet (1.5m) from all metal surfaces. As an alternative, spa may be installed within 5 feet (1.5m) of metal surfaces if each metal surface is permanently connected (bonded) by a minimum ground wire
- 5. DANGER:** Risk of Electrical Shock. Do not permit any electrical appliance such as a light, telephone, radio, television, etc. within 5 feet (1.5m) of a spa unless such appliances are installed and built-in by the manufacturer
- 6. ELECTRICAL SUPPLY:** The electrical supply for this product must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with the national electrical standards. This disconnect must be readily accessible and visible to the spa occupant but installed at least 5 feet (1.5m), from the spa water
- 7. WARNING:** To reduce the risk of injury:
 - a) The water in the spa should never exceed 40°C (104°F). Water temperature between 38°C (100°F) and 40°C (104°) is considered safe for a healthy adult
Lower water temperatures are recommended for young children and when the spa use exceeds 10 minutes
 - b) Since excessive water temperatures have a high potential for causing fetal damage during early months of pregnancy, pregnant women should limit spa water temperatures to 38°C (100°F)
 - c) Before entering a spa, the user should measure the water temperature with an accurate thermometer since the tolerance of water temperature regulating devices varies
 - d) The use of alcohol, drugs, or medication before or during spa use may lead to unconsciousness with the possibility of drowning
 - e) Obese persons and persons with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a physician before using a spa
 - f) Persons using medication should consult a physician before using a spa since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation
- 8. AUDIO/VIDEO EQUIPMENT WARNINGS** (Optional equipment based on model)
CAUTION: Risk of Electrical Shock. Do not leave compartment door open
- 9. CAUTION:** Risk of Electrical Shock. Replace components only with identical components

- 10. WARNING:** Prevent Electrocution.
Do not connect any auxiliary components (for example cable, additional speakers, headphones, additional audio/video components, etc.) to system
- 11. CAUTION:** Risk of Electrical Shock.
Do not service this product yourself as opening or removing audio covers may expose you to dangerous voltage or other risk of injury. Refer all servicing to qualified service personnel
- 12. CAUTION:** Risk of Electrical Shock. When the power supply connections or power supply cord(s) are damaged; if water is entering the audio / video compartment or any electrical equipment compartment area; if the protective shields or barriers are showing signs of deterioration; or if there are signs of other potential damage to the unit, turn off the unit and refer the servicing to a qualified service personnel
- 13. MAINTAIN:** This unit should be subject to periodic routine maintenance (for example, once every 3 months) to make sure that the unit is operating properly
- 14. CAUTION:** Do not operate audio video controls while inside the spa
- 15. INSTALLATION** of the spa for other than a residential dwelling will result in voiding the manufacturer's warranty
- 16. CAUTION:** Do not bring any object into the spa that could damage the spa shell
- 17. CAUTION:** Never insert any object into any opening
- 18. WARNING:** Do not sit on the spa cover or place objects on it
- 19. MAINTAIN:** Remove any water or debris that may collect on the spa cover
- 20. WARNING:** Do not use the spa immediately after strenuous exercise
- 21. WARNING:** If you feel pain or dizziness at any time while using the spa, discontinue use and contact a physician

- 22. WARNING:** To reduce risk of injury it is especially important that persons with pre-existing health conditions or problems such as obesity, heart disease, high or low blood pressure, circulatory problems, pregnancy or diabetes to consult their doctor before using the spa
- 23. WARNING:** Observe reasonable time limits when using the spa. Long exposures at high temperatures can cause high body temperatures. Symptoms may include dizziness, nausea, fainting, drowsiness, and reduced awareness. These effects could possibly result in drowning
- 24. WARNING:** The spa jets produce a stream of water with relatively high pressure Prolonged exposure of localized area of the body may cause bruises to the skin
- 25. IMPORTANT:** The include warning sign must be posted where all users of the spa can see and read it
- 26. WARNING:** To avoid risk of drowning. The Spa cover should be in place and properly latched when spa is not in use
- 27. IMPORTANT:** Read and understand the warnings on the spa cover
- 28. MAINTAIN:** Proper water chemistry is necessary to maintain the water and prevent possible damage to spa components

Section 2

PRE-INSTALLATION & SET-UP

IMPORTANT - Do not use a knife to remove the wrapping.

This shower has been factory fitted with a quality whirlpool system. Once fitted the whole system has then been water & electrically tested, quality inspected and then wrapped to ensure that it arrives with you in perfect working order.

The quality of this finished product is now in your hands. Please read all the instructions overleaf before commencing installation. Should you have any difficulty then ring our Technical Support Engineer on 01246 559071 9am-5pm.

It is the responsibility of the contractor/purchaser to ensure that this shower is installed only by a qualified Plumber & a qualified Electrician. All electrical connections must comply with the current edition of I.E.E.

Regulations. After connection the appropriate completion certificate must be presented to the end user in accordance with I.E.E. Regulations.

WARNING - If damage is caused to the system due to mishandling or incorrect installation, Superior Spas LTD reserve the right to charge for any repair work needed! Our Callout charge is £85.00 inc VAT and will be charged to the customer for all callouts whether the fault lies with the customer or the installers.

Plumbers Instructions

This whirlpool system has been fitted to this shower so as to allow as little water as possible to remain in the pipework after use. With some showers (especially corner showers) our best fit policy can occasionally mean a pump position or awkwardly placed pipework which will make life difficult for the installer and increase the normal installation time.

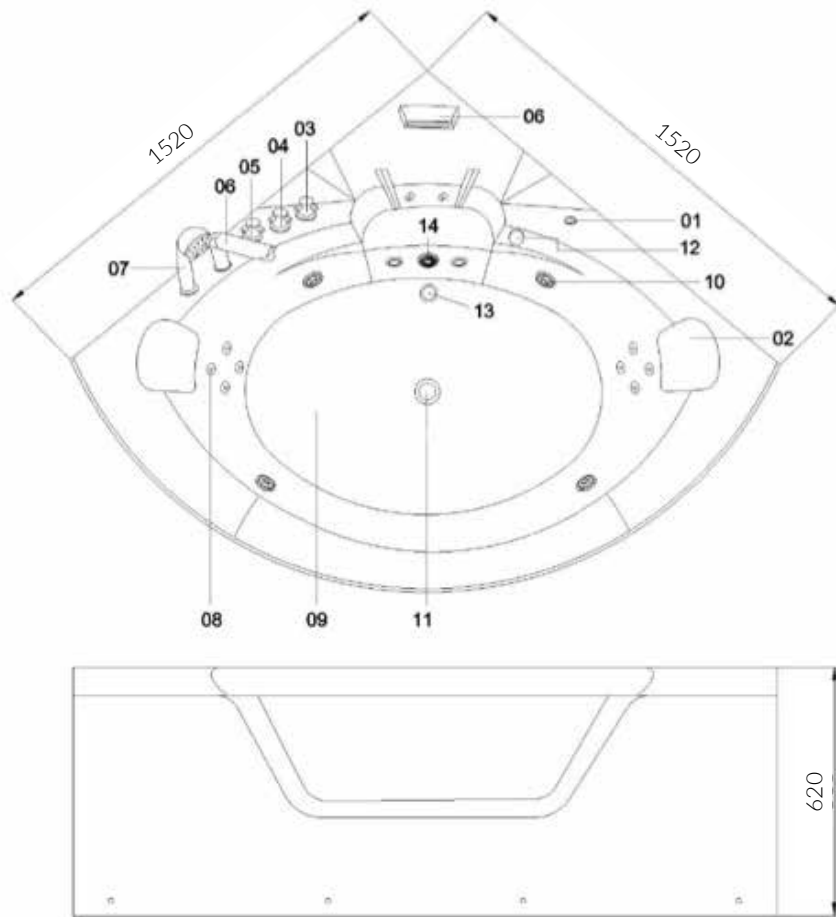
Our policy on water retention is, that is is better for the installer to "suffer" for a couple of hours, than for the end-user to suffer for years - If you are one of the few installers to "suffer", please accept our apologies.

The quality of this finished product is now in your hands. If you would like to discuss the options available, please ring our Technical Support Engineer on:

01246 559071

- **DO NOT** lift or manoeuvre the shower by the whirlpool pipework.
- **DO NOT** remove the protective tape from the controls on the rim of the shower until all plastering and grouting has been completed.
- Grout dust has been known to cement the
- Aircontrol solid

- **DO NOT** remove any electrical ties on the pipework - they are there for a purpose.
- **DO NOT** allow the electrician to install the E.L.C.B. under the shower - it makes it awkward for the customer to carry out monthly testing.
- **DO NOT** allow anyone to dry run the pump. i.e.do not run the pump without water in the system. Water acts as a coolant for the pump impellor and casing without which costly damage will occur
- **ACCESS** must be allowed to remove the pump and control box
- Assemble the shower legs etc as per the manufacturers instructions taking care if the shower has to be turned upside down. Occasionally we will temporarily fit the legs to the shower when fitting the whirlpool system. If the legs are subsequently left on the shower it is still the plumbers responsibility to check that all screws and brackets are in place
- Fit and adjust to correct height the pump bracket support leg
- Adjust feet to the required height for the shower panel and slide the shower into position.
- Set the shower level and prefit the shower into the desired position. Check that the pump is within the confines of the shower. If the pump exceeds the confines of the shower it will be necessary to chase out the wall to accommodate the pump. This should be done before the shower is finally fitted
- Ensure that all hot water pipes are clear of the whirlpool pipework - If necessary remove shower and re-make the hot water pipes keeping the blow torch away from the shower and whirlpool pipework. (Hepworth) fittings could be used to good advantage.)
- Connect the 8mm OD nylon pipe between the pump and the black drain fitting on the suction elbow (Check connections if already fitted)
- When the shower is level in the required position, and before final fixing takes place, temporarily connect the waste and water feeds, fill the shower with warm water to the level of the overflow and operate the whirlpool system under pressure for a period of twenty minutes
- During this time all joints should be checked to ensure that they have not been damaged or weakened in transit. Leave the shower standing with water in it for a further 20 minutes and recheck the joints. Carry out procedures detailed in the commissioning checklist opposite.



- 01 - On / Off
- 02 - Headrest
- 03 - Water Diverter
- 04 - Cold Water Tap
- 05 - Hot Water Tap
- 06 - Faucet
- 07 - Hand Held Shower

- 08 - Small Water Jets
- 09 - Air Jets
- 10 - Large Water Jets
- 11 - Underwater Light
- 12 - Drainage Diverter
- 13 - Drainage Point
- 14 - Waterflow

PLEASE NOTE:

The brass thread may already be fitted in the shower hose hole for transport purposes, as per below:

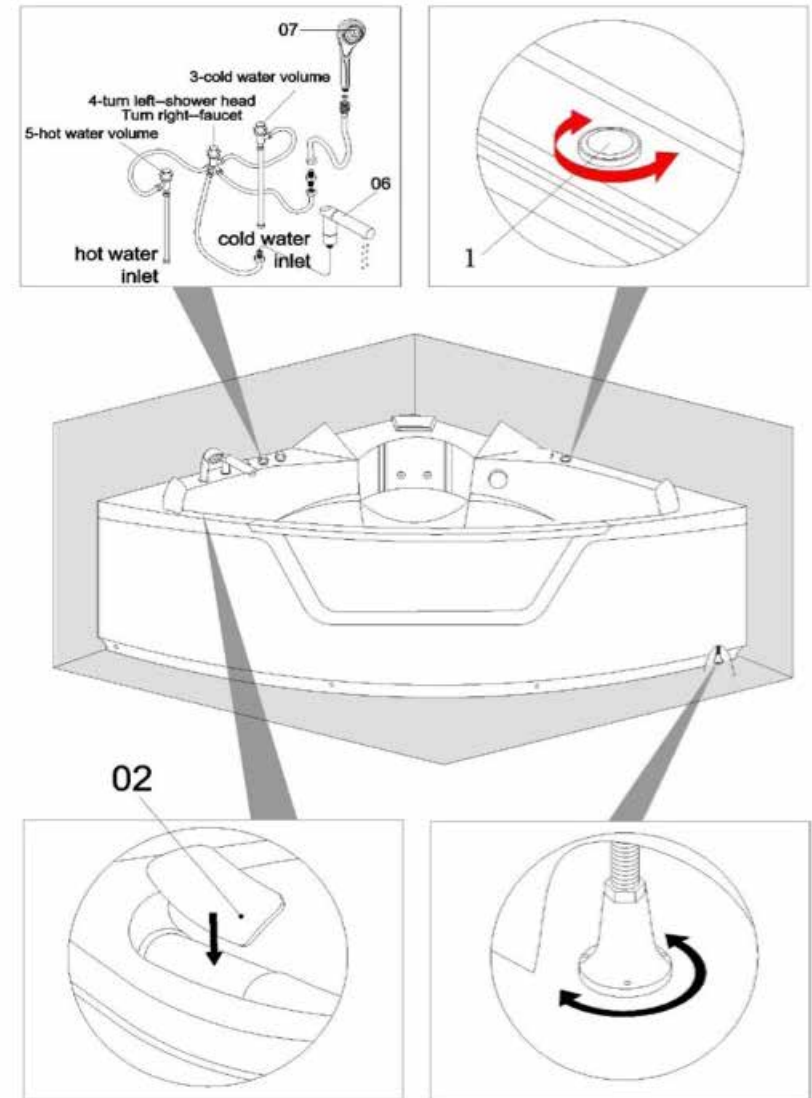
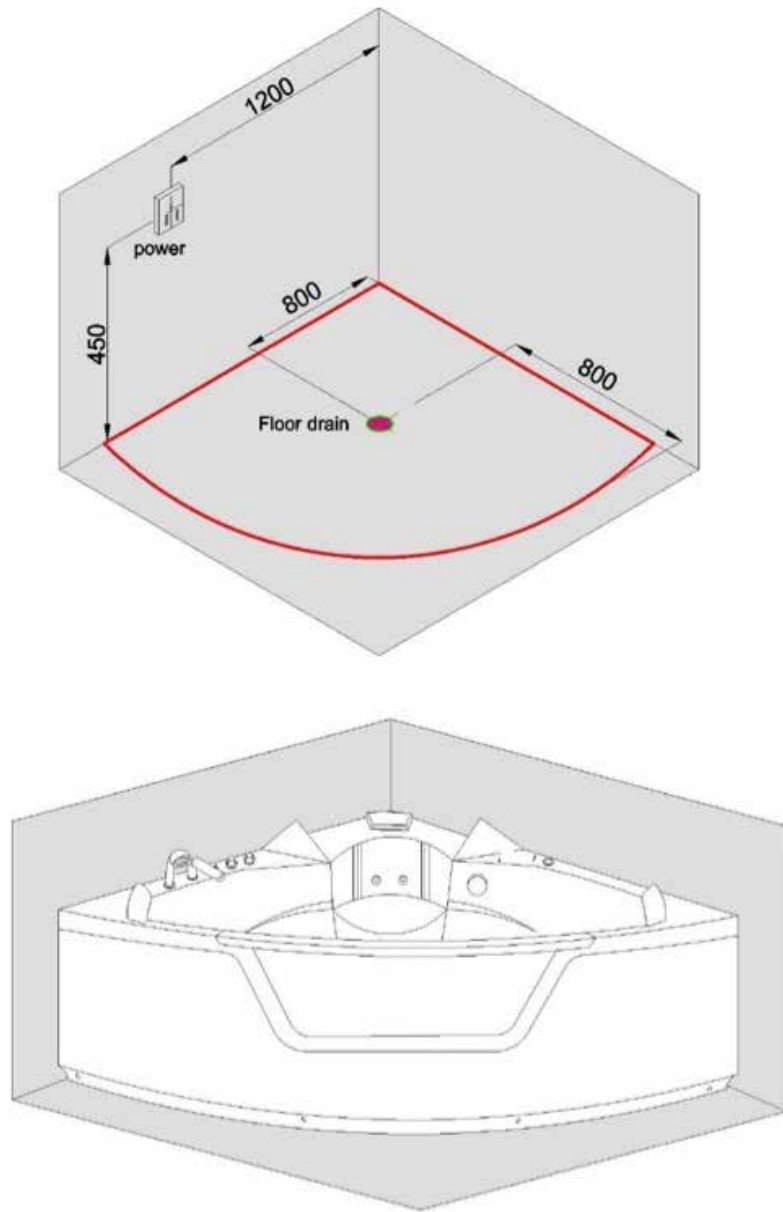


IF this is the case, this will need to be removed and then re-fitted underneath to the shower hose connections



This allows the shower hose to freely sit through the hole and flush to the top. Please see photos below:





Fault	Check	Action
Whirlpool will not run	Check Capillary pipe is attached to on/off button and pump	Press button and listen for a 'click'
Whirlpool will not run	Check supply Connect to a 13a plug and test using an extension	If bath works there is fault in the power supply

Section 3

ELECTRICAL REQUIREMENTS

- Voltage Rating 220 -240AC Frequency Rating 50HZ Power Rating 2.8KW (steam version only)
 - Your electrical contractor should understand ALL legal requirements of connection before undertaking any work or installation
 - UNDER NO CIRCUMSTANCES UNDERTAKE THIS YOURSELF!!!
 - Note for electrician: This product comes with 13 amp plug (s) fitted with an RCD unit. We leave it this way for you to connect it your own way due to continued additions to current regulations.
1. Connect within current laws and IP directives
 2. (Preferred) Wire into isolated fused feed connecting directly to the house consumer/ service box
- Always use protection against electrical surge. Your unit should be treated the same as a home computer. A surge protector should eradicate the possibility of either the transformer or control panel being burnt out. Electrical work needs to be signed off by a fully qualified operative by law. Failure to adhere to this will not only void your electrical warranty for your unit, but could void your house insurance too.

- Explain how the whole system can be isolated by means of the fused spur.

Fault Finding

Symptom

Press on/off button - nothing happens.

Solution

Check water is above the water level sensor and that the light is showing on the water level sensor. Check power supply is getting to control box. Check operation of the ELCB if the ELCB fails to test then the problem is at the fuse in the fused spur. If power supply is getting to Control box then check connections to pump and ancillaries are intact and have not been stressed.

Pressure/Water Requirements

We recommend a BAR pressure between 2.5 and 3.4 BAR. If you have a combination boiler system no problem should be experienced. If you have a gravity feed older type installation (hot water tank type usually less than 1 BAR) you will almost certainly need a pump. We cannot advise on which type of pump is used, location or design because all house plumbing layouts vary. This is a job for your installer/ plumber. The end delivery however must fall within the scope above.

Important Note Do not exceed 3.4 BAR pressure under any circumstances. Warranty is void if so as damage will occur.

If you have a combination supply, please use a pressure reducing valve if required to lower the BAR pressure to the unit. The waste hose must be of a flexible type (1m flexible waste supplied).

The water supply pipes need to be at least 1 meter in length and must be that of a flexible braided type (not supplied).

DO NOT OVERTIGHTEN THE BRAIDED HOSES AS IT CAN CAUSE THE CONNECTION TO POP AFTER A FEW WEEKS OF USE.

Always fit easy to get to isolation taps on both hot and cold water supply (not supplied). Just like a dishwasher or washing machine, this product **MUST** be isolated when not in use.

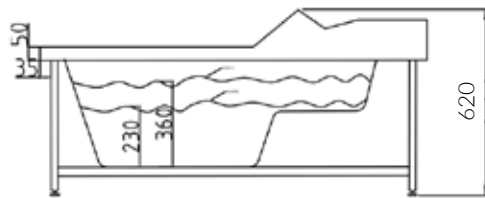
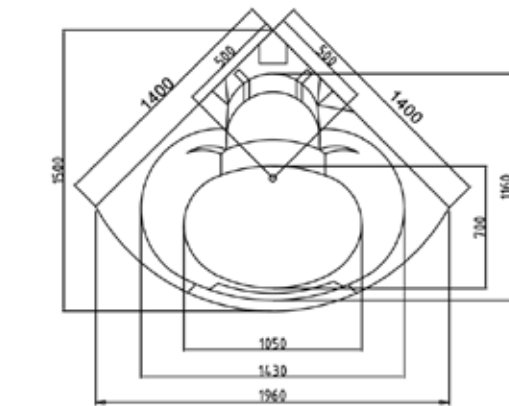
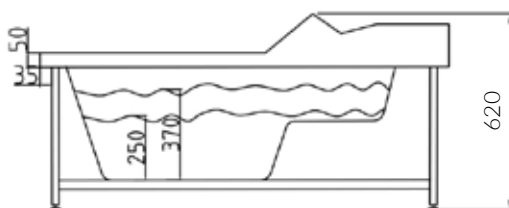
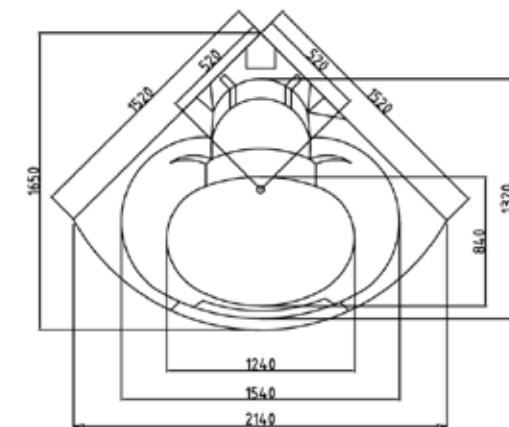


FIG 2

unit:mm



unit:mm



WARNINGS

WARNING: To reduce the risk of injury, do not permit children to use this product unless they are closely supervised at all times.

DANGER: Risk of accidental drowning. Extreme caution must be exercised to prevent unauthorized access by children. To avoid accidents, ensure that children cannot use this spa unless they are supervised at all times.

DANGER: Risk of injury. The suction fittings in this unit are sized to match specific water flow created by the pump. Should the need arise to replace the suction fitting or the pump, ensure that the flow rates are compatible.

Never operate the unit if suction fittings are broken or missing. Never replace a suction fitting with one rated less than the flow rate marked on the original suction fitting.

DANGER: Risk of Electrical Shock. Do not permit any electrical appliance such as a light, telephone, radio, television, etc. within 5 feet (1.5m) of a whirlpool bath unless such appliances are installed and built-in by the manufacturer.

ELECTRICAL SUPPLY: The electrical supply for this product must include a suitably rated switch or circuit breaker to open all ungrounded supply conductors to comply with the national electrical standards. This disconnect must be readily accessible and visible to the spa occupant but installed at least 5 feet (1.5m), from the spa water.

WARNING: To reduce the risk of injury:

a) The water in the whirlpool bath should never exceed 40°C (104°F). Water temperature between 38°C (100°F) and 40°C (104°) are considered safe for a healthy adult.

Lower water temperatures are recommended for young children and when the whirlpool bath use exceeds 10 minutes.

b) Since excessive water temperatures have a high potential for causing foetal damage during early months of pregnancy, pregnant women should ensure water temperatures do not exceed 38°C (100°F)

c) Before entering a whirlpool bath, the user should measure the water temperature with an accurate thermometer since the tolerance of water temperature regulating devices varies.

d) The use of alcohol, drugs, or medication before or during whirlpool bath use may lead to unconsciousness with the possibility of drowning.

e) Obese people and persons with a history of heart disease, low or high blood pressure, circulatory system problems, or diabetes should consult a doctor before using a whirlpool bath.

f) Persons using medication should consult a doctor before using a whirlpool bath since some medication may induce drowsiness while other medication may affect heart rate, blood pressure, and circulation.

AUDIO/VIDEO EQUIPMENT WARNINGS

(Optional equipment based on model)

CAUTION: Risk of Electrical Shock. Replace components only with identical components.

WARNING: Prevent Electrocutation. Do not connect any auxiliary components (for example cable, additional speakers, headphones, additional audio/video components, etc.) to system.

CAUTION: Risk of Electrical Shock. Do not service this product yourself as opening or removing covers may expose you to dangerous voltage or other risk of injury. Refer all servicing to qualified service personnel.

CAUTION: Risk of Electrical Shock. When the power supply connections or power supply cord(s) are damaged; if water is entering the audio / video compartment or any electrical equipment compartment area; if the protective shields or barriers are showing signs of deterioration; or if there are signs of other potential damage to the unit, turn off the unit and refer the servicing to a qualified service personnel.

MAINTAIN: This unit should be subject to periodic routine maintenance (for example, once every 3 months) to make sure that the unit is operating properly.

CAUTION: Do not operate audio video controls while inside the spa

INSTALLATION of the unit for other than a residential dwelling will result in voiding the manufacturer's warranty.

CAUTION: Do not bring any object into the unit that could damage the shell.

CAUTION: Never insert any object into any opening.

WARNING: Do not use the unit immediately after strenuous exercise.

WARNING: If you feel pain or dizziness at any time while using the unit, discontinue use and contact a physician.

WARNING: To reduce risk of injury it is especially important that persons with pre-existing health conditions or problems such as obesity, heart disease, high or low blood pressure, circulatory problems, pregnancy or diabetes to consult their doctor before using the spa.

WARNING: Observe reasonable time limits when using the spa. Long exposures at high temperatures can cause high body temperatures. Symptoms may include dizziness, nausea, fainting, drowsiness, and reduced awareness. These effects could possibly result in drowning.

WARNING: The spa jets produce a stream of water with relatively high pressure. Prolonged exposure of localized area of the body may cause bruises to the skin.

WHIRLPOOL BATHING CARE

DO NOT allow hair to become entangled with the suction fitting (the largest fitting in the bath). If necessary bathe using a shower cap.

DO NOT use large quantities of bubble bath, it will cause excessive foaming.

DO NOT use bath oils, these will coat the pipes and cause a buildup of grease. There are a wide range of bathing crystals that are available which won't damage the unit.

DO NOT run the whirlpool system without sufficient water in the bath, this will cause damage to the pump.

MAINTENANCE

Whirlpool baths with a piped circulation system cannot be thoroughly cleaned. Flushing procedures will not completely clean circulation piping because water remains in pockets after the unit is drained.

Flushing procedures should be done to keep the whirlpool bath as clean as possible.

a. After each bath, flush the entire circulation system with a detergent capable of removing oily bath residue. Fill the bath with hot water (up to 140° F) and add 4 tablespoons to 1/4 cup of a low-foaming disinfectant (such as powdered dishwasher detergent). For a deeper clean try adding 1/2 cup of household bleach. Turn off the air induction and run the water jets for 10 to 15 minutes. Drain the unit and fill with fresh water to ensure any remaining cleaning product has been fully flushed out. You may need to do this several times before this happens.

DO NOT clean the whirlpool fittings with abrasive or multi-surface bathroom cleaners. Use only mild soapy water and a soft cloth or a suitable micro-fiber cloth.

MAINTAIN your whirlpool system using suitable whirlpool cleaning products.

b. Once a year, flush the circulation system with an acidic wash to remove scale. Oil deposits will cover scale, so the system must first be flushed with the oil-removing detergent used for regular flushes. After oil deposits have been removed, flush the system with an acidic cleaner to remove scale deposits.

In areas with hard water, we highly advise the purchase and fitting of a water softener.

Failure to do so may cause a lime scale build up, which may cause damage to the unit. Such damage will not be covered under warranty.

Remove headrests periodically and ensure they are cleaned using a nonabrasive cleaning detergent.

Jets should be cleaned with a cotton bud or a suitable micro-fiber cloth to remove any grime around them.



Section 4

USER INSTRUCTIONS

Thank you for purchasing a quality whirlpool system. In order to get the full benefit from this product and have many years of trouble free service, please follow the simple instructions below.

Whirlpool Showering Safety

If you suffer from a heart condition or are pregnant consult your doctor before taking a whirlpool shower.

DO NOT allow children to bathe in the whirlpool unattended.

DO NOT allow hair to become entangled with the suction fitting (the largest fitting in the shower). If necessary shower using a shower cap.

DO NOT take a whirlpool after a large meal or after drinking alcohol.

DO NOT over do it! Start by having the whirlpool on for a short period and build up gradually each shower time.

DO NOT bathe in hot water above 40 Degrees Centigrade (104 F)

DO NOT use large quantities of bubble shower, it will cause excessive foaming.

Care and Maintenance

DO NOT use shower oils, these will coat the pipes and cause a build up of grease.

DO NOT run the whirlpool system without sufficient water in the shower, this will cause damage to the pump.

DO NOT clean the whirlpool fittings with abrasive or multi-surface bathroom cleaners. Use only mild soapy water and a soft cloth or a suitable micro-fibre cloth such as an e-cloth.

MAINTAIN your whirlpool system using suitable whirlpool cleaning products.

Testing R.C.D.

An R.C.D. MUST be fitted to the electrical supply: it is an essential safety feature. If one has not been fitted DO NOT use the shower and consult a qualified electrician. (See installation instructions for details.)

Test at least once a month as follows:

1. Turn the R.C.D. to the ON position
2. Press the 'TEST' button. The R.C.D. should trip to the 'OFF' position. (If the R.C.D. fails to trip off consult a qualified electrician)
3. Switch on as normal when the shower is to be used.

Failure to follow start-up procedures may damage your unit and void your warranty. Please feel free to call Superior Spas Ltd if you have any further questions after reading this manual. In such a case where you need to log a warranty claim, please visit www.superiorwarranty.co.uk where you will be asked to create an account and log your claim. ALL claims must be processed via the online system.

Section 5

DELIVERY OF YOUR BATH

Access + Delivery

Prior to delivery you must check that you have the relevant access for your shower. This information can be found in the product specification in Section 1.

Where on my property will you deliver my order to?

Due to insurance guidelines, delivery will be to kerbside only. Delivery personnel are unable to enter private residences, so the recipient of the goods is responsible for any additional lifting once the initial delivery has been made.

Where do you deliver to?

Our standard delivery charges include delivery to UK mainland only for all items. We can deliver all items to non-UK mainland for an extra charge.

Do I have to sign for delivery?

The delivery company will require a person over the age of 18 to sign for goods as proof of receipt. Although we recommend you sign for your own goods, it is not required that the signature be from the specified recipient, however it is your responsibility to check for any shortages, damages or manufacturing faults 48 hours after delivery. Please do not leave this for your assembler or plumber to carry this out and report any problems directly to Superior Spas customer service team within 48 hours who will be pleased to help and will react quickly to resolve any issues.

Special note for elderly / infirm customers.

Please note, should you need help or require a longer period to check your product. Please call us first. We are happy to assist in any way we can, extensions can be made, checks made first on your behalf and photographed to give peace of mind. This service is free of charge

If you are unsure and have any queries regarding your access, we will be happy to assist by reviewing photo's/videos sent by you. Site visits may incur an additional charge.

For any support on this matter please contact our office on **01246 559071**.

Office opening hours are...

Mon-Fri 9am-5pm

Saturday 9am-2pm

Alternatively please email us on

info@superiorspas.co.uk

Section 6

WARRANTY

As a result of the care and attention to detail that we invest in the manufacture of our whirlpool shower products, we are confident that they will perform as desired for many years.

However, occasionally defects do arise; should you discover a defect in your shower product we will carry out an investigation and replace any defective components free of charge within warranty.

Manufacturing warranty

1-YEARS ACRYLIC & STRUCTURE

The manufacturer provides the user of the shower a 1 year's warranty to be free of defects in the acrylic shell and metal frame from the original date of delivery.

1-YEARS COMPONENTS

The basic and optional components such as control system, massage engines, hydro or air pump and plumbing are warranted for 1 years from the original date of delivery (No warranty is given on fuses, bulbs, gaskets)

1-YEARS SIDE PANELS

The factory installed side panel is warranted for 1 years from the original date of delivery.

1-YEARS WHIRLPOOL SYSTEM

Our Platinum Spas whirlpool system – specifically limited to the pumps, control system and plumbing are warranted against malfunctions due to defects in workmanship or materials for 1 years from the original date of delivery

1-YEARS LED LIGHTS

The factory installed LED lights are warranted against defects in materials or workmanship for 1 years from the original date of delivery.

Warranty Limitations

1. This warranty does not cover damage caused by misuse, lack of maintenance, or lime scale deposits
2. Platinum Spas. reserves the right to replace the defective parts with factory or remanufactured parts
3. Platinum Spas is not responsible for any damage caused by alterations or modifications by the user
4. The warranty is valid from the date of the delivery
5. The warranty of the shower does not cover defects, damage or failure caused by the common carrier, installer, user or other persons, pets or rodents, or resulting from, without limitation, any of the following: careless handling (lifting unit by plumbing, abrading finish, etc.) including its own negligence; modification of any type for any reason (including modification to meet local codes); Improper installation (including installation not in accordance with instructions and specifications provided with the unit); connections supplied by the installer of the equipment; improper voltage supply or unauthorized electrical modification; misuse; incorrect operation, or lack of proper routine maintenance; operation of the unit without specified minimum amount of water or at inappropriate water temperature; use of abrasive or improper cleaners; or acts of God, such as lightening, floods, earth-quakes etc

6. In addition, The manufacturer will not be responsible for incidental or consequential damages or losses arising from any cause (e.g water damage to carpet, ceiling, tiles, marbles, loss of use etc.) including its own negligence; damages to, respecting or resulting from: plated parts when pool and/or spa chemicals are used in the unit or hard water conditions; optional shower equipment not manufactured by the company but supplied with the dealer, installer or Company; the units prior usage as an operational of display; or defects that should have been discovered before installation.
7. This warranty does not include: labour, transportation of other costs incurred in the removal and or reinstallation of the original unit and/or installation of a replacement unit; any costs relating to obtaining access for repair; or loss of use damage, including loss of sales, profit or business advantage of any kind under any circumstances. Spa units are excluded of any warranty coverage if any addition, deletion or modification of any kind whatsoever has been made to the unit (or to any component).
8. The warranty does not cover defects of damage due to normal wear and tear, improper installation, alterations without the manufacturer written consent, accident, misuse, abuse, commercial or industrial use, use of an accessory not approved by the manufacturer, failure to follow the user manual, or repairs made or attempted by anyone other than an authorized representative of the manufacturer.

Commercial Use Warranty

The product guarantee is only valid for products used in the United Kingdom and installed in a domestic environment. The warranty is void where defects occur from commercial use of our products.

Extent of Warranty

This warranty extends only to the original consumer purchaser of the shower when invoiced and delivered.

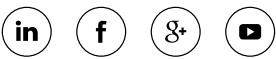
The warranty terminates upon any transfer of ownership, prior to the expiration of the warranty period.

Any modifications to the shower will void the warranty.

THIS WARRANTY DOES NOT AFFECT YOUR STATUTORY RIGHTS

Notification

To obtain service in the event of a defect covered by this warranty, you should notify us either by telephone to the number below, as soon as possible upon becoming aware that the fault has arisen.



Platinum Spas

Unit 6 Devonshire Ind Hamlet, Station Road, Brimington, Chesterfield, S43 1JU

For more information about Platinum Spas call, email or Visit us online:

t. +44 (0)1246 559071 | e. info@platinumspas.co.uk | w. platinumspas.co.uk