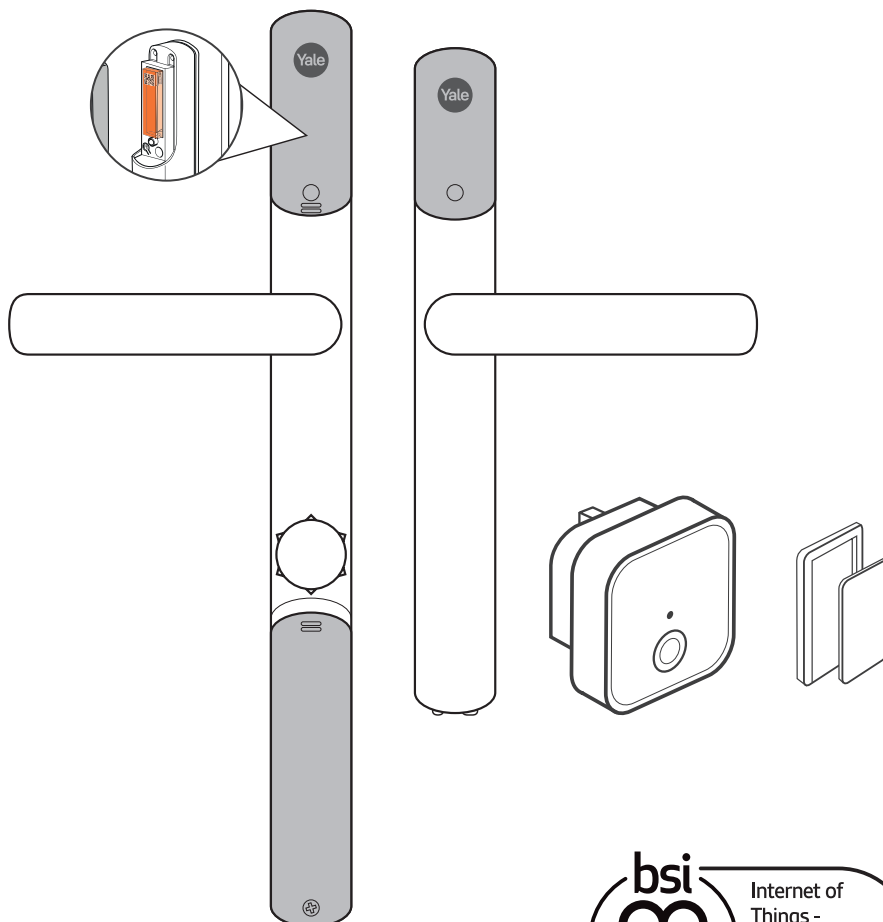




Conexis® L2 Smart Lock User Manual



KM 735817

Welcome!

Yay! We're so happy you chose our Conexis® L2 Smart Lock, we hope you're as excited as we are!

We know you'll be keen to get started with your new Smart Door Lock, but to make your experience as smooth as possible, we do recommend reading this guide to ensure your Conexis® L2 is both installed and used correctly.

If you have any questions or need help at any point, our **Customer Support Team** are on hand to help guide you through any tricky bits.

You can contact the team on **01824 731141** during the following hours:

Monday - Friday: 8am - 6pm

Saturday: 9am - 12.30pm

If you feel the task is too challenging, that's absolutely okay. We completely understand - installing security devices may feel complex at first and it's important everything is done correctly. We offer an installation service, that can be purchased separately and we have a team of professionals on hand to do the job for you.

On completion of the installation, the installer will test and offer a demonstration on how to use your new Conexis® L2 Smart Lock.

If you are interested in purchasing installation, then please scan the QR code below and follow the instructions.



Want to purchase additional accessories? Please visit yalehome.co.uk to view our full range of products.

Enjoy finding great deals? Sign up to our newsletter to receive updates about our products and early access to promotional offers.

Welcome to the Yale Family!

Before you get started...

Check your existing door is in good working order.

Step 1:

With the key inserted in the lock, open the door and lift the handle. Can you easily turn the key?

If yes, proceed to next step.

If not, check the lock is working correctly. A Locksmith may need to check this for you, as if the lock is misaligned your Conexis® L2 may not operate properly.

Step 2:

With the key still inserted, close the door and lift the handle. Turn the key to lock the door. Does it turn and lock easily?

If yes, proceed to installation.

If not, the door may be misaligned and will require adjustment before trying to install your Conexis® L2. A Locksmith may need to attend to adjust the door for you.

If you buy our installation service, our installation partners will check these points for you & adjust as necessary.

Now for the app...



Yale Home



If you're new to the Yale family, we'll soon get you feeling right at home. Simply download the Yale Home app and create an account. Then, once your Conexis® L2 is installed on your door, open the Yale Home app and follow the in-app instructions to set up a new device.

If you're already a fully fledged member of the Yale family, simply open your Yale Home app and once the Conexis® L2 is installed on your door, follow the in-app instructions to set up a new device.



We recommend watching the 'How to Install' video before beginning your installation. Scan the QR code shown on the right to access our Support Pages for videos, Troubleshooting Tips and FAQ's.

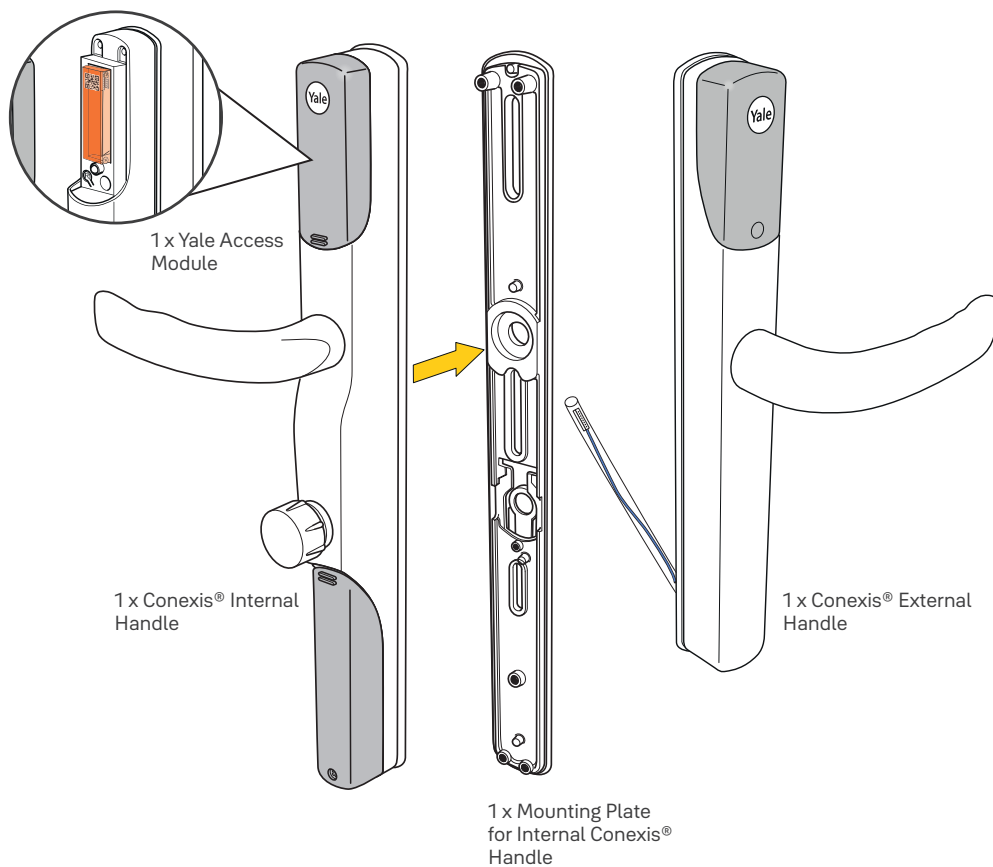
If you have any questions please contact our Customer Support Team.



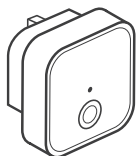
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What's in the box?



Now connects
up to 4 devices.



1 x Yale ConnectX
Wi-Fi Bridge



1 x DoorSense
Magnet



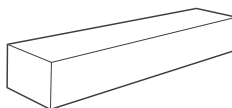
1 x DoorSense™
Cover



4 x Key
Tags



1 x Manual

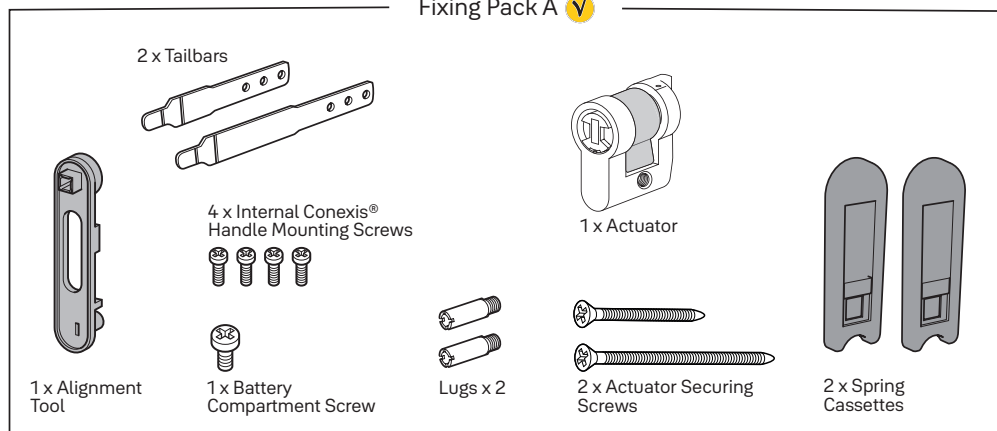


1 x Fixing Pack
Box

What's in the box?

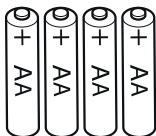
To install your Conexis® L2 you will need:

Fixing Pack A ✓

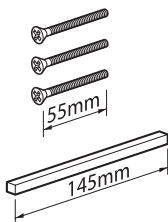


The spring cassettes have lubricating oil on them, please be careful not to get this on your clothes.

4 x AA Alkaline Batteries ✓

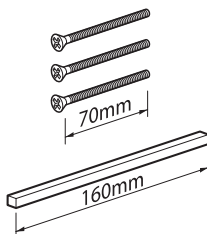


Fixing Pack B



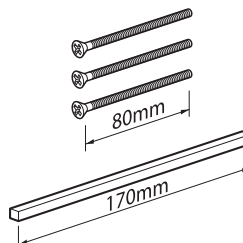
Or

Fixing Pack C



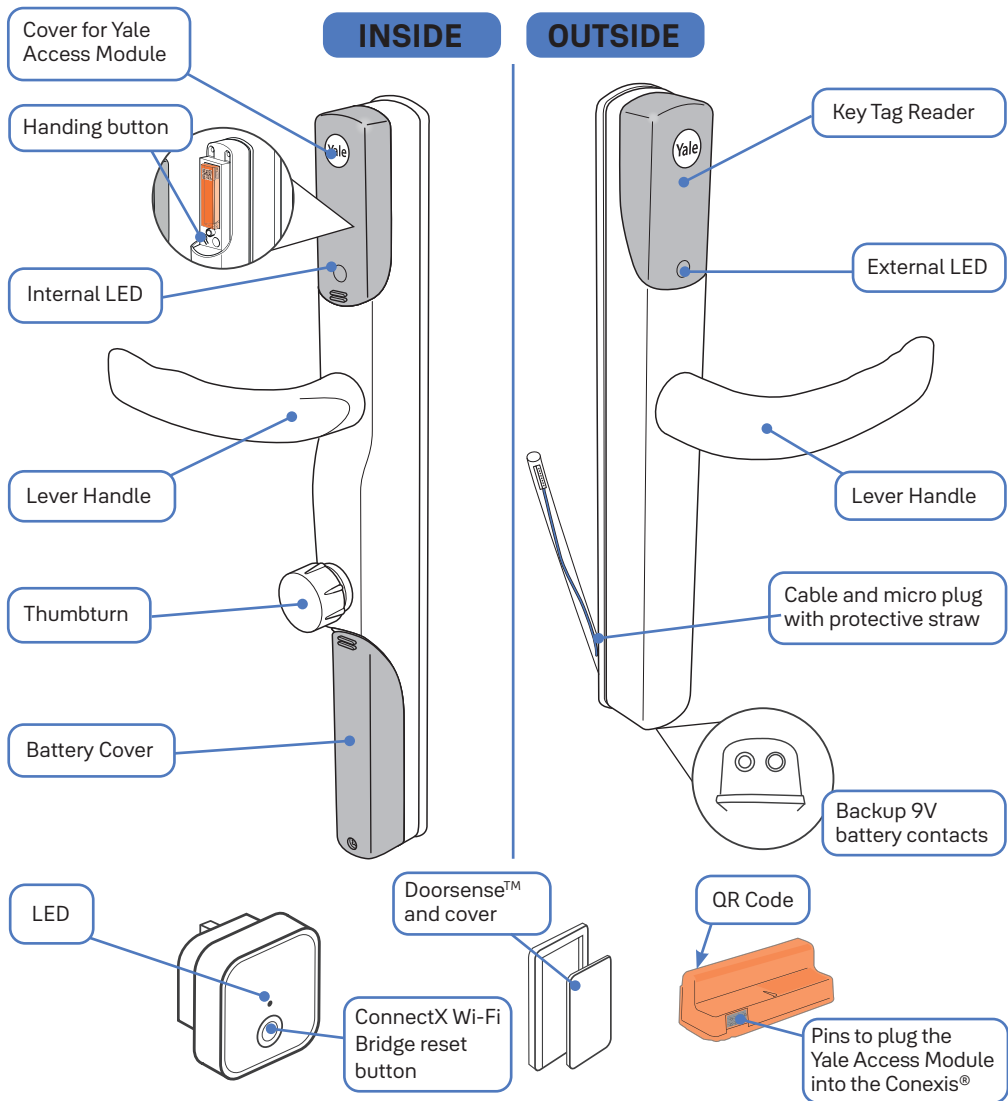
Or

Fixing Pack D

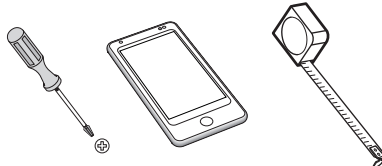


You will need to use **ONE** of the fixing packs B, C or D, depending on the thickness of your door. Refer to page 9.

Finding your way around Conexis® L2



What tools will I need?*

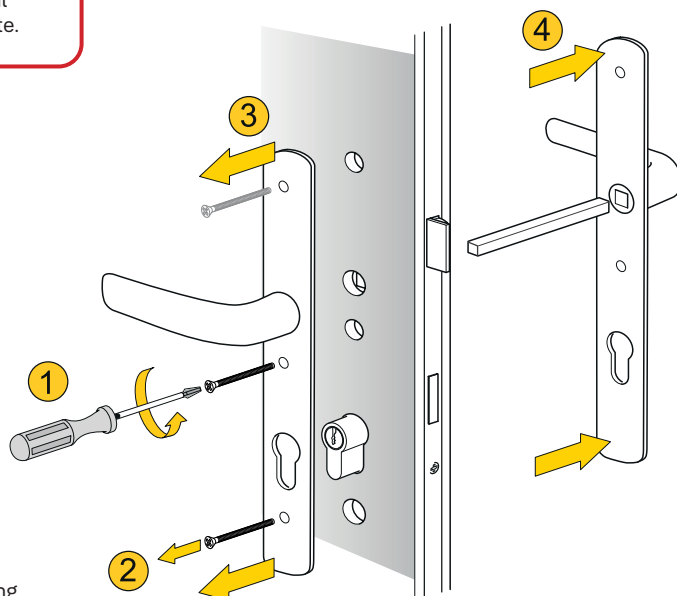


*Additional tools may be required to remove your existing handles

Removing the existing handle and cylinder

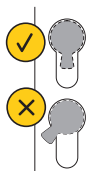
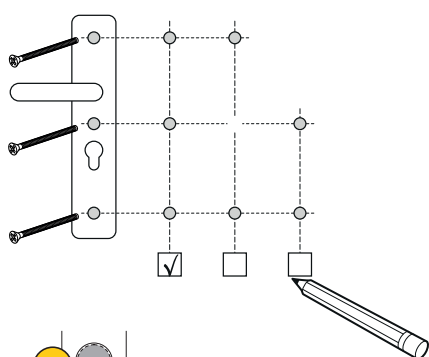


Do not close door until installation is complete.

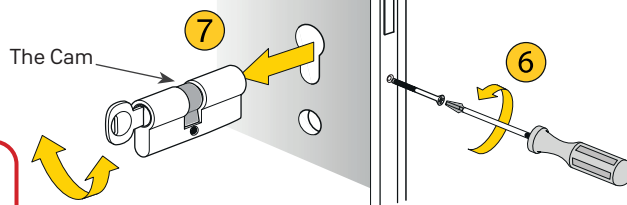


5

Make note of your current fixing screw positions.



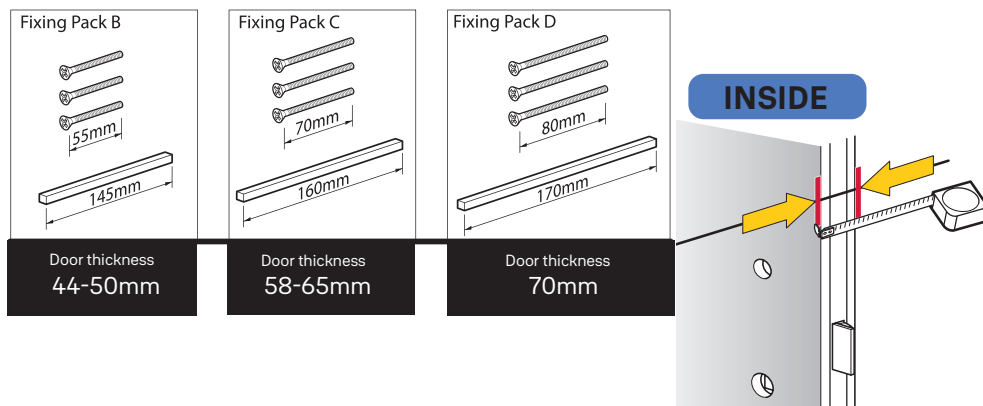
Turn the key in any direction to align the cam (as shown above) and remove the cylinder.



Measuring your door

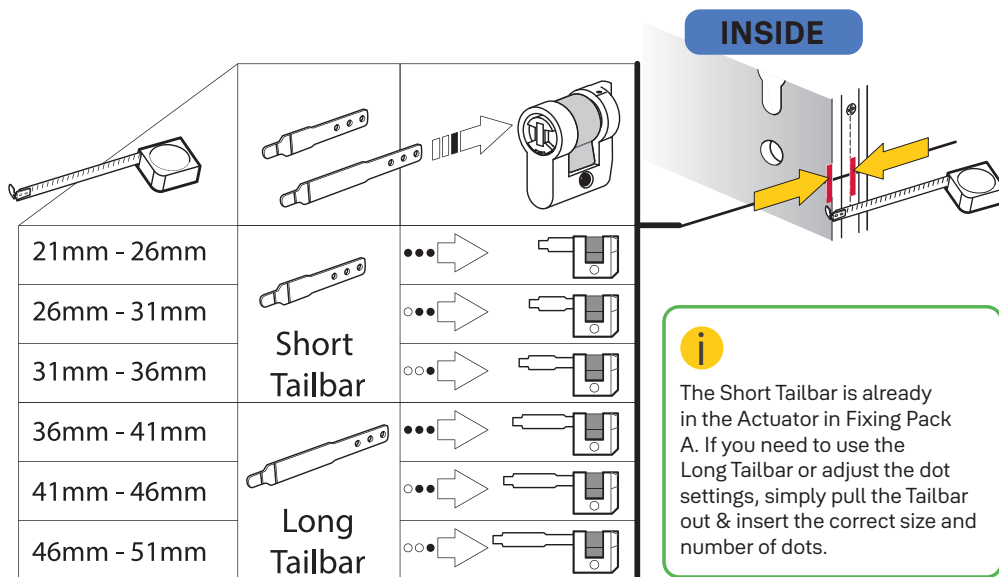
1

Measure the thickness of the door to select the correct fixing pack.



2

Measure the distance between the centre of the lock and the inside of the door to select the correct size Tailbar. You will see 3 dots on the Tailbars that represent how far it should be pushed into the Actuator. Please refer to the chart below for the correct position for your door.

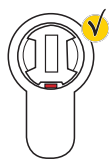


i

The Short Tailbar is already in the Actuator in Fixing Pack A. If you need to use the Long Tailbar or adjust the dot settings, simply pull the Tailbar out & insert the correct size and number of dots.

Installing the Actuator

i The what? The Actuator is the important bit that interacts with the Tailbar, holds the Cam and sits inside the door to lock / unlock your door.

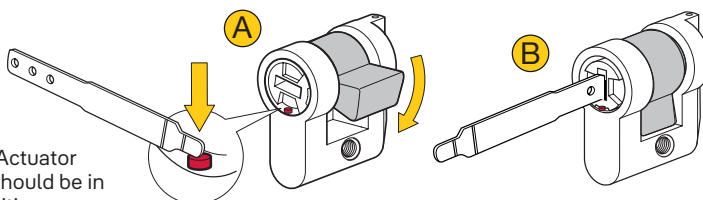


1

The slot in the Actuator for the Tailbar should be in the vertical position.



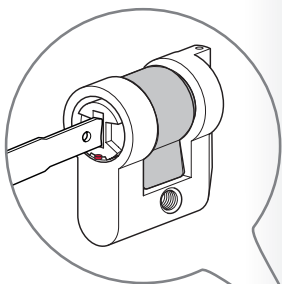
The Tailbar should be on the inside of the door.



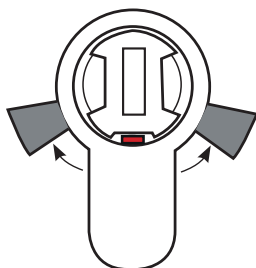
Push down the micro button to set the slot for the tailbar to a vertical position.

2

Insert the Actuator into the hole where your cylinder used to be. Check if it is in the right position by turning the Tailbar left and right. If it moves freely, it is in the right position. If not, give it a wiggle, readjust and try again.



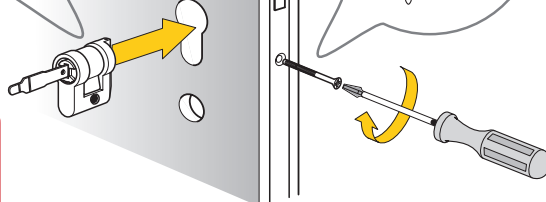
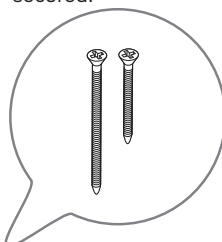
When turning the Tailbar left and right to check it's position, do not turn past the angle shown in the diagram below or the micro button will pop up again & you will have to reset it.



INSIDE

3

Once correctly positioned, choose the suitable size screw for the door from fixing pack A to ensure the Actuator is firmly secured.



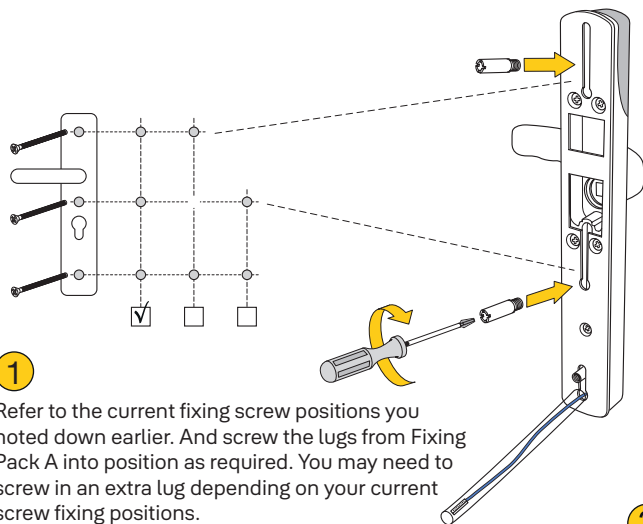
4

When the Actuator is secured in place with the screw, turn the Tailbar left and right again to double check if it moves freely.

Yes, it moves freely, proceed to the next step.

No. Remove the actuator from door and realign until it moves freely.

Installing the External Handle

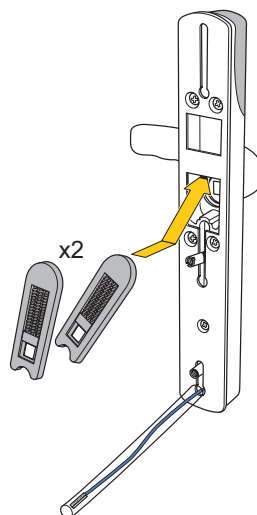


1

Refer to the current fixing screw positions you noted down earlier. And screw the lugs from Fixing Pack A into position as required. You may need to screw in an extra lug depending on your current screw fixing positions.



Lug positions are adjustable to help with installation. The bottom lug is already in position for you as this is standard on all doors.

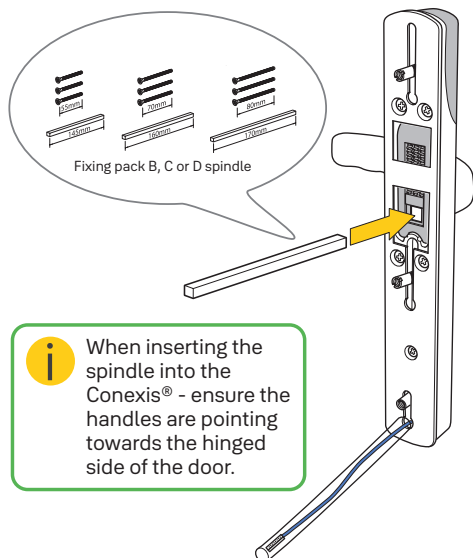


2

Insert both Spring Cassettes from Fixing Pack A on top of each other into the space at the back of the External Conexis® Handle.

3

Insert the Spindle from the correct Fixing Pack for your door.

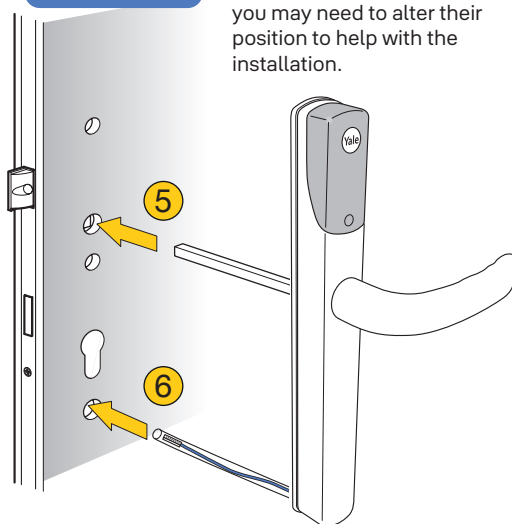


When inserting the spindle into the Conexis® - ensure the handles are pointing towards the hinged side of the door.

OUTSIDE

4

Lug positions are adjustable, you may need to alter their position to help with the installation.



5

6

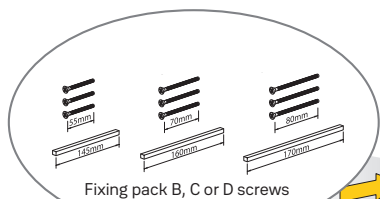
Installing the Internal Mounting Plate



Ensure the correct fixing pack is used for the width of your door.

1

Carefully thread the micro plug and cable through the bottom fixing hole, with the flat side of the mounting plate to the door.



INSIDE

INSIDE

2

Remove the protective straw.

i

Do not fully tighten the screws as the handle needs to be aligned in the next step.

3

Insert the screws from the relevant fixing pack for your door width - they should screw into the lugs on the External Conexis® Handle.

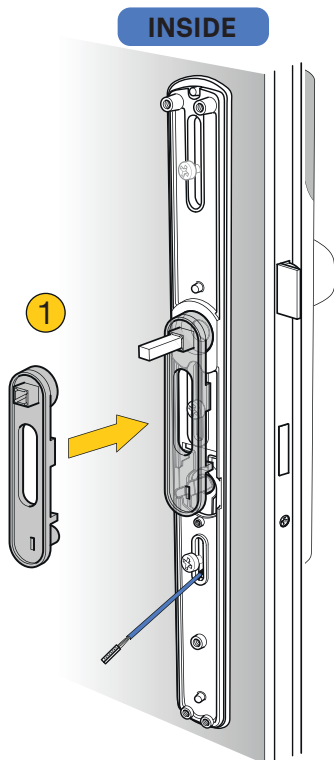
4

5

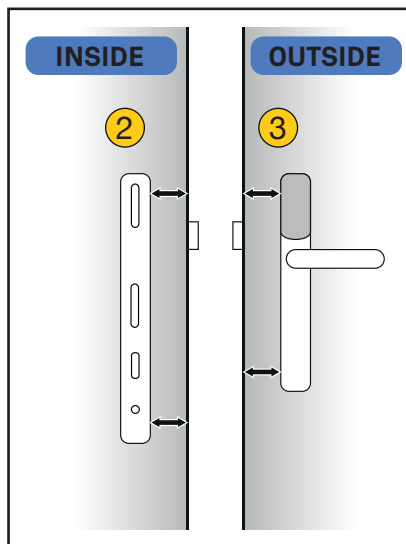


Be careful not to damage or trap the cable or micro plug when threading through the door or inserting and tightening the screw.

Aligning the Handles

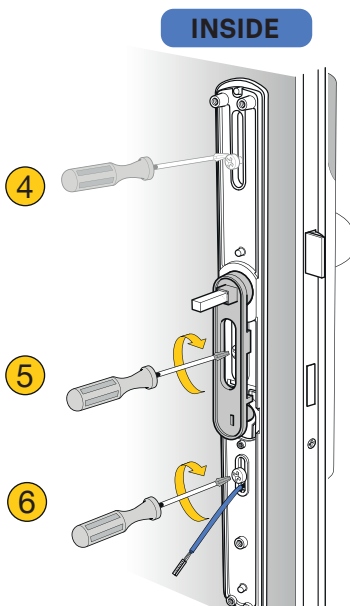


Ensure the External Handle and Internal Mounting Plate are parallel before tightening screws.



Please ensure the Alignment Tool from Fixing Pack A is flat against the door as screws are fully tightened. This ensures the Actuator is aligned correctly.

After fully tightening the screws, remove the Alignment Tool and discard.



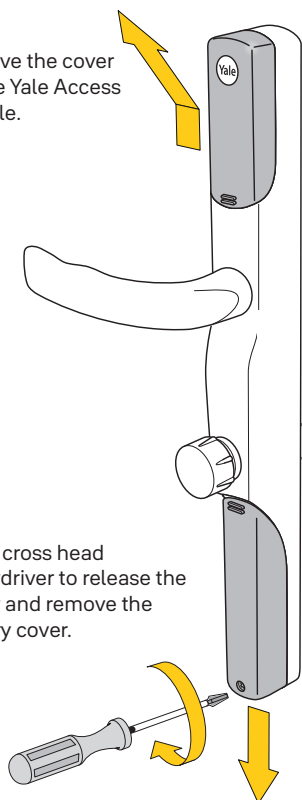
Installing the Internal Handle



Do not turn thumbturn until installation is complete.

1

Remove the cover for the Yale Access Module.

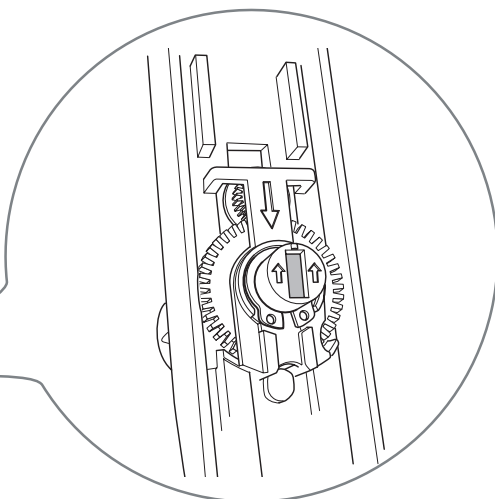


2

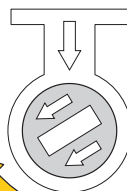
Use a cross head screwdriver to release the screw and remove the battery cover.

3

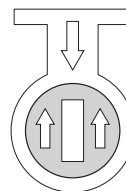
Rotate the small cog to turn the arrows so they point upwards and the slot for the tailbar is vertical.



X



✓



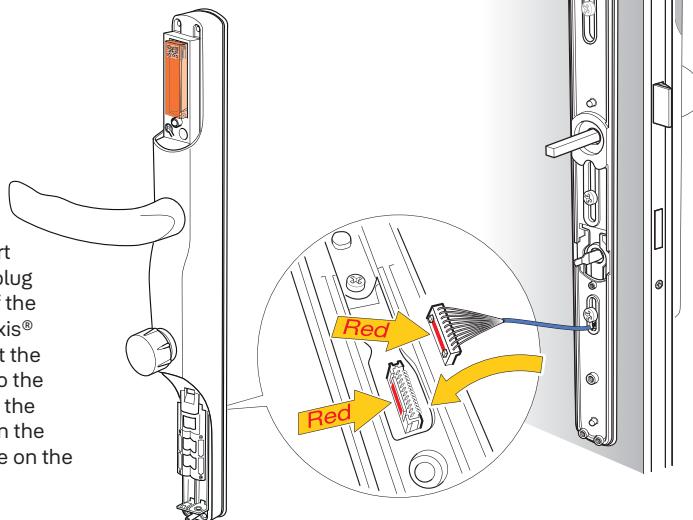
Turn until arrows are pointing towards each other.

Installing the Internal Handle

INSIDE

4

Locate the port for the micro plug on the back of the Internal Conexis® Handle. Insert the micro plug into the port matching the red marking on the plug to the one on the port.

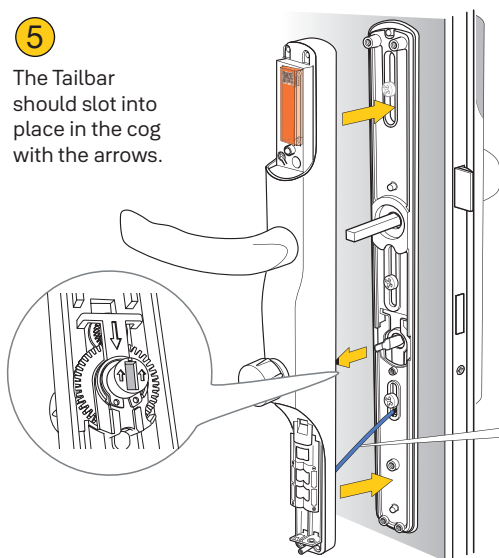


Take care when handling the micro plug as the pins are delicate.

INSIDE

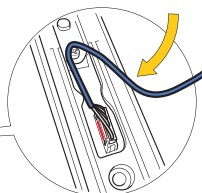
5

The Tailbar should slot into place in the cog with the arrows.



6

Tuck excess cable into the space at the back of the Internal Conexis® Handle.

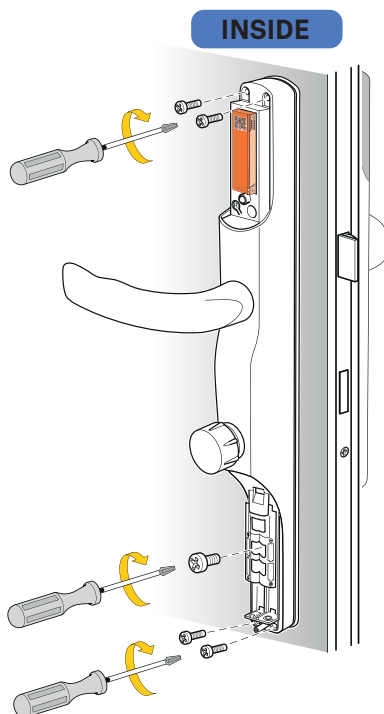


Be careful not to trap the cable!

Installing the Internal Handle

7

Use the 5 fixing screws from Fixing Pack A to secure the Conexis Handle to the Internal Mounting Plate.



8

Check the rubber seal is in place and not trapped before fully tightening the screws.

INSIDE

i

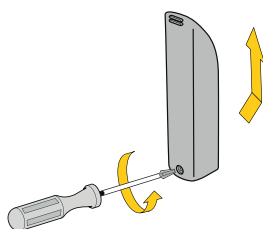
The Battery Compartment Screw is inserted behind the battery cage.

10

Refit the battery cover.



Do not over-tighten the screw.



9



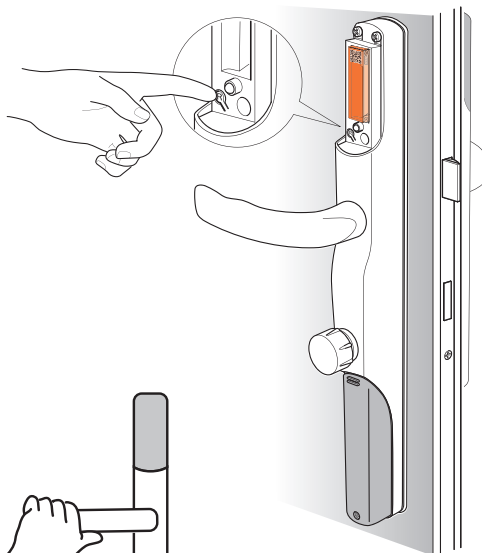
After inserting the batteries, wait until the internal LED stops flashing before proceeding.

Handing The Lock

Ok, so this may sound weird, but it is an important step to make sure your Conexis® L2 is correctly configured to left or right handed use.

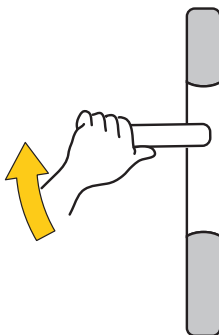
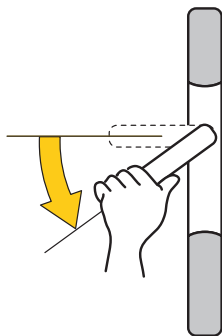
1

Hold 'R' / 'Handing Button' for 15sec until **"Beep Beep"**



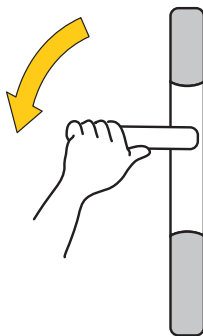
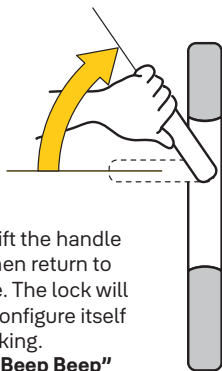
2

Depress the handle fully and then return to the centre. **"Beep Beep"**



3

Fully lift the handle and then return to centre. The lock will now configure itself by locking. **"Beep Beep Beep"**



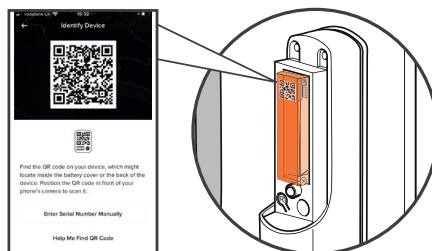
If after completing this step you get 8 consecutive beeps and a red light, this indicates there is an issue with alignment. To fix this please uninstall the unit & go back to page 10.

Adding a Device to the Yale Home app

Now that the fiddly mechanical bits are done, let's get onto the bits that make Conexis® L2 Smart.

i Bluetooth must be enabled on your mobile phone prior to set up.

- 1 Open the Yale Home app
- 2 Click the ☰ at the top left of the screen
- 3 Click (+) Set Up New Device
- 4 When prompted, scan the QR code, which is located on the back of the Yale Access Module.



- 5 Follow the in-app instructions to set up your new device.

If you plan to unlock Conexis® L2 remotely or use with Google or Alexa, simply scan the QR code found on your ConnectX Wi-Fi Bridge using the Yale Home app and you will be guided through the set-up of this device which will enable these features.

It is possible to connect up to 4 devices to the ConnectX Wi-Fi Bridge within a 10 metre radius. To add your Conexis to an existing ConnectX Wi-Fi Bridge, simply open the lock settings of your Conexis L2, press 'Connect to an existing bridge' and follow the instructions in the app.

To correctly install DoorSense™, stick the magnet and cover to the inside of the door frame in line with the Yale Access Module in the Internal Conexis® Handle. The Yale Home App will guide you through the calibration of your lock using DoorSense™.

Your Conexis® L2 is compatible with



Follow the in-app instructions to set up these integrations by selecting 'Works with' from the Yale Home app menu.



The Yale Smart Living Alarm app can also unlock the Conexis® L2 Smart Lock. Go to the alarm app and select works with Yale Home.

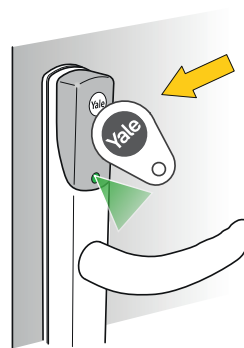
Yale Smart Living Alarm

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Pairing Key Tags

- 1 Open the Yale Home App
- 2 Open the Guest List using the icon  on the bottom bar. Tap  Invite then select Contactless Key Only.
- 3 Enter the name of person to whom the Key Tag will be registered, then press Continue.
- 4 Select which lock will be operated by this Key Tag, then press Continue.
- 5 The app will then try to connect to the lock. To do this successfully, stand near the lock with your phone and ensure Bluetooth is turned on. Press the Continue button when the LED on the Conexis® turns purple.
- 6 Ensure you have the Key Tag you want to register to hand, then press Continue.
- 7 Tap the Key Tag on the top of the External Conexis® Handle. When it has been successfully registered with the lock, press Finish.
- 8 You should now be able to see the person/Key Tag listed in your Guest List.
- 9 You can also remove a user or unregister a Key Tag by tapping the user/Key Tag you want to amend and follow the instructions in the app.



You cannot set access schedules for Key Tags. If a user has a one, they will have access all the time.

Installation Checklist

Right, before you get too excited about the fact that you've done a stellar job at installing your Conexis® L2 Smart Lock, let's just take a moment to check the following things **BEFORE** shutting your door.

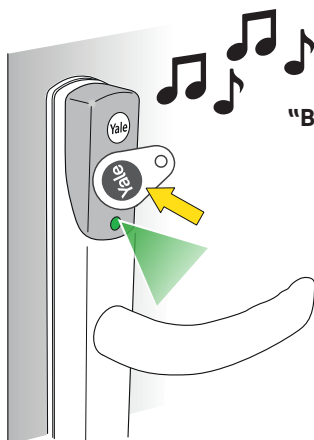
- | | | |
|-----------|---|--------------------------|
| 1 | Successfully downloaded the Yale Home app and created an account. | ☐ |
| 2 | Correctly set up the Conexis® L2, the Yale Access Module & the ConnectX Wi-Fi Bridge. | ☐ |
| 3 | You can see your Conexis® L2 Smart Lock in your Yale Home App. | ☐ |
| 4 | Check on the app if DoorSense™ is showing the correct door status, as the door is open and unlocked, it should show as an open broken circle. | ☐ |
| 5 | While the door is open, lift the handle fully to lock. Make sure the motor operates smoothly and the bolt comes out. | ☐ |
| 6 | Test to make sure the handle cannot be pushed down. | ☐ |
| 7 | Test you can unlock the door via the app. | ☐ |
| 8 | Lift the handle to lock again. | ☐ |
| 9 | Tap the paired Key Tag on the External Handle under the Yale logo. Make sure it unlocks and the lever can be pushed down. | ☐ |
| 10 | Lift the handle to lock again. | ☐ |
| 11 | Push the thumbturn in on the inside handle and turn 180 degrees to unlock the door. | ☐ |
| 12 | Push the lever handle down and make sure it returns by itself. | ☐ |

Battery Indicator

Low Battery



When the battery is low, you will receive a push alert from the Yale Home App plus an email (this function is for owners only and not users). You will also hear the lock play a tune.

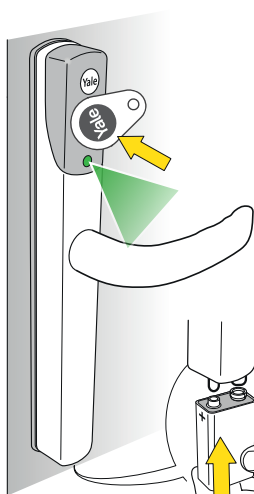
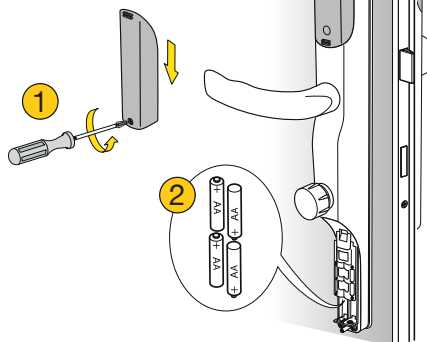


"Beep beep beep, beep beep beep, beep beep beep..."

No Battery



Replace with 4 x new AA batteries and dispose of the used batteries responsibly. After the battery change, unlock the Conexis® a few times with the app to let it know they have been changed.



1

Backup 9V battery contacts.
Small connector to small connector.
Large connector to large connector.



If you forget to change the batteries after the warnings and they are completely dead, you can power up from the outside with a 9V battery to provide enough power to gain entry, then replace internal batteries.

Factory Reset

If you need to restore the lock to factory default settings, please follow the instructions in the Yale Home app under 'Lock Settings'



Remember this will remove ALL existing credentials - App access (including the Yale Dot), Key Tags, Phone Tags, Keypads (PIN code / fingerprints).

Don't forget you can view our dedicated online support page, where you can find frequently asked questions, troubleshooting and how to videos, or contact our **Customer Support Team**, who are on hand if you need any help on **01824 731141**.

Scan me to access Conexis® L2 Smart Lock support pages.



Enjoy your new Conexis® L2 Smart Lock, you'll never look back!

Handy Notes

A fresh page to make note of your current fixing positions; make frantic notes, or simply doodle as you are cool, calm & collected about this whole installation malarkey - the choice is yours!



Legal & Compliance.

This is the legal bit about your gurantee and the legislation we are required to be compliant with.

Your Legal Guarantee.

The guarantee is valid for a period of 2 years, which is active from the date of purchase. Please keep your proof of purchase safe.

For full terms & conditions please visit <https://yalehome.co.uk/terms-conditions>

Compliance Declarations.

Hereby, ASSA ABLOY Ltd declares that,

- The radio equipment is in compliance with Directive 2014/53/EU.
- This product complies with the Product Security and Telecommunications Infrastructure Act 2022 and the Product Security and Telecommunications Infrastructure Regulations 2023.

The full statements and certification for these legislations can be found on <https://yalehome.co.uk/privacy-legal/product-regulatory-documents>

Part of ASSA ABLOY

Customer Services:

Visit: yalehome.co.uk/support
Yale UK, School Street, Willenhall, WV13 3PW

Issue No. 7A

