

Read Important Safety Instructions before use and save for future reference.

# ***Shark*** chillpill

Owner's Guide

## LET'S GET STARTED.

Colours may vary.



# GET TO KNOW YOUR CHILLPILL

Fully charge before first use.



**Misting Pod\***  
(With select units only)



**InstaChill Cooling Plate\***  
(With select units only)



Fan Cap

Design may vary.



\*Not included with some units.

# TWIST & LIFT TO SWAP ATTACHMENTS

Line up the open circle icon, then rotate the cap until it clicks into place.



Fan Cap



Misting Pod\*



InstaChill Cooling Plate\*



\*With select units only  
Design may vary.



LOCKED



UNLOCKED

- 1 UNLOCK TO USE**  
Slide the power lock to the unlocked position.



- 2 POWER ON**  
After unlocking, push down on the display to activate your ChillPill.

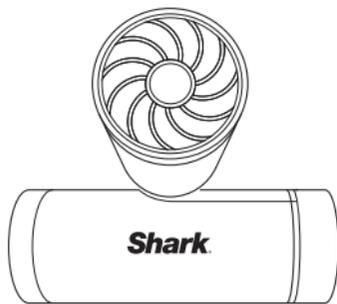


- 3 SET YOUR SPEED**  
Turn the dial to increase or decrease airflow.
- POWER OFF**  
Press down and hold the display, or slide the lock to the locked position.

# ADJUST THE HINGE TO DIRECT AIRFLOW

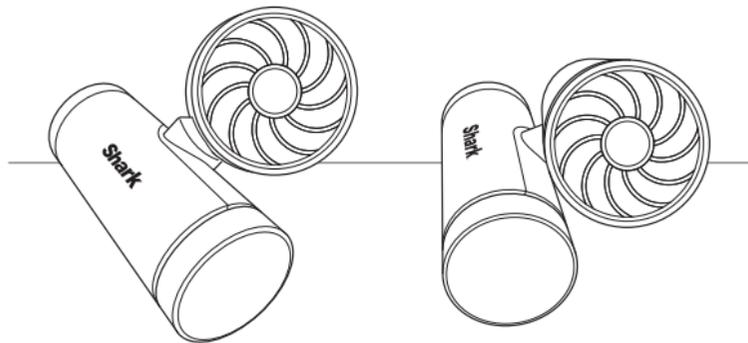
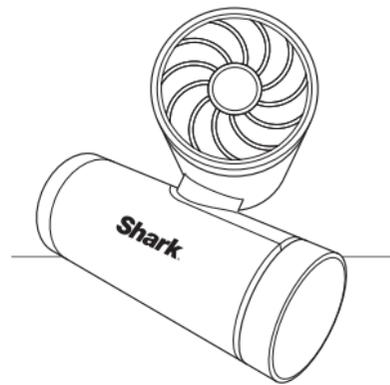
Twist the barrels to adjust the airflow angle. You can use the battery barrel as a handle or as a tabletop stand.

**HANDHELD**



**TABLETOP**

In tabletop mode, angle the barrels to find the ideal airflow height.



# USING THE FAN

The Fan Cap comes pre-installed and ready to use.



Rotate the dial to adjust fan speed.  
**Try speeds 1-5 indoors, 5-10 outdoors.**

# MORE SPEEDS. ENDLESS WAYS TO CHILL.

Recommended speeds	1	2	3	4	5	6	7	8	9	10
At home relaxing	●	●	●							
Focused work sessions	●	●	●	●						
Running errands	●	●	●	●	●					
Daily commutes or travel	●	●	●	●	●	●				
Crowds, festivals & sidelines		●	●	●	●	●	●	●		
Parks & picnics				●	●	●	●	●	●	●
Time spent outdoors					●	●	●	●	●	●
Hot day cooldown						●	●	●	●	●

\*vs Shark FA200UK

# USING THE MISTING POD\*

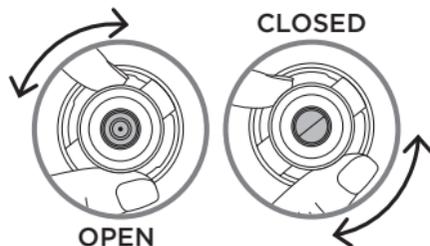
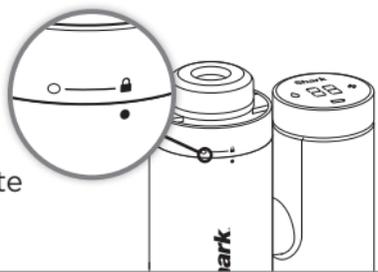
- 1 ADD WATER**  
Open the tank and fill with water to the top. Thoroughly dry the exterior before use.

**NOTE:** Make sure the moisture wick is inside the misting pod. Replace the wick monthly.

- 2 INSTALL THE POD**  
Align the open circle icon with the icon on the barrel, then rotate until the pod clicks into place.

- 3 RELEASE THE MIST**  
Rotate the cap to open the protective cover. Pod must be in the open position to mist.

\*Not included with some units.



## MIST MODES

Push down on the display to cycle through mist modes and to power off. Rotate the dial to adjust airflow speeds.



### CONSTANT MODE

For a steady stream of mist. Icon is solid blue.  
(Up to 5 minutes runtime)



### INTERVAL MODE

For pulses of mist. Icon blinks blue.  
(Up to 10 minutes runtime)

# USING THE INSTACHILL COOLING PLATE\*

Align the open circle icon with the icon on the barrel, then rotate until the pod clicks into place.

Push down on the display to activate. Place the cooling plate against areas like wrist, neck, and forehead for instant cooling on contact.



\*Not included with some units. Design may vary.

## COOLING LEVELS

Push down on the display once to activate Level 1 cooling. Push down again to increase to Level 2. To turn off power, push down again.

Automatically turns off after 8 mins to conserve battery.



### LEVEL 1

Milder setting  
Great for indoor use.  
(1 solid white dot).

### LEVEL 2

Colder setting  
Great for indoor or outdoor use.  
(2 solid white dots).

**NOTE:** ChillPill cannot operate as a fan while the cooling plate is attached.

For best results, use the cooling plate in temperatures under 32.2°C, and keep away from moisture.

# CHARGING + BATTERY LIFE

Always use your Shark branded cable.  
For best results, use with a 5V = 3A power adapter.

## BATTERY LIFE INDICATOR



## RUNTIME

Fan Speed	Fan Only	Fan + Mist
1	Up to 11 hours	Up to 4 hours
5	Up to 4.5 hours	Up to 2 hours
10	Up to 1.5 hours	Up to 1 hour

InstaChill Level	
1	Up to 2 hours
2	Up to 1 hour

**CHARGE TIME (0-100%): UP TO 3.5 HOURS**

# WEAR IT. ATTACH IT. KEEP IT CLOSE.

**ChillPill accessories  
unlock all-new ways  
to hack the heat.**

- Travel Case
- Clip
- Clamp
- Crossbody Strap
- Wristlet
- Sleeve

Shop all at [sharkclean.co.uk](https://sharkclean.co.uk)



# SOMETHING STUCK IN YOUR BLADES?

Always keep hair and loose items securely away from the fan's air inlets and outlets. **To keep your ChillPill safe, clean the inlet mesh filter when needed, and replace it when worn.**

**Order replacement mesh filters at [sharkclean.co.uk](https://sharkclean.co.uk).  
Make sure to have one on hand before servicing the blades.**

To service the blades:

- 1 LOCK FOR SAFETY**  
The power lock must be in the locked position before performing any blade maintenance.



LOCKED

- 2 REMOVE THE INLET MESH FILTER**  
Insert a flat-head screwdriver into the slot under the filter rim and gently pry off the filter.



- 3 CLEAN THE BLADES**  
Use a cotton swab or tweezers to gently wipe away any hair or debris on the blades.

- 4 REPLACE THE FILTER**  
Align the tabs on the rim of the filter with the slots, then gently press until the filter snaps into place.



- 5 UNLOCK TO USE**  
Slide the power lock to the unlocked position.



UNLOCKED

# ERROR CODE? READ BELOW.

You may be seeing an error code due to an issue with your system. See below for the reason and next steps.

**If the problem persists and you need further support, please visit [support.sharkclean.co.uk](https://support.sharkclean.co.uk) for additional information.**

Error Code	Troubleshooting
E1	Plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor. With the ChillPill still plugged in, please press down on the display six times quickly.
E2	Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for the last 20 minutes. Power on the device. If the E2 error appears again, power off the device, wait 30 seconds then press the display to turn it on again.
E3/E9	Make sure the device is powered off and the Power Lock is in the locked position. Remove any attachments and inspect the Air Outlet for debris and remove. Then, remove the Inlet Mesh Filter by inserting a flat-head screwdriver into the slot under the Filter Rim and gently pry off the filter. Check the Air Inlet for any debris and remove, then replace the filter by aligning the tabs on the rim of the filter with the slots, then gently press until the filter snaps into place. Reinstall an attachment and turn the device on. If the error appears again, power off the device, wait 30 seconds, then press the display to turn it on again.

Error Code	Troubleshooting
E4	Plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor. This error should clear automatically once charging is back in a normal range. Leave the device plugged in for 5 minutes without using it. If the error does not clear, unplug the device, wait 30 seconds, then plug it back in with a standard 5V/3A adaptor and wait 5 minutes.
E5	This error means your charging voltage is too high. Make sure you are using a standard 5V/3A adaptor and the included Charging Cable. Once you plug into the correct adaptor, the error should clear within a few seconds.
E6	This error means the device is operating in an environment that is too hot or too cold. Move the device to a normal indoor room and leave it unplugged for 20 minutes. After that, plug it in and turn it on.
E7	Make sure the device has been in a normal room environment for 15 minutes then plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor. With the ChillPill still plugged in, please press down on the display six times quickly.

**Not seeing the error code? Flip to the next page.**

Error Code	Troubleshooting
C1	Remove the InstaChill Cooling Plate attachment and make sure the underside is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab. Then, reinstall the InstaChill Cooling Plate using the twist-and-lock motion and turn on.
C2/F4	Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for the last 20 minutes. Power on the device
C3	Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for the last 20 minutes. Remove the InstaChill Cooling Plate attachment and make sure the underside is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab. Then, reinstall the InstaChill Cooling Plate using the twist-and-lock motion and turn on.
F1	Remove the Misting Pod and make sure the underside is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab. Then, reinstall the Misting Pod using the twist-and-lock motion and turn on.
F2	Remove the Misting Pod, empty any water in the Water Tank, then let the pod dry for 24 hours. Then, make sure the underside of the pod is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab. Reattach the Misting Pod and turn on.

# ATTACHMENTS NOT REGISTERING?

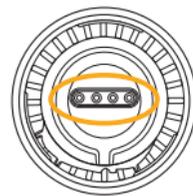
If your Misting Pod or InstaChill Cooling Plate is not registering, ensure the metal contacts are clean and dry.

**Use a dry microfiber cloth to gently wipe the metal contacts to remove any debris in all three locations as shown below.**

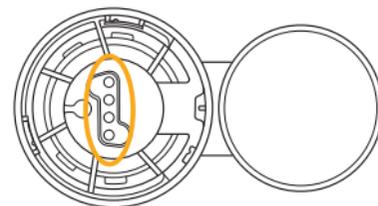
**Please Note:** These are electronic components. **DO NOT** use water or any liquid when cleaning.



**Misting Pod  
(Underside)**



**InstaChill  
Cooling Plate  
(Underside)**



**ChillPill  
(Inside Motor Barrel)**

**If the issue persists, please visit [support.sharkclean.co.uk](https://support.sharkclean.co.uk) for additional support.**



**SCAN TO EXPLORE**  
[qr.sharkclean.com/FA020UKSeries](https://qr.sharkclean.com/FA020UKSeries)