

Read Important Safety Instructions before use and save for future reference.

Shark chillpill

LET'S GET STARTED.

Colours may vary.



**READ IMPORTANT SAFETY INSTRUCTIONS
BEFORE USE AND SAVE FOR FUTURE REFERENCE.**

IMPORTANT SAFETY INSTRUCTIONS

SUITABLE FOR HOUSEHOLD USE ONLY.

- Consult a medical professional before using the cooling plate of ChillPill:
 - If you have cold hypersensitivity / cold urticaria.
 - If you have any abnormal sensations (e.g. numbness).
 - If you have skin rash, bruising, recent injury, recent surgery, or facial treatment such as neurotoxin, dermal filler, microneedling, laser, and/or chemical peel until skin has fully healed.
 - If you have a current breakout from Herpes Simplex Virus.
 - If you have circulatory insufficiency.
 - If you have local tissue inflammation.
 - If you are on medications that may alter sensation.
- Do not apply cold plate on the eyeball / eyelid.
- Do not apply to broken skin, open wounds, infection, blisters.
- Do not use in the presence of unexplained pain.

Refer to owner's guide for operating instructions.

Intended use: For personal cooling. Do not expose to rain or use in wet environments.

NOTE: After every use, empty the water tank and let it dry completely to prevent stagnant water from being misted.

WARNING

**TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK,
OR INJURY: READ ALL INSTRUCTIONS BEFORE USE.**

- 1. DO NOT** expose this fan to rain or wet conditions. Water entering the fan will increase the possibility of battery damage and risk of fire.
- Keep hair and loose items securely away from the fan's air inlets and outlets. Tie back long hair before use. If entanglement occurs, power off or lock the unit immediately and disconnect power if charging.
- The fan must only be supplied at safety extra-low voltage corresponding to the marking on the appliance itself. Using a charger designed for a different battery type may create a risk of fire when used with a battery which is incompatible.
- Use only an external supply with the following specifications: 5 VDC, 3 A, 15 W.
- Be aware of the risk of terminals of the battery-operated appliance or battery being short-circuited by metal objects.
- In the event of a battery leaking, do not allow the liquid to come into contact with the skin or eyes. If contact has been made, wash the affected area with copious amount of water and seek medical advice.
- 7. CHOKING HAZARD.** Always keep wicks and any other small parts out of the reach of children.

8. Children should be supervised to ensure that they **DO NOT** play with the fan.
9. Charge the fan **ONLY** with the charging cable supplied with the fan. Inspect charging cable for damage before every use. Do not use damaged charger cable.
10. **DO NOT** charge or operate the fan in environments above 40°C (104°F) or below 4.4°C (40°F).
11. **DO NOT** operate the fan, misting pod, or cooling plate in environments above 40°C (104°F), as extreme ambient temperatures may impair performance or cause condensation.
12. Keep hands dry when touching the cooling plate to reduce risk of sticking or discomfort from the cold surface.
13. This fan is not intended for use by anyone (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the fan by a person responsible for their safety.
14. Never use this fan near pools, bathtubs, showers, basins, or other vessels containing water.
15. **DO NOT** use if fan is not working as it should, has been damaged, or dropped into water.
16. This product is **NOT** a humidifier. **DO NOT** use mist around infants or small children.
17. Keep non-waterproof electronic equipment and appliances out of the misting stream.

18. **DO NOT** handle live electrical products while in range of the misting stream.
19. To avoid accidental damage or injury **DO NOT** touch the metal surface of the misting pod while the fan is on.
20. Never attempt to mist substances other than filtered or clean tap water. **DO NOT** use distilled, warm, or hot water. Only use cold or room temperature water.
21. **DO NOT** use any scented products (fragrances, oils, etc.) in the water tank or on any part of the fan.
22. **DO NOT** attempt to operate the misting feature with an empty water tank. The metal surface of the misting pod may reach high temperatures if operated without water.
23. **DO NOT** use if fan is not working as it should, has been damaged, or dropped into water.
24. Hand wash exterior/hard plastic/non-electronic parts with damp cloth or alcohol wipe.
25. Prior to cleaning or other maintenance, the fan must be unplugged from the charging cable and power supply.
26. Cleaning and user maintenance shall not be done by children without supervision.
27. Allow the cooling plate to reach room temperature before cleaning or moving it to avoid condensation.
28. **DO NOT** use sharp or metallic objects on the cooling plate surface to prevent scratching or compromising the cooling function.

29. If the cooling plate surface appears damaged, cracked, or excessively frosted, discontinue use and contact an authorised service center.
30. **DO NOT** attempt to repair or adjust any electrical or mechanical functions of this fan, as this may cause danger and void the warranty.
31. Only use Shark-branded accessories.
32. Avoid storing the product outside to prevent damage from weather or environmental conditions.

LITHIUM BATTERY SAFETY WARNINGS

LITHIUM BATTERIES STORE A LARGE AMOUNT OF ENERGY AND WILL VENT FIRE OR EXPLODE IF MISTREATED.

BATTERY REMOVAL AND DISPOSAL

This product contains an integral lithium battery.

This appliance is operated by a rechargeable battery, model FA020BAT50P from Huizou BlueWay Electronics Co., Ltd., or from Blueway VINA Company Limited. **ONLY** recharge the battery with the cable supplied with the unit.

DO NOT incinerate or compost the product with its integral battery. In some areas, it is illegal to place spent lithium batteries in the trash or in a municipal solid waste stream. Return spent battery to an authorised recycling centre or to retailer for recycling. Contact your local recycling centre for information on where to drop off the spent battery.

MAINTENANCE

Main Unit & InstaChill Cooling Plate

1. Turn off the fan and disconnect the power before cleaning.
2. Wipe external surfaces with a damp cloth or alcohol wipe.
DO NOT submerge or pour water or other liquids to clean the product.

Note: The removable inlet grille is not intended for routine maintenance.

Misting Pod Cleaning and Maintenance

Empty and dry the water tank completely after every use. We recommend performing a clean soak every week, or as needed:

1. Disconnect the misting pod from the fan.
2. Remove the wick from the misting pod and replace monthly.
3. Fill the water tank with 10 mL of undiluted distilled white vinegar (5% acetic acid by volume) and let sit for 5–7 minutes.
DO NOT let the vinegar sit for more than 15 minutes.
4. Carefully empty the tank and refill with clean tap or filtered water.
5. Ensure the water tank and misting cap are fully sealed, then shake the pod for 10 seconds.
6. Carefully empty the water out of the tank.
7. Repeat steps 4–6 to thoroughly rinse the water tank.
8. Let the tank dry completely before installing a new wick.

Complies with ICAO regulations

**GET TO
KNOW
YOUR
CHILLPILL**

Fully charge before first use.

Misting Pod*

(With select units only)



InstaChill Cooling Plate*

(With select units only)



Design may vary.

Fan Cap



Display

Dial

Battery Barrel

Power Lock

Air Outlet
(Keep dry)

Motor Barrel

Hinge

Inlet Mesh Filter

Charging Port

Air Inlet

(Do not block)

*Not included with some units.

TWIST & LIFT TO SWAP ATTACHMENTS

Line up the open circle icon, then rotate the cap until it clicks into place.



Fan Cap



Misting Pod*



InstaChill
Cooling Plate*



*With select
units only

Design may vary.



LOCKED



UNLOCKED

1

UNLOCK TO USE

Slide the power lock to the unlocked position.



2

POWER ON

After unlocking, push down on the display to activate your ChillPill.



3

SET YOUR SPEED

Turn the dial to increase or decrease airflow.

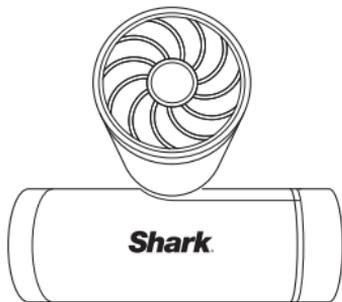
POWER OFF

Press down and hold the display, or slide the lock to the locked position.

ADJUST THE HINGE TO DIRECT AIRFLOW

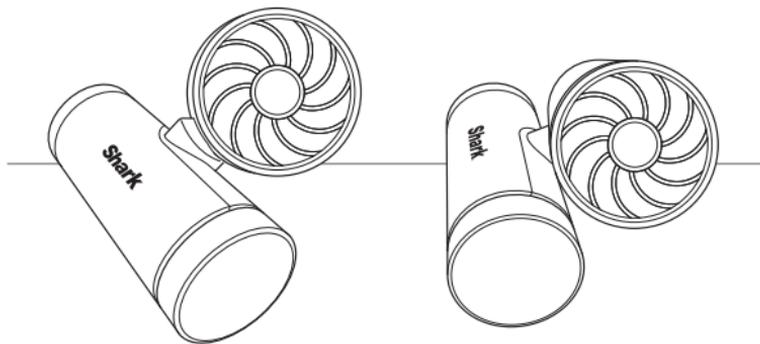
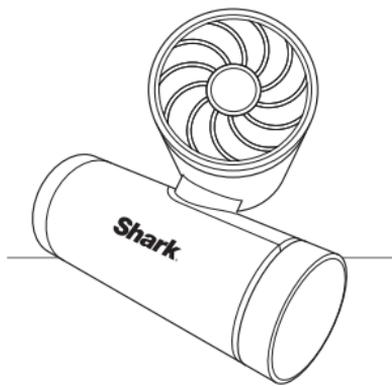
Twist the barrels to adjust the airflow angle. You can use the battery barrel as a handle or as a tabletop stand.

HANDHELD



TABLETOP

In tabletop mode,
angle the barrels
to find the ideal
airflow height.



USING THE FAN

The Fan Cap comes pre-installed and ready to use.





Rotate the dial to adjust fan speed.
Try speeds 1-5 indoors, 5-10 outdoors.

MORE SPEEDS.* ENDLESS WAYS TO CHILL.

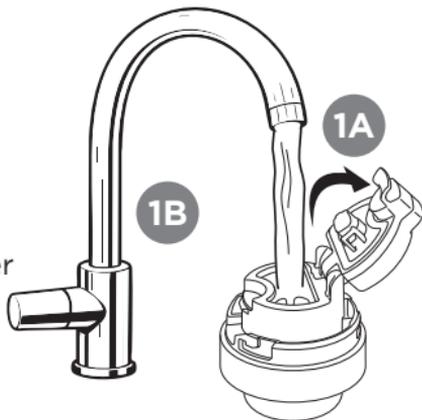
Recommended speeds	1	2	3	4	5	6	7	8	9	10
At home relaxing	●	●	●							
Focused work sessions	●	●	●	●						
Running errands	●	●	●	●	●					
Daily commutes or travel	●	●	●	●	●	●				
Crowds, festivals & sidelines		●	●	●	●	●	●	●		
Parks & picnics				●	●	●	●	●	●	●
Time spent outdoors					●	●	●	●	●	●
Hot day cooldown						●	●	●	●	●

*vs Shark FA200UK

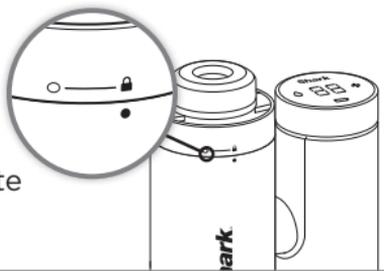
USING THE MISTING POD*

- 1 ADD WATER**
Open the tank and fill with water to the top. Thoroughly dry the exterior before use.

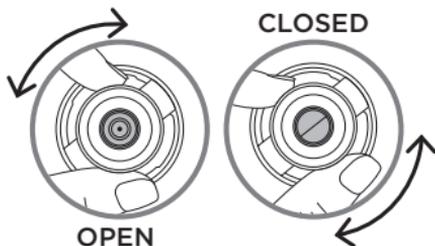
NOTE: Make sure the moisture wick is inside the misting pod.
Replace the wick monthly.



- 2 INSTALL THE POD**
Align the open circle icon with the icon on the barrel, then rotate until the pod clicks into place.



- 3 RELEASE THE MIST**
Rotate the cap to open the protective cover. Pod must be in the open position to mist.



*Not included with some units.

MIST MODES

Push down on the display to cycle through mist modes and to power off. Rotate the dial to adjust airflow speeds.



CONSTANT MODE

For a steady stream of mist. Icon is solid blue.
(Up to 5 minutes runtime)

INTERVAL MODE

For pulses of mist. Icon blinks blue.
(Up to 10 minutes runtime)



USING THE INSTACHILL COOLING PLATE*

Align the open circle icon with the icon on the barrel, then rotate until the pod clicks into place.

Push down on the display to activate. Place the cooling plate against areas like wrist, neck, and forehead for instant cooling on contact.



*Not included with some units. Design may vary.

COOLING LEVELS

Push down on the display once to activate Level 1 cooling. Push down again to increase to Level 2. To turn off power, push down again.

Automatically turns off after 8 mins to conserve battery.



LEVEL 1

Milder setting
Great for indoor use.
(1 solid white dot).



LEVEL 2

Colder setting
Great for indoor or outdoor use.
(2 solid white dots).

NOTE: ChillPill cannot operate as a fan while the cooling plate is attached.

For best results, use the cooling plate in temperatures under 32.2°C, and keep away from moisture.

CHARGING + BATTERY LIFE

Always use your Shark branded cable.
For best results, use with a 5V = 3A power adapter.

BATTERY LIFE INDICATOR



100-70%



70-30%



30-5%



Less than 5%

RUNTIME

Fan Speed	Fan Only	Fan + Mist
1	Up to 11 hours	Up to 4 hours
5	Up to 4.5 hours	Up to 2 hours
10	Up to 1.5 hours	Up to 1 hour

InstaChill Level	
1	Up to 2 hours
2	Up to 1 hour

CHARGE TIME (0-100%): UP TO 3.5 HOURS

WEAR IT. ATTACH IT. KEEP IT CLOSE.

**ChillPill accessories
unlock all-new ways
to hack the heat.**

- Travel Case
- Clip
- Clamp
- Crossbody Strap
- Wristlet
- Sleeve

Shop all at sharkclean.co.uk



SOMETHING STUCK IN YOUR BLADES?

Always keep hair and loose items securely away from the fan's air inlets and outlets. **To keep your ChillPill safe, clean the inlet mesh filter when needed, and replace it when worn.**

**Order replacement mesh filters at sharkclean.co.uk.
Make sure to have one on hand before servicing the blades.**

To service the blades:

1

LOCK FOR SAFETY

The power lock must be in the locked position before performing any blade maintenance.



LOCKED

2

REMOVE THE INLET MESH FILTER

Insert a flat-head screwdriver into the slot under the filter rim and gently pry off the filter.



3**CLEAN THE BLADES**

Use a cotton swab or tweezers to gently wipe away any hair or debris on the blades.

4**REPLACE THE FILTER**

Align the tabs on the rim of the filter with the slots, then gently press until the filter snaps into place.

**5****UNLOCK TO USE**

Slide the power lock to the unlocked position.

**UNLOCKED**

ERROR CODE? READ BELOW.

You may be seeing an error code due to an issue with your system. See below for the reason and next steps.

If the problem persists and you need further support, please visit support.sharkclean.co.uk for additional information.

Error Code	Troubleshooting
E1	Plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor. With the ChillPill still plugged in, please press down on the display six times quickly.
E2	Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for the last 20 minutes. Power on the device. If the E2 error appears again, power off the device, wait 30 seconds then press the display to turn it on again.
E3/E9	<p>Make sure the device is powered off and the Power Lock is in the locked position. Remove any attachments and inspect the Air Outlet for debris and remove. Then, remove the Inlet Mesh Filter by inserting a flat-head screwdriver into the slot under the Filter Rim and gently pry off the filter. Check the Air Inlet for any debris and remove, then replace the filter by aligning the tabs on the rim of the filter with the slots, then gently press until the filter snaps into place.</p> <p>Reinstall an attachment and turn the device on. If the error appears again, power off the device, wait 30 seconds, then press the display to turn it on again.</p>

Error Code**Troubleshooting****E4**

Plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor.

This error should clear automatically once charging is back in a normal range. Leave the device plugged in for 5 minutes without using it. If the error does not clear, unplug the device, wait 30 seconds, then plug it back in with a standard 5V/3A adaptor and wait 5 minutes.

E5

This error means your charging voltage is too high. Make sure you are using a standard 5V/3A adaptor and the included Charging Cable.

Once you plug into the correct adaptor, the error should clear within a few seconds.

E6

This error means the device is operating in an environment that is too hot or too cold. Move the device to a normal indoor room and leave it unplugged for 20 minutes.

After that, plug it in and turn it on.

E7

Make sure the device has been in a normal room environment for 15 minutes then plug the device into a wall outlet using the USB-C cable and a standard 5V/3A adaptor.

With the ChillPill still plugged in, please press down on the display six times quickly.

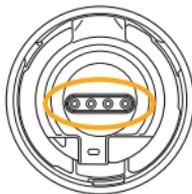
Error Code	Troubleshooting
C1	<p>Remove the InstaChill Cooling Plate attachment and make sure the underside is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab.</p> <p>Then, reinstall the InstaChill Cooling Plate using the twist-and-lock motion and turn on.</p>
C2/F4	<p>Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for the last 20 minutes. Power on the device</p>
C3	<p>Make sure the device has been powered off in a normal room environment (not in direct sun, a very hot car, or near a heater/AC vent) for the last 20 minutes.</p> <p>Remove the InstaChill Cooling Plate attachment and make sure the underside is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab.</p> <p>Then, reinstall the InstaChill Cooling Plate using the twist-and-lock motion and turn on.</p>
F1	<p>Remove the Misting Pod and make sure the underside is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab.</p> <p>Then, reinstall the Misting Pod using the twist-and-lock motion and turn on.</p>
F2	<p>Remove the Misting Pod, empty any water in the Water Tank, then let the pod dry for 24 hours.</p> <p>Then, make sure the underside of the pod is free of dust or moisture. If not wipe the contacts with a dry cotton swab. Then, check the connection points inside of the Motor Barrel through the Air Outlet. Once more, wipe with a dry cotton swab. Reattach the Misting Pod and turn on.</p>

ATTACHMENTS NOT REGISTERING?

If your Misting Pod or InstaChill Cooling Plate is not registering, ensure the metal contacts are clean and dry.

Use a dry microfiber cloth to gently wipe the metal contacts to remove any debris in all three locations as shown below.

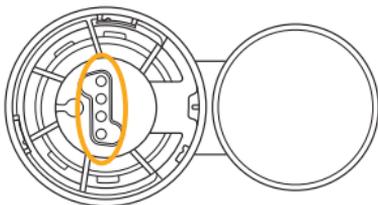
Please Note: These are electronic components.
DO NOT use water or any liquid when cleaning.



**Misting Pod
(Underside)**



**InstaChill
Cooling Plate
(Underside)**



**ChillPill
(Inside Motor Barrel)**

**If the issue persists, please visit
support.sharkclean.co.uk for additional support.**

IMPORTANT INFORMATION

REGISTER YOUR PURCHASE

 registeryourshark.com

TIP: You can find the model and serial numbers on the QR code label on the inside of the air outlet.

RECORD THIS INFORMATION

Model Number: _____

Serial Number: _____

Date of Purchase: _____
(Keep receipt)

Store of Purchase: _____

Benefits of registering your product and creating an account:

- Get easier, faster product support and access to warranty information
- Access troubleshooting and product care instructions
- Be among the first to know about exclusive product promotions

TECHNICAL SPECIFICATIONS



Voltage: 5 V = 3 A

Watts: 15W

PLEASE READ CAREFULLY AND KEEP FOR FUTURE REFERENCE



This marking indicates that this product should not be disposed with other household wastes. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable reuse of material sources. To return your used device, please use the return and collection systems or contact the retailer where this product was purchased. They can take this product for environmentally safe recycling.

SharkNinja Europe Ltd,
1st/2nd Floor Building 3150,
Thorpe Park, Century Way,
Leeds, England, LS15 8ZB
sharkclean.co.uk

SharkNinja Germany GmbH,
Rotfeder-Ring 9,
60327 Frankfurt am Main,
Germany
sharkclean.eu

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MANUFACTURER'S GUARANTEE

The Shark Guarantee

When a consumer buys a product in the UK and ROI, they get the benefit of legal rights relating to the quality of the product (your "legal rights"). You can enforce your legal rights against your retailer, including Shark if you bought your Shark product from sharkclean.co.uk. However, at Shark we are so confident about the quality of our products that we give the owner an additional, free parts and labour manufacturer's guarantee of up to 2 years.

The guarantee it comes with is an important consideration - and reflects how much confidence the manufacturer has in its product and manufacturing quality.

The manufacturer's guarantee does not affect your legal rights.

How long are new Shark products guaranteed for?

Our manufacturer's guarantee lasts for one year from the date of purchase as standard, or for 2 years if you register your purchase with us within 28 days.

How do I register my Shark guarantee?

If you have purchased your Shark product directly from **sharkclean.co.uk** your guarantee is registered automatically. If you bought it from anywhere else in the UK or ROI, you can register your guarantee online within 28 days of purchase.

- To register online, please visit **www.sharkclean.co.uk/register-guarantee** or scan the QR code in your instruction booklet. If

- Keep a note of the date you purchased the Shark product.

IMPORTANT:

- **Keep your receipt** if you bought your Shark product from anywhere except **sharkclean.co.uk**. You will need it to claim under your guarantee.
- The free Shark guarantee is only valid in the country where the product was purchased.

What are the benefits of registering my free Shark guarantee?

When you register your guarantee, you will get 2 year(s) of cover. We'll also have your details to hand if we ever need to get in touch. If you further agree to receive communications from us, you can also receive tips and advice on how to get the best out of your Shark product and hear the latest news about new Shark technology and launches.

What is covered by the free Shark guarantee?

Repair or replacement (at Shark's discretion) of your Shark product, including all parts and labour. **What is not covered by the free Shark guarantee?**

- Normal wear and tear.
- Accidental damage or faults caused by negligent use or care, misuse, neglect, careless operation or handling of the Shark product which is not in accordance with the Shark Operating Manual supplied with your product.
- Damage caused by use of the Shark product for anything other than normal domestic household purposes.
- Damage caused by use of parts not assembled or installed in accordance with the operating instructions.

- Damage caused by use of parts and accessories which are not Shark Genuine Components
- Faulty installation (except where installed by Shark).
- Repairs or alterations carried out by parties other than Shark or its agents.

How can I claim under the free Shark guarantee?

Contact our customer service helpline on **0808 109 1166** in the UK or **1-800 849 055** in the ROI. For service hours please visit our website under 'Contact Us'. It's free to call, and you'll be put straight through to a Shark representative. You'll also find online support at **<https://support.sharkclean.co.uk/>**. The Shark representative will go through some troubleshooting with you, and if we conclude that the item has failed, we will send you a replacement part or a returns label to send the defective item back to us free of charge. When you have delivered the defective product to us, we will send you a replacement.

Please remember that **the item will need to be boxed when you return it to us.** It can be any suitable box, it does not have to be the original packaging.

Where can I buy genuine Shark spares and accessories?

Shark spares and accessories are developed by the same engineers who developed your Shark product. You'll find a full range of Shark spares, replacement parts and accessories for all Shark products at **www.sharkclean.co.uk**. Please remember that damage caused by the use of non-Shark spares may not be covered under your guarantee.

