

To activate your promotional 5 Year Warranty:

Visit our online registration site at www.samsung.com/uk/fiveyearwarranty to register your product's 5 Year Warranty within 90 days of purchase.

Terms and Conditions:

1. STANDARD WARRANTY PERIOD AND EXTENDED WARRANTY PERIOD

The warranty period starts on the date of invoice as shown on the purchase receipt. **The standard warranty period ends 24 months later.** By purchasing your product from a participating retailer and registering the product(s) within 90 days of your purchase (as determined by the invoice date), you will receive an additional 3 years' extended limited warranty service (callout charges, parts and labour only), which will bring the total period of coverage to 5 years from the date of invoice (the "**Extended Warranty**"). All of the terms set out in your original warranty statement provided with your Samsung product and the Statement of Limited Warranty shall apply to the extended warranty. The method of service and operating conditions will be as described in the original warranty statement provided with the Samsung product.

2. EXTENDED WARRANTY: REDEMPTION PROCESS & DETAILS

- a) To redeem and claim the Extended Warranty, all details and submissions must be registered online using www.samsung.com/uk/fiveyearwarranty.
- b) If you have any problems using the online registration site please contact our Customer Support team. For support in the UK please call 0333 000 0333.
- c) To maintain and improve the quality of our service, we may record and/or monitor telephone calls. Calls to 0333 numbers should be the same as a local call from a landline. Mobiles and other providers' costs may vary.
- d) **The 5 Year Extended Warranty must be registered no later than 90 days from the invoice date or it shall not be valid.**
- e) Upon registration you will be sent an email confirmation with notification of registration and a related registration code.
- f) **A copy of your receipt, invoice or lease agreement must be retained by you as proof of purchase.**
- g) The Extended Warranty is not transferable to a third party and no alternative will be offered.

3. STATEMENT FOR SAMSUNG DIGITAL APPLIANCES EXTENDED WARRANTY

- a) This offer only applies to the purchase between 1 October 2026 to 1 December 2026 on a new (which may include unused display and clearance products) Samsung laundry, dishwasher, refrigeration, floorcare or built-in appliance product which is listed on the following website: <http://www.samsung.com/uk/fiveyearwarranty>.
- b) Purchases must be made from a participating retailer in the UK. Participating retailers can be seen on the registration form or in the attached Appendix A. For the avoidance of doubt, the following retailers are not participating retailers: Electronic Empire, Ebay, Amazon

marketplace, Premier AV Centre, Total Digital, Brighthouse, BC Services, Perfect Homes, RLR Distribution, Deals4U, All Your Appliance, In Stock Appliance or Kasastore.

- c) This Promotion is only available to end user consumers and not, for the avoidance of doubt, to any company or organisation who has purchased for the purpose of resale or for commercial use.

4. EXTENT OF EXTENDED WARRANTY

- a) During the Extended Warranty period Samsung continues to warrant that the Samsung product shall be free from defects in materials and workmanship in accordance with the original warranty statement provided with the product.
- b) In the event that Samsung is unable to repair your product, Samsung may, at its discretion, either exchange your existing product with a replacement product or provide you with a refund.
- c) When warranty service involves the exchange of a product or part, subject to applicable law, the item replaced becomes the property of Samsung. The replacement may be a new or repaired item. The replacement item assumes the remaining warranty period of the original product.
- d) Remote technical support may also be provided for the product(s).

5. CLAIM(S) FOR EXTENDED WARRANTY SERVICE / TECHNICAL SUPPORT

To obtain an extended warranty service:

- a) Contact the Samsung Customer Support Team via telephone or online:
<http://www.samsung.com/uk/info/contactus/>
UK: 0333 000 0333 (SAMSUNG)
- b) Provide the product code and serial number.
- c) Provide proof of activated Extended Warranty, as per the e-mail confirmation sent at the time of Extended Warranty online registration(s).
- d) Provide a clear fault description and carry out any diagnostics if advised.
- e) Comply with any reasonable instructions from Samsung or an Authorised Service Centre to allow you to receive the warranty service.
- f) Provide proof of purchase to an engineer to validate.

6. TRANSFER OF PRODUCT

If you transfer this product to another user, warranty service may be available to that user during the remainder of the standard 24 month warranty period, but not during the Extended Warranty period (i.e. the extended warranty is not transferable).

7. EXCLUSIONS

- a) Samsung makes no representation or guarantee that the Samsung product(s) will operate uninterrupted or error free. During the Extended Warranty period, Samsung will only provide the warranty in the UK. Samsung is not responsible for paying any travel or delivery costs where the product is located outside the UK.
- b) Services performed by Samsung in rectifying damage or defect caused as a result of any excluded conditions shall be subject to additional charges for labour, transportation and parts. Warranty Service or replacement is not available to you if the product you present is:
 - i. Defaced, ii. Altered, iii. Damaged beyond repair, iv. In need of a repair not included in warranty service.(periodic maintenance and the repair or replacement of parts due to normal wear and tear); or v. Does not match the product model and serial number details as registered for warranty service.
- c) To the maximum extent permitted by law, warranty service does not include repair of failures caused by: i. modification or attachments, ii. Accidents or misuse (to include without limitation failure to follow instructions in the user manual), iii. Unsuitable physical or operating environment, iv. Third party products – e.g. consumables, v. Maintenance by anyone other than Samsung or a Samsung Authorised Service provider, vi. Operation of a product beyond the limit of its duty cycle, or vii. Products, components, parts, material, software, or interfaces not furnished by Samsung.
- d) NEITHER SAMSUNG NOR ITS THIRD PARTY SUPPLIERS OR RESELLERS MAKE ANY OTHER WARRANTY, GUARANTEE, OR CONDITION OF ANY KIND, WHETHER EXPRESS, IMPLIED, LEGAL OR STATUTORY, WITH RESPECT TO THE PRODUCT(S), AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, SAMSUNG SPECIFICALLY DISCLAIMS ANY IMPLIED, LEGAL OR STATUTORY WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR, GENERAL OR NORMAL PURPOSE, SATISFACTORY QUALITY, DURABILITY AND WARRANTIES AGAINST LATENT DEFECTS.

8. GENERAL TERMS

- a) These terms and conditions are governed by English law and wherever you live you can bring claims against us in the English Courts. If you live in Wales, Scotland or Northern Ireland you can also bring claims against us in the courts of the country you live in. We can claim against you in the courts of the country you live in.
- b) By registering your Extended Warranty, you agree to be bound by these terms and conditions.
- c) The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claim(s) including, without limitation, to require further verification as to the identity, and other relevant details of a consumer or claimant and/or the verification as to their qualifying purchase.
- d) The Promoter shall not be liable for any interruption to this promotion whether due to force majeure or other factors beyond the Promoter's control.
- e) The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the terms and conditions of this Promotion.

- f) The Promoter reserves the right to amend the promotion in whole or part without prior notice or compensation.
- g) This promotion cannot be used in conjunction with any other similar promotions offered by the Promoter.
- h) Promoter: Samsung Electronics (UK) Ltd, Samsung House, 2000 Hillswood Drive, Chertsey, Surrey, KT16 0RS (Warranty applications must not be sent to this address; they will not be registered for the warranty promotion)

APPENDIX A – PARTICIPATING RETAILERS

Participating Retailers – UK		
1 STOP AUDIO VISUAL	A & A APPLIANCES LTD	A & W Pounds Ltd
A McKenzie & Sons	A N Dodds Electrical	A W Myhill & Son Ltd
A. H. SPITTLE	A1 Spares	A3 APPLIANCES
ABBEY DOMESTICS	Aber Gas Ltd	ACE Domestic Appliances Ltd.
ACE ELECTRICAL RETAIL	Aclands Radio & TV Ltd	Adams & Jarrett (Retail) Ltd
Adams Cook & Pearce Ltd	Adcock & Sons Ltd	AF THOMAS
Affordable & Stylish Ltd	AGC Retail Ltd	AJC Group
Albany Radio (Enfield) Ltd	Allspares (Wigan) Ltd	Amazon EU S.a.r.L.
Andrew Thomson	Andrews Home Appliances Ltd	Anglian Electrics
Anthony L Young Ltd	AO	Apollo Appliances
APPLIANCE CENTRE LTD	Appliance City	Appliance Direct (Morecambe) Ltd
Appliance Electronics UK Ltd	Appliance Express Ltd	Appliance House
Appliance World	Appliances Direct	Argos
Arran Domestic Service Centre	Ashton Domestic Appliances Ltd	Atkinson Group Ltd
Atlantic Electronics Ltd	Avensys Ltd	B A Yeomans & Son Ltd
B L VISION	Basil Knipe Electrics	Beacon South West Ltd
Bells Domestic	Beric Appliances	Beyond Television
Birkbecks Electrical Ltd	BJ'S (Mid Wales) Ltd	BLAINES
Blue Badger Wholesale Ltd	Booth Scotland Ltd	Borsch Ltd
Box Ltd	BRADFORD ELECTRICAL	Brightmore & Sons (Burbage) Ltd
Briscoes	Broadway Music & Vision	BUDGET APPLIANCES
Built in Kitchen Appliances	Built-In Appliances Ltd	Bunny Appliance Warehouse
BURDENS ELECTRONICS	Burton & Sherwood Ltd	Burtons
Burwoods Domestic Appl. Ltd	Buy it Direct (Appliances Direct)	BUYWISE DOMESTICS LTD
C F Hall & Co Ltd	C J Hampshire Ltd	C S Suppliers Ltd
C T Bell (Crowthorne) Ltd	C W Strickland	Capital Appliance Centre Ltd

Capital Repairs	CARTERS DIRECT	Castleford Domestic Appliances Ltd
CD Electronics & Home Furnishings	Cee-Jay Electronics	CF HALL & CO
Chapman & Son	CHILTERN DOMESTIC APPLIANCES	CIH
CK Home Appliances Ltd	CLOISTERS LTD	Colin M Smith
Colourcare Home Technology Ltd	Commercial Wholesale Trading Ltd	Connect
Consumer Buyers Ltd	COOPER & ELMS LTD	COOPERS
Coopers Stores	Cornwall Appl Services Ltd	Costco
Crampsie Electrical Ltd	Crampton and Moore	Currys
Cyril Campbell (Electrics) Ltd	D B Domestic Appliances Ltd	D J P Domestic Appliances Ltd
D&C Electrics t/a Hadwins	DAC Appliances Ltd	Dacombs & Renaut Ltd
Dacombs of Wimborne	Dalzells	Dalzells of Markethill
David Wood	Discount Appliance Centre Ltd	Domestic App Maint (D'Set) Ltd
Domestic Apps (Sudbury) Ltd	Donaghy Bros Limavady	Donaghy Brothers
E B Marsh & Son Ltd	E&H Services	EB MARSH
EDDYS DOMESTIC	Electrical Sales Ltd	ESC (TV) Ltd
Euronics	EVANS APPLIANCES	Expert
F C Bailey (UK) Ltd	F J Fullick Ltd	F W & D Wain
FE Electronics Ltd;	Fenwicks	Fields Domestic Appliances
First Choice Domestic Appliances Lt	Fivestar Services (Fylde)	FMC Finbar Michael Cochrane
Forresters	Forsters TV	Foulkes Electrical
Frank Craig Limited	FT Refrigeration	G Craggs Ltd
G J & B B Bennett	Garland Electrical	Garrett Appliances Ltd
Gary Etheridge Domestic Apps Ltd	Geo Donald (Warehouse Man) Ltd	Geoff Hill Ltd
George Robertson LTD	GERALD GILES	Gilbert And Vanstone
Glens	GLO TECH	GODDARDS ELECTRICAL
Gotch of Selby	Gotch Of Selby Ltd	Gregor Watson
Grey's Electrical Ltd	Guernsey Electricity	Guernsey Gas Ltd
H B H Woolacotts Ltd	H F Sheffield Ltd	H J Knee Ltd
H Robertshaw And Sons Ltd	H Telecentre & Co	Halls of Ibstock Ltd
HANACO LTD	Hanson Electrical Ltd	Hardys
Hardy's of Kilkeel Ltd	HARRAP	Harris Electrical Ltd
Harrods	Harry Garlick	Harry Parry Ltd
HBH Woolacotts Ltd	Hearnebay Domestic	Herbert Todd & Son
HJ & D Webb & Sons Ltd	Hockridge & Stacey Ltd	Holmans of Wimborne
Homebase	Homemaker (South) Ltd	HORNSEY APPLIANCE CENTRE LTD
HOT & COLD	Howards Electricals	Howden Joinery Limited
Hughes TV And Audio Ltd	Hurrells Electrical Ltd	Hylands Ltd
Irwin Bros Retail .Ltd	J & P Electric	J B Postle & Son Ltd
J D R Thomas	J HARRIES ELECTRICAL	J Jenkins Electrical Ltd
J. Arthur Electrical LTD	J.S.G Electrical Ltd	James Stewart & Son Ltd

JANES RETAIL LTD	JC Campbell Electrics	Jeans Electrical
Jersey Electrical PLC	JOE GRAHAM & SON LIMITED	John Calvert (Elec) Ltd
John Gillman & Sons (Elec.) Ltd	John Kerry & Sons Ltd	John Lewis
Johns Electrical Ltd	Johnstons Domestic Appliances	Josling TV & Electrical
JoyBuy	Jyotsna Electrical Ltd	KDS Appliances Ltd
Keith Smith (Anstey) Ltd	Kenberne Holdings Ltd	Kensington Domestic Apps Ltd
Kevin Farish Ltd	Keymex Ltd	Kingsbury Electronics Ltd
Kitchen Economy Ltd	Kitchen Specialists	Kitchener & Thomas Ltd
Knights Of Oakham Ltd	L W Foxall	Leekes (Llantrisant)
Lewis's	Lighting Electrical Ltd	Lindsey Relay Co Ltd
Littlewoods	London Domestic App	Long Eaton Appliance Co. Ltd
Lunney's Elec Discount Store	Lunts Domestic Appliances	Lutterworth Sound & Vision Ltd
Lynne Radio Ltd	M A Wash Vac Services	M J Pipe Ltd
Magnet Limited	Makadams (Baughurst) Ltd	MAP Electrical Ltd
Marks Electrical Ltd	Marown TV Ltd	Martin Dawes
Martins of Hawkhurst	Maxwells	McCoubreys Elec Superstore
MCEVOY & ROWLEY	McMichael Bros.	MG Domestic
Michael R Peters	MICROTRONICS CENTRE	Microwave Service Centre
Minhas Trading Company Ltd	ML Lake (Electrical Servs) Ltd	Molesey Refrigeration
Montrose Home Appliance Company Ltd	Moore Electrics	Moore's Appliances Ltd
Moston Lane Appliances	Mullen Domestic	Nailsea Electrical (NE Appliances)
New Milton Electrical Centre Ltd	Newage Electrical Ltd	Newbury Radio Co Ltd
Nisbets PLC	Noel Grimley Electrics Ltd	North Wales Dom App Centre
Northern Domestic Ltd	Northxsouth Ltd	Odell Electrics
Oldrid And Co Ltd	ON POINT APPLIANCES	Orkney Television Enterprise
Owen's TV & Domestic Appliances	OXTED ELECTRICAL	P&S Domestic Ltd
Paul Golf Audio Visual	Pearsons	Pennywise Appliances Ltd
Percy Lord & Son Ltd	Peter B Ledbury Ltd (Duplicate removed)	Peter Pennington (Worksop) Ltd
Peter Rhodes	Peter Tyson	PEWSEY RADIOVISION
Pickups Of Stafford Ltd	PJW Electrics Ltd	Pooles Domestic
PORTSTEWART ELECTRICAL LTD	Power EC (PowerDirect)	Powerhouse
PRC	PRC HiFi & Video Ltd	Premier Appliances
Purewell	Q.D.A.	R A ROBERTSON
R BARKER (TARRING) LTD	R C Snelling Ltd	R G B Hifi & Video Ltd
R L Brooks Ltd	Radio Music Store LTD	Raff Electrical
RDO Reigate	Redbridge Domestic App	Refrigeration North West

Reilly's of Enniskillen Ltd	Reliant TV	RGB Ilford
RGB Loughton	Rileys TV Services Ltd	RL BAILEY
RL Brooks	Roberts Radio	Robson and Cowan
Rodgers Fraserburgh Ltd	Romerils	RSM Domestic Appliances Ltd
Ruislip Appliances Ltd	S & B Trade Services Ltd	S & D Ireland Ltd (English business)
Samsung UK	Sapphire Choice UK Ltd	Selfridges
Seventy-One Group Ltd	Shop Direct	Sidney Bakewell
Smyth Patterson Ltd	Sonic	Sonic Megastore Ltd
SORREL & SON	South Coast Industrices Portland (Combens)	Southpoint Electrical Ltd
Sparkworld Ltd	Sperrin Electronics	Square Deal TV Rentals
SRL Electrics	Staines & Brights Ltd	STAN ODELL LTD
Stearn	Stellison Ltd	Stewart & Young Ltd
Stuart TV	Stuart Westmoreland (Holdings) Ltd	Superdeal
T H Colebourn Ltd	T N McKay	Taylors of Giffnock LTD
TCB direct	TEJ DOMESTIC APPLIANCES	Thanetwide Domestic (Kent) Ltd
The Appliance Centre	The Appliance Store	The Wash House Ltd -Admin Only
Tisdalls Electrical Ltd	Toplex Ltd	Trade Forward
Transat Home Technologies Ltd	Tucker Brothers	TURBO LEISURE LIMITED
TV World	TVA TECHNOLOGY	Tylers Of Bilston Ltd
Van Haaren Appliance World Ltd	Varker Appliance Services	Vaughans
Vaughans Radio Ltd	Very	Vision Sales Direct
VT ELECTRONICS	W M Budd & Sons Group Ltd	Wades
Waltons Direct	WALWORTH APPLIANCES	Watters Electrical
Webbs of Cannock Ltd	Wellingtons (Erith) Ltd	Whitakers of Shipley
Williams electrical	Wilmslow Electrical Ltd	Wilson Electrical
Wood Bros. Heanor Ltd	Woodall Refrigeration Ltd	WOODHALL REFRIGERATION
YMK HOME APPLIANCES LTD		