



Your headphones. Handled with AppleCare+.

AppleCare+ offers one-stop support and service for your headphones. Get easy, fast repairs for accidents like drops and spills. Battery replacements at no extra charge. And 24/7 priority care with just a chat, call or tap.[◊]

[Your Message]

Get coverage



Covered from every angle.



Drops and cracks

Damage can be repaired as often as you need.



Spills and splashes

Don't stress over liquid damage — you're covered.



24/7 priority support

Contact us for help via text, the Apple Support app, phone or online.[◊]



Replacement battery service

Request a battery replacement at no extra charge if the capacity drops below 80 per cent.

Headphone repairs made easy.

Enjoy quick and convenient repair options with low excess fees and deductibles.[◊]



Express Replacement Service

Request replacement headphones, and we'll send them to you so you don't have to wait for a repair.[◊]



Global repair access

Visit an Apple Store or one of the more than 5,000 Apple Authorised Service Providers worldwide.[◊]



Repairs by post

Sending your device is easy with a delivery kit and prepaid label from Apple.

How to buy AppleCare+.

Add AppleCare+ at checkout when you purchase your headphones online or in-store. Or get coverage within 60 days of purchase by going to Settings on your iPhone, iPad or Mac, purchasing online or calling 0800 107 6285.[◊]

Get coverage



◊ Legal Disclaimers

Service Coverage: Service coverage is available only for covered devices and their original included accessories for protection against (i) batteries that retain less than 80% of their original capacity, and (ii) unlimited incidents of accidental damage. Replacement equipment that Apple provides as part of the repair or replacement service may contain new or previously used genuine Apple parts that have been tested and pass Apple functional requirements. There are no excess fees for mechanical failures. Each incident of accidental damage protection is subject to an excess fee plus applicable tax. See the AppleCare+ Terms and Conditions applicable to your region at apple.com/uk/legal/sales-support/applecare/applecareplus/uk/. Theft & Loss not available for Headphones.

Telephone: Local telephone fees may apply. Telephone numbers and hours of operation may vary and are subject to change.

Express Replacement Service: Express Replacement Service ("ERS") is subject to availability, capability and local law at the time you seek service. ERS for Hardware Coverage for Accidental Damage and the capabilities of Apple Authorised Service Accessories) is always subject to the Other Accidental Damage excess fee and not the Screen-Only or Back Glass-Only excess fees. If your device is replaced with Express Replacement Service, the original product becomes Apple's property. The replacement product is your property and becomes the Covered Equipment. You are responsible for backing up all software, data and passwords residing on your original device.

Availability: Service coverage is provided under the Terms and Conditions of your AppleCare plan applicable to your region. Service coverage outside the country of purchase of your AppleCare plan is not guaranteed. The availability and type of repair or replacement may vary depending on your device model, applicable local laws and the capabilities of Apple Authorised Service Providers in the location where service is requested. Some service options may not be available in all areas. If service is available and repair is possible, Apple may, at its discretion, offer to repair or replace your device using locally sourced specifications that meet local standards and regulations, which may differ from the original device in terms of colour and/or modifications. For details, please review the Terms and Conditions applicable to your region at apple.com/uk/legal/sales-support/applecare/applecareplus.

Coverage Begins: Coverage begins on your AppleCare+ purchase date. Coverage can be cancelled at any time.

AppleCare+ benefits are separate from a consumer's right to a free-of-charge repair or replacement, by the seller, of goods that do not conform with the contract of sale. Under English law, consumers have up to six years from the date of delivery to exercise their rights; however, various factors may impact your eligibility to receive these remedies. For more details, click here apple.com/uk/legal/statutory-warranty/. AppleCare plans are separate from and in addition to the Apple Limited Warranty. AppleCare plans are subject to acceptance of the Terms and Conditions. Purchase of any plan is not required to purchase any device. For details, see the AppleCare+ Terms and Conditions at apple.com/uk/legal/sales-support/applecare/applecareplus.

Optional Programme: AppleCare+ is an optional programme.

AppleCare+ products are insurance policies issued by American International Group UK Limited and distributed in the UK by Apple Distribution International Limited or Apple Retail UK Limited, depending on where AppleCare policy is purchased. For further information please see the terms and conditions.

In respect of its activities with UK customers, Apple Distribution International Limited is an Appointed Representative of Apple Retail UK Limited which is authorised and regulated by the Financial Conduct Authority. For further information, please visit register.fca.org.uk/s/. Apple Distribution International Limited is also regulated by the Central Bank of Ireland, but is not authorised or regulated in the UK. Benefits included under AppleCare+ products are separate from and in addition to the Apple Limited Warranty and any legal rights provided by consumer protection laws in your jurisdiction.

This Insurance is underwritten by American International Group UK Limited and is registered in England under number 10737370. Registered office: The AIG Building, 58 Fenchurch Street, London, EC3M 4AB, United Kingdom. American International Group UK Limited is a member of the Association of British Insurers. American International Group UK Limited is authorised by the Prudential Regulation Authority and regulated by the Financial Conduct Authority and Prudential Regulation Authority (FRN: 781109). This information can be checked by visiting the FS Register at www.fca.org.uk/register.