

Hisense 2026 Cookware Voucher Promotion

Terms and Conditions

By participating in the Promotion and/ or submitting a claim, you are agreeing to these Terms and Conditions. A full copy of these Terms and Conditions is published at cookwarereward.hisensepromotions.co.uk.

Hisense is offering all Hisense 2026 Cookware Voucher Promotion claimants the opportunity to claim a cookware voucher with selected Hisense cooking appliances purchased between 8th July 2026 and 18th August 2026.

1. The Promoter

- 1.1. The Promoter is: Hisense UK Limited of Ground Floor, Munroe Court White Rose Office Park, Millshaw Park Lane, Leeds, England, LS11 0EA.

2. The Promotion

- 2.1. The title of the promotion is " Hisense 2026 Cookware Voucher Promotion ".

2. Key Conditions of the Promotion

- 2.1. The Promotion is an offer by the Promoter, allowing a claimant to claim a cookware voucher ("**Reward**") if they have purchased a "Qualifying Product" directly from a "Participating Retailer" during the period **8th July 2026 and 18th August 2026** (inclusive) (the "**Promotion Purchase Period**").
- 2.2. Participating Retailers are listed in ANNEX 1 to these Terms and Conditions. Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases from third party sites will not qualify. If the Participating Retailer is Amazon they must be listed as the seller of the Qualifying Product.
- 2.3. The Qualifying Products are detailed in ANNEX 2 to these Terms and Conditions.
- 2.4. The Voucher Reward value will range from £50 to £150 depending on the Qualifying Product purchased as detailed in ANNEX 2.
- 2.5. The Voucher Reward can be used at one retailer as detailed in ANNEX 3, as selected by the claimant on the claim form.
- 2.6. All claims must be submitted online in accordance with Section 4 below between **18th September 2026 and 15th October 2026** (the "**Promotion Claim Period**").
- 2.7. The Reward will only be issued once a claim has been validated in accordance with Sections 4 and 5 below. Proof of purchase will be required, including verification of a valid product serial number for the Qualifying Product you have purchased.
- 2.8. You may make multiple claims, however each claim must relate to a different Qualifying Product. You can only submit one claim in respect of each Qualifying Product purchased.
- 2.9. The offer is limited to five (5) claims per household.
- 2.10. The claimants will receive their Reward as an eGift card for ProCook.co.uk within 45 days of their claim being validated.

3. Eligibility Requirements

- 3.1. The Promotion is open to residents of the UK who are aged eighteen (18) or over.
- 3.2. The Promotion is not open to employees of the Promoter or its holding or subsidiary companies or agents or members of their immediate families or households or to anyone involved in the administration of the Promotion.
- 3.3. This is a consumer only promotion. Any purchases of the Qualifying Products on a trade or wholesale basis are excluded from the Promotion.
- 3.4. Any purchases of Qualifying Products as graded goods, ex-display goods, seconds or where they are otherwise known to be imperfect goods, or as replacements, are excluded from the Promotion.
- 3.5. **No Reward can be claimed in respect of Qualifying Products which have been ordered, where that order has been subsequently cancelled. Similarly, no Reward can be claimed where you have purchased a Qualifying Product but have subsequently returned the product. By submitting a claim, you are confirming and representing to us that you have not cancelled your order for the Qualifying Product and/ or returned the Qualifying Product, in respect of which your claim is made. If you do receive a Reward in respect of a Qualifying Product, contrary to this provision, you agree to inform the Promoter and refund the value of the Reward to us.**
- 3.6. **Only purchases of Qualifying Products made directly from a Participating Retailer's own physical or online stores will be eligible for the Reward. Where the Participating Retailer is Amazon purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product. Any other purchases via Amazon or any other third-party sites (such as eBay) are specifically excluded from this Promotion.**
- 3.7. This offer cannot be used in conjunction with any other offers, promotions or voucher codes made by the Promoter or its Group which are running during the same period.
- 3.8. In claiming a Reward, you confirm that you are eligible to do so and eligible to claim. The Promoter may require you to provide proof that you are eligible to make a claim as well as proof of your identity.

4. **How to Claim**

- 4.1. Claims can only be made online by completing the application form which will be made available at cookwarereward.hisensepromotions.co.uk. You must wait for the Promotion Claim Period to commence before submitting the application form. However, you can register your email address to be sent a reminder for when the claim window is open at cookwarereward.hisensepromotions.co.uk.
- 4.2. When making a claim you will be required to provide your full name, address, phone number, email address, details of a valid Hisense product code, Hisense product serial number and purchase date for the Qualifying Product you have purchased, as well as details of the Participating Retailer from whom you purchased the product and proof of purchase.
- 4.3. Proof of purchase must be in the form of a copy of a valid receipt for the purchase of a Qualifying Product from a Participating Retailer during the Promotion Purchase Period and must include Participating Retailer name, Qualifying Product model code or name, date of purchase, and purchase price.
- 4.4. We also reserve the right to require you to provide proof of your identity.

- 4.5. Claims will only be accepted where: (i) a claimant has purchased a Qualifying Product from a Participating Retailer during the Promotion Purchase Period; and (ii) a claimant has completed the online application form, providing all required information, including proof of purchase and a valid product serial number, during the Promotion Claim Period.
- 4.6. Once a completed application form has been received by the Promoter, the claimant will receive a confirmation of receipt by email.
- 4.7. The Promoter may then take steps to verify the purchase included in the claim.
- 4.8. Where a claim can be verified, the claimant will be notified by email. A Reward will be issued as an eGift card for ProCook.co.uk within 45 days of verification to the email address provided in the claim form.
- 4.9. Where a claim is rejected or cannot be verified, the claimant will be notified by email. Where missing information is needed to verify the claim, the claimant will be given a reasonable opportunity to provide the missing information but, in all cases, any missing information must be provided by no later than **12th November 2026 ("Validation Date")**.
- 4.10. If following, receipt of the missing information, the claimant is eligible for a Reward, this will be provided within 45 days of the Validation Date to the email address provided in the claim form.
- 4.11. The ProCook.co.uk eGift Card Voucher Reward can be redeemed for merchandise in UK from ProCook.co.uk and can be used accordance with relevant T&C's. The Voucher Reward cannot be exchanged for cash. No change or refunds will be given against this Digital Gift Card.-
- 4.12. Where the Promoter has reason to believe that a Reward has been claimed fraudulently or in breach of the requirements detailed in these Terms and Conditions it reserves the right to: (i) cancel or suspend any Reward issued.
- 4.13. The Promoter cannot accept responsibility in circumstances where the eGift Card Rewards are issued in error (e.g. to the wrong email address) where you have provided incorrect or out of date information on submitting your claim.
- 4.14. For help with claim applications claimants should visit cookwarereward.hisensepromotions.co.uk.

5. **General Conditions**

- 2.2. The Promoter will **not** accept responsibility for claim applications which are lost, delayed in transit, misdirected or which otherwise do not reach the Promoter, as a result of any equipment failure, technical malfunction, systems, satellite, network, server, computer hardware or software failure of any kind, except in cases of negligence, fault or deliberate act or omission of the Promoter or its agents.
- 2.3. The Promoter will not accept responsibility for any claim applications which are rejected or cannot be verified within the required timeframes or for any other issues, due to the provision by a claimant of incorrect or incomplete information or contact details.
- 2.4. **The Promoter reserves the right to carry out investigations and/ or take such other action as may be reasonable under the circumstances, to protect itself from fraudulent and/ or invalid claims, including (without limitation), by requesting claimants to provide additional information and/ or documentation in support of their claim and/ or by seeking verify and or validate information and/ or documentation provided with relevant third parties (including retailers). The**

Promoter reserves the right to reject any claims which (in its reasonable opinion) may be fraudulent or invalid. Where the Promoter has reasonable grounds to believe that a fraudulent or invalid claim has been made, the Promoter reserves the right to refer the matter to any applicable law enforcement authorities.

- 2.5. This promotion and these Terms and Conditions do not affect your statutory rights. Faulty and defective products and products which are subject to consumer credit and distance selling transactions can be returned to the retailer for a replacement or refund, as provided for, and in accordance with, the laws in force in the country of purchase.

3. **Data Protection**

- 3.1. The Promoter is the controller for all personal information collected via the claim portal (at cookwarereward.hisensepromotions.co.uk) and included in Promotion claims. The Promoter will only process your personal information for the purposes of running the Promotion, verifying, handling and fulfilling claims, dealing with disputes, investigating fraud and invalid claims and (if you consent) for marketing purposes.
- 5.1. The Promoter uses the services of Benamic Unlimited Company (acting as a data processor) as a fulfilment agency to assist it in administering the Promotion and verifying and fulfilling claims in accordance with these Terms and Conditions.
- 3.2. Please refer to our Privacy Policy at cookwarereward.hisensepromotions.co.uk for further information as to how the Promoter will process your personal information in connection with this Promotion.

4. **General**

- 4.1. If there is any reason to believe that there has been a breach of these terms and conditions, the Promoter reserves the right, at its sole discretion, to exclude you from participating in the Promotion (or any similar future promotions) or from submitting claims or using the claims portal.
- 4.2. The Promoter reserves the right to suspend or cancel the Promotion and/ or to amend these Promotion Terms and Conditions at any time where (in its reasonable discretion) it considers it to be desirable or necessary to do so or where this is necessary due to circumstances beyond its reasonable control.
- 4.3. These Terms and Conditions shall be governed by English law, and the parties submit to the non-exclusive jurisdiction of the courts of England and Wales.

These Terms and Conditions were last updated on 17.06.2026.

PARTICIPATING RETAILERS*

[illegible]

****Important Note: Qualifying Products must be purchased directly from the Participating Retailer's own physical or online stores. Purchases (even from Participating Retailers) via third party sites (such as eBay and Amazon) will not qualify. Where the Participating Retailer is Amazon.co.uk purchases will only qualify where Amazon is specifically listed as the seller of the Qualifying Product.***

ANNEX 2

QUALIFYING PRODUCTS AND REWARDS

Model	Product Type	Reward Value
BAS6AH8BUKWF	Hi8 Single Oven	£150
BAS6PH8BUKWF	Hi8 Single Oven	£150
BIM4AH8UKWF	Hi8 Compact Oven	£150
BIM45342ADBGUK	Hi6 Compact Oven	£100
HO66FAPizzaChef	Hi6 Single Oven	£100
BSA66346ADBGUK	Hi6 Single Oven	£100
BSA66346PDBGUK	Hi6 Single Oven	£100
BSA66331ABDGUK	Hi6 Single Oven	£100
BSA66331PBDGUK	Hi6 Single Oven	£100
BSA66221ADBGUK	Hi4 Single Oven	£50
BSA66221AXUK	Hi4 Single Oven	£50
BSA66221CDBGUK	Hi4 Single Oven	£50
BSA66221CXUK	Hi4 Single Oven	£50
BI626PBUPUK	Hi2 Single Oven	£50
BI626PXUPUK	Hi2 Single Oven	£50
BID914221ADBG	Hi6 Double Oven	£50
BID914221AX	Hi6 Double Oven	£50
BID914221CDBG	Hi6 Double Oven	£50
BID914221CX	Hi6 Double Oven	£50
BUD714221ADBG	Hi6 Double Oven	£50
BUD714221AX	Hi6 Double Oven	£50
BUD714221CDBG	Hi6 Double Oven	£50
BUD714221CX	Hi6 Double Oven	£50
HEH6432BSCWF	Hi6 Vented Hob	£150
HEH8432BSCWF	Hi6 Vented Hob	£150
HI6443SRWF	Hi8 Induction Hob	£150
HI6443BSCWF	Hi8 Induction Hob	£100
HI8432BSCWF	Hi6 Induction Hob	£100
HI6442BSCWF	Hi6 Induction Hob	£100
HIC8422BSC	Hi4 Induction Hob	£50
HIC6422BSC	Hi4 Induction Hob	£50
WDH14BG	Warming Drawer	£100

ANNEX 3

VOUCHER RETAILER

ProCook.co.uk
