

To activate your promotional 5 Year Warranty:

Visit our online registration site at www.samsung.com/uk/fiveyearwarranty to register your product's 5 Year Warranty within 90 days of purchase.

Terms and Conditions:

1. STANDARD WARRANTY PERIOD AND EXTENDED WARRANTY PERIOD

The warranty period starts on the date of invoice as shown on the purchase receipt. **The standard warranty period ends 24 months later.** By purchasing your product from a participating retailer and registering the product(s) within 90 days of your purchase (as determined by the invoice date), you will receive an additional 3 years' extended limited warranty service (callout charges, parts and labour only), which will bring the total period of coverage to 5 years from the date of invoice (the "**Extended Warranty**"). All of the terms set out in your original warranty statement provided with your Samsung product and the Statement of Limited Warranty shall apply to the extended warranty. The method of service and operating conditions will be as described in the original warranty statement provided with the Samsung product.

2. EXTENDED WARRANTY: REDEMPTION PROCESS & DETAILS

- a) To redeem and claim the Extended Warranty, all details and submissions must be registered online using www.samsung.com/uk/fiveyearwarranty.
- b) If you have any problems using the online registration site please contact our Customer Support team. For support in the UK please call 0333 000 0333.
- c) To maintain and improve the quality of our service, we may record and/or monitor telephone calls. Calls to 0333 numbers should be the same as a local call from a landline. Mobiles and other providers' costs may vary.
- d) **The 5 Year Extended Warranty must be registered no later than 90 days from the invoice date or it shall not be valid.**
- e) Upon registration you will be sent an email confirmation with notification of registration and a related registration code.
- f) **A copy of your receipt, invoice or lease agreement must be retained by you as proof of purchase.**
- g) The Extended Warranty is not transferable to a third party and no alternative will be offered.

3. STATEMENT FOR SAMSUNG DIGITAL APPLIANCES EXTENDED WARRANTY

- a) This offer only applies to the purchase between 1 July 2026 and 30 September 2026 on a new (which may include unused display and clearance products) Samsung laundry, dishwasher, refrigeration, floorcare or built-in appliance product which is listed on the following website: <http://www.samsung.com/uk/fiveyearwarranty>.
- b) Purchases must be made from a participating retailer in the UK. Participating retailers can be seen on the registration form or in the attached Appendix A. For the avoidance of doubt, the following retailers are not participating retailers: Electronic Empire, Ebay, Amazon

marketplace, Premier AV Centre, Total Digital, Brighthouse, BC Services, Perfect Homes, RLR Distribution, Deals4U, All Your Appliance, In Stock Appliance or Kasastore.

- c) This Promotion is only available to end user consumers and not, for the avoidance of doubt, to any company or organisation who has purchased for the purpose of resale or for commercial use.

4. EXTENT OF EXTENDED WARRANTY

- a) During the Extended Warranty period Samsung continues to warrant that the Samsung product shall be free from defects in materials and workmanship in accordance with the original warranty statement provided with the product.
- b) In the event that Samsung is unable to repair your product, Samsung may, at its discretion, either exchange your existing product with a replacement product or provide you with a refund.
- c) When warranty service involves the exchange of a product or part, subject to applicable law, the item replaced becomes the property of Samsung. The replacement may be a new or repaired item. The replacement item assumes the remaining warranty period of the original product.
- d) Remote technical support may also be provided for the product(s).

5. CLAIM(S) FOR EXTENDED WARRANTY SERVICE / TECHNICAL SUPPORT

To obtain an extended warranty service:

- a) Contact the Samsung Customer Support Team via telephone or online:
<http://www.samsung.com/uk/info/contactus/>
UK: 0333 000 0333 (SAMSUNG)
- b) Provide the product code and serial number.
- c) Provide proof of activated Extended Warranty, as per the e-mail confirmation sent at the time of Extended Warranty online registration(s).
- d) Provide a clear fault description and carry out any diagnostics if advised.
- e) Comply with any reasonable instructions from Samsung or an Authorised Service Centre to allow you to receive the warranty service.
- f) Provide proof of purchase to an engineer to validate.

6. TRANSFER OF PRODUCT

If you transfer this product to another user, warranty service may be available to that user during the remainder of the standard 24 month warranty period, but not during the Extended Warranty period (i.e. the extended warranty is not transferable).

7. EXCLUSIONS

- a) Samsung makes no representation or guarantee that the Samsung product(s) will operate uninterrupted or error free. During the Extended Warranty period, Samsung will only provide the warranty in the UK. Samsung is not responsible for paying any travel or delivery costs where the product is located outside the UK.
- b) Services performed by Samsung in rectifying damage or defect caused as a result of any excluded conditions shall be subject to additional charges for labour, transportation and parts. Warranty Service or replacement is not available to you if the product you present is:
 - i. Defaced, ii. Altered, iii. Damaged beyond repair, iv. In need of a repair not included in warranty service.(periodic maintenance and the repair or replacement of parts due to normal wear and tear); or v. Does not match the product model and serial number details as registered for warranty service.
- c) To the maximum extent permitted by law, warranty service does not include repair of failures caused by: i. modification or attachments, ii. Accidents or misuse (to include without limitation failure to follow instructions in the user manual), iii. Unsuitable physical or operating environment, iv. Third party products – e.g. consumables, v. Maintenance by anyone other than Samsung or a Samsung Authorised Service provider, vi. Operation of a product beyond the limit of its duty cycle, or vii. Products, components, parts, material, software, or interfaces not furnished by Samsung.
- d) NEITHER SAMSUNG NOR ITS THIRD PARTY SUPPLIERS OR RESELLERS MAKE ANY OTHER WARRANTY, GUARANTEE, OR CONDITION OF ANY KIND, WHETHER EXPRESS, IMPLIED, LEGAL OR STATUTORY, WITH RESPECT TO THE PRODUCT(S), AND TO THE EXTENT PERMITTED BY APPLICABLE LAW, SAMSUNG SPECIFICALLY DISCLAIMS ANY IMPLIED, LEGAL OR STATUTORY WARRANTIES OR CONDITIONS OF MERCHANTABILITY, FITNESS FOR A PARTICULAR, GENERAL OR NORMAL PURPOSE, SATISFACTORY QUALITY, DURABILITY AND WARRANTIES AGAINST LATENT DEFECTS.

8. GENERAL TERMS

- a) These terms and conditions are governed by English law and wherever you live you can bring claims against us in the English Courts. If you live in Wales, Scotland or Northern Ireland you can also bring claims against us in the courts of the country you live in. We can claim against you in the courts of the country you live in.
- b) By registering your Extended Warranty, you agree to be bound by these terms and conditions.
- c) The Promoter shall have the right, where necessary, to undertake all such action as is reasonable to protect itself against fraudulent or invalid claim(s) including, without limitation, to require further verification as to the identity, and other relevant details of a consumer or claimant and/or the verification as to their qualifying purchase.
- d) The Promoter shall not be liable for any interruption to this promotion whether due to force majeure or other factors beyond the Promoter's control.
- e) The Promoter reserves the right, acting reasonably and in accordance with all relevant legislation and codes of practice, to vary the terms and conditions of this Promotion.

- f) The Promoter reserves the right to amend the promotion in whole or part without prior notice or compensation.
- g) This promotion cannot be used in conjunction with any other similar promotions offered by the Promoter.
- h) Promoter: Samsung Electronics (UK) Ltd, Samsung House, 2000 Hillwood Drive, Chertsey, Surrey, KT16 0RS (Warranty applications must not be sent to this address; they will not be registered for the warranty promotion)

APPENDIX A – PARTICIPATING RETAILERS

Participating Retailers - UK		
1 STOP AUDIO VISUAL	Faulkners Louth Ltd	Molesey Refrigeration
A & A APPLIANCES LTD	FE Electronics Ltd;	Montrose Home Appliance Company Ltd
A & W Pounds Ltd	Fenwicks	Moore Electrics
A McKenzie & Sons	Fields Domestic Appliances	Moore's Appliances Ltd
A N Dodds Electrical	Finucanes Electrical Expert	Morris' DIY Expert
A W Myhill & Son Ltd	First Choice Domestic Appliances Lt	Moston Lane Appliances
A. H. SPITTLE	Fitzgerald Electrical	Mullallys Electrical
A1 Spares	Fitzgeralds Dingle	Mullen Domestic
A3 APPLIANCES	Fivestar Services (Fylde)	N17 Electrical
ABBEY DOMESTICS	Flemings Expert	Nailsea Electrical (NE Appliances)
Aber Gas Ltd	Fletchers of Ballinasloe	New Milton Electrical Centre Ltd
ACE Domestic Appliances Ltd.	FMC Finbar Michael Cochrane	Newage Electrical Ltd
ACE ELECTRICAL RETAIL	Forresters	Newbury Radio Co Ltd
Aclands Radio & TV Ltd	Forsters TV	Nioclás O Conchubair Teo
Adams & Jarrett (Retail) Ltd	Foulkes Electrical	Nisbets PLC
Adams Cook & Pearce Ltd	Foy's Cootehill	Noel Grimley Electrics Ltd
Adcock & Sons Ltd	Frank Craig Limited	North Wales Dom App Centre
AF THOMAS	FT Refrigeration	Northern Domestic Ltd
Affordable & Stylish Ltd	G Craggs Ltd	Northxsouth Ltd
AGC Retail Ltd	G J & B B Bennett	Odell Electrics
AJC Group	Ganly's Expert	O'Flaherty Electric
Albany Radio (Enfield) Ltd	Garland Electrical	Oldrid And Co Ltd
Allspares (Wigan) Ltd	Garrett Appliances Ltd	O'Leary's Expert
Amazon EU S.a.r.L.	Gary Etheridge Domestic Apps Ltd	ON POINT APPLIANCES
Andrew Thomson	Geo Donald (Warehouse Man) Ltd	Orkney Television Enterprise
Andrews Home Appliances Ltd	Geoff Hill Ltd	Owen's TV & Domestic Appliances
Anglian Electrics	George Robertson LTD	OXTED ELECTRICAL

Anthony L Young Ltd	GERALD GILES	P&S Domestic Ltd
AO	Gilbert And Vanstone	Paul Golf Audio Visual
Apollo Appliances	Glens	Pearsons
APPLIANCE CENTRE LTD	GLO TECH	Pennywise Appliances Ltd
Appliance City	GODDARDS ELECTRICAL	Percy Lord & Son Ltd
Appliance Direct (Morecambe) Ltd	Gotch of Selby	Peter B Ledbury Ltd
Appliance Electronics UK Ltd	Gotch Of Selby Ltd	Peter B Ledbury Ltd
Appliance Express Ltd	Grahams of Monaghan	Peter Murphy Lighting & Electrical Expert
Appliance House	Grange Builders Providers	Peter Pennington (Worksop) Ltd
Appliance World	Gregor Watson	Peter Rhodes
Appliances Direct	Grey's Electrical Ltd	Peter Tyson
ARCHERS	Guernsey Electricity	PEWSEY RADIOVISION
Archers Expert	Guernsey Gas Ltd	PHIL O'SULLIVAN ELECTRICAL LTD
Archers Television Service Ltd	GUS BYRNE ELECTRICAL	Pickups Of Stafford Ltd
Argos	H B H Woolacotts Ltd	PJW Electrics Ltd
Arran Domestic Service Centre	H F Sheffield Ltd	Pooles Domestic
Ashton Domestic Appliances Ltd	H J Knee Ltd	PORTSTEWART ELECTRICAL LTD
Atkinson Group Ltd	H Robertshaw And Sons Ltd	Power City
Atlantic Electronics Ltd	H Telecentre & Co	Power EC (PowerDirect)
Avensys Ltd	Halls of Ibstock Ltd	Powerhouse
B A Yeomans & Son Ltd	HANACO LTD	PRC
B L VISION	Hanson Electrical Ltd	PRC HiFi & Video Ltd
B. McSwiney & Sons - Expert	Hardys	Premier Appliances
Bandon Co-op	Hardy's of Killeel Ltd	Providers
Basil Knipe Electrics	HARRAP	Purewell
Beacon South West Ltd	Harringtons Hardware	Q.D.A.
Beattys Loughrea	Harris Electrical Ltd	Quinns Group
Bells Domestic	Harrods	R A ROBERTSON
Ben Sweeney Gas and Electrical	Harry Garlick	R BARKER (TARRING) LTD
Beric Appliances	Harry Parry Ltd	R C Snelling Ltd
Beyond Television	Harrys Electrical (Cavan)	R G B Hifi & Video Ltd
Birkbecks Electrical Ltd	Harvey Norman	R L Brooks Ltd
BJ'S (Mid Wales) Ltd	Harvey Norman Ireland	Radio Music Store LTD
BLAINES	HBH Woolacotts Ltd	Raff Electrical
Blue Badger Wholesale Ltd	Hearnebay Domestic	RDO Reigate
Booth Scotland Ltd	Heavins Euroncis (Athlone)	Redbridge Domestic App
Borsch Ltd	Herbert Todd & Son	Redmond Electrical
Box Ltd	HJ & D Webb & Sons Ltd	Refrigeration North West
Boylans TV Ltd	Hockridge & Stacey Ltd	Reilly's of Enniskillen Ltd
BRADFORD ELECTRICAL	Holmans of Wimborne	Reliant TV

Brennans Electrical Expert	Home Appliances Ltd T/A DID Electrical	RGB Ilford
Brightmore & Sons (Burbage) Ltd	Homebase	RGB Loughton
Briscoes	Homemaker (South) Ltd	Rileys TV Services Ltd
Broadway Music & Vision	HORNSEY APPLIANCE CENTRE LTD	RL BAILEY
Brodericks Electrical	HOT & COLD	RL Brooks
Brogan's Expert	Howards Electricals	Roberts Radio
BUDGET APPLIANCES	Howden Joinery Limited	Robson and Cowan
Built in Kitchen Appliances	Hubert Dolan Euroncis(Ballinasloe)	Rodgers Fraserburgh Ltd
Built-In Appliances Ltd	Hugh Culloty Expert	Romerils
Bunny Appliance Warehouse	Hughes TV And Audio Ltd	RONAYNES
BURDENS ELECTRONICS	Hurrells Electrical Ltd	Rooneys Homevalue
Burton & Sherwood Ltd	Hylands Ltd	RSM Domestic Appliances Ltd
Burtons	Irwin Bros Retail .Ltd	Ruislip Appliances Ltd
Burwoods Domestic Appl. Ltd	Irwin Megavision Expert	S & B Trade Services Ltd
Buy it Direct (Appliances Direct)	J & P Electric	S & D Ireland Ltd
BUYWISE DOMESTICS LTD	J B Postle & Son Ltd	Samsung IE
C F Hall & Co Ltd	J D R Thomas	Samsung Ireland
C J Hampshire Ltd	J HARRIES ELECTRICAL	Samsung UK
C S Suppliers Ltd	J Jenkins Electrical Ltd	Sapphire Choice UK Ltd
C T Bell (Crowthorne) Ltd	J. Arthur Electrical LTD	Scahills Electrical Expert
C W Strickland	J. McKennas Expert	Sean Hackett Limited - Expert
Cal Flavin Expert	J.J.Quinn Electrical	Sean Hennessy Electrical Superstores
Callaghans Electrical	J.S.G Electrical Ltd	Selfridges
Capital Appliance Centre Ltd	Jack Fitzgerald Electrical	Seventy-One Group Ltd
Capital Repairs	James Stewart & Son Ltd	Shaws
CARTERS DIRECT	JANES RETAIL LTD	Sheridan Electrics Limited - Expert
Cassidy Electrical	JC Campbell Electrics	Shop Direct
Castleford Domestic Appliances Ltd	Jeans Electrical	Sidney Bakewell
CD Electrics & Home Furnishings	Jerry's Electrical Ltd	Smyth Patterson Ltd
Cee-Jay Electronics	Jersey Electrical PLC	Sonic
CF HALL & CO	JJ Appliances Expert	Sonic Megastore Ltd
Chapman & Son	JOE GRAHAM & SON LIMITED	SORREL & SON
CHILTERN DOMESTIC APPLIANCES	Joe Simon Builders Supplies	Soundstore
CIH	John Calvert (Elec) Ltd	Soundstore
CK Home Appliances Ltd	John Finn Electrical Expert	South Coast Industrices Portland (Combens)
Clearys Electrical	John Gillman & Sons (Elec.) Ltd	Southpoint Electrical Ltd
CLOISTERS LTD	John Kerry & Sons Ltd	Sparkworld Ltd

Colin M Smith	John Lewis	Spencer / Spillane Expert
Colourcare Home Technology Ltd	Johns Electrical Ltd	Sperrin Electronics
Commercial Wholesale Trading Ltd	Johnstons Domestic Appliances	Square Deal TV Rentals
Connect	Josling TV & Electrical	SRL Electrics
Consumer Buyers Ltd	JOYCE & SONS (HEADFORD) LTD	Staines & Brights Ltd
COOPER & ELMS LTD	Joyces Home Centre	Stakelums Expert
COOPERS	Joyces Wexford Limited - Expert	STAN ODELL LTD
Coopers Stores	Jyotsna Electrical Ltd	Stapletons Expert Electrical
Cornwall Appl Services Ltd	KDH - KITCHEN DESIGN HOUSE	Stearn
Costco	KDS Appliances Ltd	Stellison Ltd
Crampsie Electrical Ltd	Keans of Claremorris	Stewart & Young Ltd
Crampton and Moore	Kearneys	Stuart TV
Cummins Expert	Keith Smith (Anstey) Ltd	Stuart Westmoreland (Holdings) Ltd
Cunniffe Electric Expert	Kenberne Holdings Ltd	Superdeal
Currys	Kensington Domestic Apps Ltd	Swans Electrical - Expert
Currys Ireland	Kevin Farish Ltd	T H Colebourn Ltd
Cyril Campbell (Electrics) Ltd	Keymex Ltd	T N McKay
D B Domestic Appliances Ltd	KILWORTH AUDIO VISUAL LTD	Tadhg O'Connor (Rathkeale)
D J P Domestic Appliances Ltd	KING & MOFFATT ELECTRICAL LIMITED	Taheny Electrical (Sligo)
D&C Electrics t/a Hadwins	Kingsbury Electronics Ltd	Taylor's of Giffnock LTD
DAC Appliances Ltd	Kitchen Economy Ltd	TCB direct
Dacombes & Renaut Ltd	Kitchen Specialists (all UK independent Kitchen retail stores)	TEJ DOMESTIC APPLIANCES
Dacombes of Wimborne	Kitchener & Thomas Ltd	TELFORDS
Dalzells	Knights Of Oakham Ltd	Thanetwide Domestic (Kent) Ltd
Dalzells of Markethill	L W Foxall	The Appliance Centre
David Wood	Lallys Electrical	The Appliance Store
Declan Curran Expert	Leekes (Llantrisant)	The Wash House Ltd -Admin Only
Delta House & Home	Lewis's	Thornhill Bros. Electrical Limited - Expert
Delta Ireland Ltd	Lighting Electrical Ltd	Tisdalls Electrical Ltd
DID Electrical	Lindsey Relay Co Ltd	TJ O'Mahony
Discount Appliance Centre Ltd	Littlewoods	Tommie Kelly Electrical
Domestic App Maint (D'Set) Ltd	London Domestic App	TOMMY KELLY ELECTRICAL
Domestic appliance and Plumbing Cahirciveen	Long Eaton Appliance Co. Ltd	Tomo Burke Electrical
Domestic Apps (Sudbury) Ltd	Lunney's Elec Discount Store	Toplex Ltd
Dominic Smith Electrical Expert	Lunts Domestic Appliances	Toss Bryan Expert
Donaghy Bros Limavady	Lutterworth Sound & Vision Ltd	Trade Forward

Donaghy Brothers	Lynne Radio Ltd	Transat Home Technologies Ltd
Drinagh Co-Op	M A Wash Vac Services	Tucker Brothers
Dwyers Electrical Expert	M J Pipe Ltd	TURBO LEISURE LIMITED
E B Marsh & Son Ltd	M.D.O SHEA & SONS	TV World
E&H Services	Magnet Limited	TVA TECHNOLOGY
EB MARSH	Makadams (Baughurst) Ltd	Tylers Of Bilston Ltd
Eddie Maguire - Expert	Mannions Expert Birr	Van Haaren Appliance World Ltd
EDDYS DOMESTIC	MAP Electrical Ltd	Varker Appliance Services
Electrical Sales Ltd	Marks Electrical Ltd	Vaughans
Electro City	Marown TV Ltd	Vaughans Radio Ltd
Ennis Electrical Expert	Marron Electrical Limited - Expert	Very
ESC (TV) Ltd	Martin Dawes	Vision Sales Direct
Euronics	Martin Dolan Expert Electrical	VT ELECTRONICS
Euronics Ireland	Martins of Hawkhurst	W M Budd & Sons Group Ltd
EVANS APPLIANCES	Mastercare Dublin	Wades
Expert	Maxwells	Walsh Bros. Electrical Expert
Expert at Arnotts	McCoubreys Elec Superstore	Waltons Direct
Expert at Brown Thomas	MCEVOY & ROWLEY	WALWORTH APPLIANCES
Expert Ireland	McGroartys TV Centre Limited - Expert	Watters Electrical
Expert Laois	McMichael Bros.	Webbs of Cannock Ltd
Expert Mullingar	MG Domestic	Wellingtons (Erith) Ltd
Expert Naas	Michael Gunning Electrical	Whitakers of Shipley
Expert Nenagh	Michael R Peters	Williams electrical
Expert Sligo	MICROTRONICS CENTRE	Wilmslow Electrical Ltd
Expert Tullamore	Microwave Service Centre	Wilson Electrical
F C Bailey (UK) Ltd	Minhas Trading Company Ltd	Wood Bros. Heanor Ltd
F J Fullick Ltd	ML Lake (Electrical Servs) Ltd	Woodall Refrigeration Ltd
F W & D Wain	Mobile TV Serv	WOODHALL REFRIGERATION
JoyBuy	YMK HOME APPLIANCES LTD	WOODS ELECTRICAL