

**Miele**

# Introducing the new **Miele 5 year Warranty**

(2 year Manufacturer Guarantee  
+ 3 year Extended Warranty)

*Selected Washing Machines, Tumble Dryers,  
Dishwashers & Cooking Appliances*

2 April – 1 July 2025

Claim must be registered within 90 days of  
end of promotion. Further T&C's apply.



**Miele**

## Complete Peace of Mind Until 2030

Claim a **5 Year Warranty\*** on Selected Appliances

**5  
YEAR  
WARRANTY**



\*Terms & Conditions apply. Selected models only. Valid on purchases between 02.04.25 – 01.07.25. For more information visit: [www.miele.co.uk/5yearwarranty](http://www.miele.co.uk/5yearwarranty)

The advertisement features a woman in a modern kitchen, pouring water from a kettle. The kitchen has dark wood cabinetry and a white countertop. A QR code is located in the bottom right corner of the image.

## FAQ – Terms & Conditions

- 1. What does the 5yr warranty cover?** The 5 year warranty is an extension of the standard Miele 2 year Manufacturer's Guarantee. This means it covers any defects in the material or workmanship of the product. Both defective parts and labour are covered.
- 2. What does the 5yr warranty not cover?** The key exclusions are: faults caused by the user through operating errors or lack of care and maintenance, non-domestic or commercial use, accidental damage, incorrect installation, faulty repairs or repairs carried out by non-authorised parties, replacement parts subject to wear and tear and use of non-approved spare parts and accessories. A full list of exclusions can be found in the T&Cs.
- 3. What regions and retailers are included or excluded?** The 5yr warranty is only available to machines purchased from an authorised retailer or directly from Miele in the United Kingdom excluding Northern Ireland.
- 4. How does the customer activate the warranty?** The 5yr warranty can be activated via the promotional webpage available at [www.miele.co.uk/promotions](http://www.miele.co.uk/promotions).
- 5. If the customer registers the appliance, will it be auto-enrolled into the promotional 5yr warranty?** No. The customer must still activate the warranty even if the appliance is registered. Registering the appliance will only activate the standard 2 year Manufacturer's Guarantee. If the customer activates the Extended Warranty first, this will auto-register the product.
- 6. How long does the customer have to activate the warranty?** Warranty activation must be made within 90 days of the end of the promotion. This means the warranty must be activated by 29<sup>th</sup> September 2025.
- 7. Is proof of purchase required?** Yes, the customer must upload proof of purchase.
- 8. How does the customer make a claim against the warranty?** A customer can book a repair at [miele.co.uk](http://miele.co.uk) by accessing their account area
- 9. The customer has not registered but machine was bought during promotion period. Can the promotion be honoured?** The warranty must be activated within 90 days of the end of the promotion.
- 10. Can the warranty be passed on to another person?** Yes, the 5yr warranty is transferable.