

Step One

Please make sure you measure the space in which you require your sliding wardrobe to be fitted as per the measuring guide provided. This will ensure the correct size bracket is purchased at point of order.

Step Two

Order your sliding wardrobe system as per the bracket sizes listed.

Step Three

Complete our Measuring Form, Installation preparation guide and Order form ready for one of our advisors to call you within 2 working days of receiving your order. Our advisor will assist you with these if you are unsure at any point.

Step Four

Following this call we will request that all the forms are emailed to costco@hdhc.com along with an image of your space. In case of a more complex fit an advisor may call again to arrange a virtual survey if more detail is needed.

Step Five

Once we have all the information we will start to manufacture your order and call again to book in an installation date, we aim to install within 4 weeks.

Step Six

You will also receive confirmation of the delivery date of your sliding wardrobe, this is usually upto 3 working days prior to installation.

Step Seven

2 days prior to the installation date you will receive a phone call reconfirming the date originally booked with yourself.

Step Eight

The installer will call 24hrs prior to installing or on a Friday if the install is to take place on a Monday.

Step Nine

The installation team will take images of the work done and ask that you sign a customer satisfaction document also highlighting care, maintenance and warranty advisories.