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**Advice: Quality Notice Item # 1193777 Sensible ECO Living 47L Motion Sensor Trash Bin**

Dear Costco Member,

Our records show that either you or one of your add-on members has purchased the above mentioned item from Costco between 18<sup>th</sup> April 2019 and 3<sup>rd</sup> July 2019. **If one of your add-on members has purchased the item would you please ensure that you pass this important letter on to them.**

The vendor has identified a performance issue with the Motion Sensor Trash bin. In some instances, the product will not power on.

The manufacturer has modified the unit to address this issue.

If you are experiencing this issue, please contact the manufacturers Customer Support by emailing [uksupport@eko.com.cn](mailto:uksupport@eko.com.cn) and quote the Costco Item No. 119377. They will assist you with replacing the lid with the updated modified version.

We have sent this notice in the interest of your continued satisfaction with Costco products and we sincerely regret any inconvenience that this requirement may cause you. If you are not fully satisfied please bring this item back for a full refund to your nearest Costco Warehouse.

Sincerely,

A handwritten signature in blue ink, appearing to read "Pauleen Stallard".

Pauleen Stallard  
Food Safety & Quality Assurance Director