# get started

INSTANT™ **DUO EASY** USER MANUAL



# Welcome

# to your new Instant™ Duo Easy!

This Instant Pot Duo Easy can help you cook healthy, delicious meals more easily and in less time. We hope you fall in love with Instant Pot cooking, and enjoy it in your kitchen for years to come!

# Get started with your new Duo Easy!



#### Scan to Get Started!

To make your cooking experience with Instant as easy as possible, we have created 4 simple steps with how-to videos to guide you. Scan the QR code and follow the steps to become an Instant Chef in no time!

#### www.instantbrands.co.uk/get-started



Download the Instant Brands® Connect app to access 100's of recipe ideas.



Visit the **Instant Brands UK YouTube channel** for how-to videos and recipe inspiration.



Connect with the **Instant Pot UK Facebook Community**, and be inspired with cooking tips, tricks and recipes from this active group of Instant chefs!

# **▲**WARNING

Before using your new Duo Easy, read all instructions, including the Safety and Warranty document. Failure to follow the safeguards and instructions may result in personal injury and/or property damage.

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# **△ IMPORTANT SAFEGUARDS**

# **▲WARNING**

#### Safety Instructions

At Instant, we want you to feel comfortable using our products. This Instant Pot®  $\mathsf{Duo}^\mathsf{TM}$  Easy was designed with you and your safety in mind.

Read all instructions before using and only use this appliance as directed. Failure to follow these Important Safeguards may result in personal injury and/or property damage and will void your warranty.

When using electrical appliances, basic safety precautions should always be followed to reduce the risk of fire, electric shock, personal injury and/or property damage.

#### **Placement**

- **DO** place the appliance on a countertop only. Always operate the appliance on a stable, non-combustible, level surface.
- DO make sure all parts are dry and free of food debris before placing the cooking pot on the cooker base.
- **DO NOT** place the appliance on or close to a hot gas or electric burner, or a heated oven.
- **DO NOT** use the appliance near water or flame.
- **DO NOT** use outdoors. Keep out of direct sunlight.
- DO NOT place on anything that may block the vents on the bottom of the appliance.

# General Use

The removable inner cooking pot is extremely hot during use, and can be extremely heavy when full of ingredients.

- **DO** use oven mitts when handling the inner cooking pot and removing accessories.
- **DO** place hot accessories on a heat-resistant surface or cooking plate.
- **DO** use care when lifting the cooking pot from the cooker base to avoid burn injury.
- DO use extreme caution when the cooking pot contains hot food, hot
  oil or other hot liquids.

# **AWARNING**

- DO use only the Instant Pot lid that came with this cooker base.
   Using any other pressure cooker lids may cause personal injury and/or property damage.
- DO NOT use the appliance without the removable inner cooking pot installed.
- DO NOT touch the metal portion of the lid, the appliance's hot surfaces, or any accessories during or immediately after cooking because they will be hot. Only use the side handles for carrying or moving.
- DO NOT use this appliance for deep frying or pressure frying with oil.
- DO NOT move the appliance while it is in use and use extreme caution when disposing of hot grease.
- DO NOT allow children or persons with reduced physical, sensory
  or mental capabilities to operate this appliance. Close supervision is
  necessary when any appliance is used by or near children and persons
  with reduced physical, sensory or mental capabilities. Children should
  not play with this appliance.
- DO NOT use the appliance for anything other than household use. It is not intended for commercial use.
- **DO NOT** leave the appliance unattended while in use.

# **Pressure Cooking**

This appliance cooks under pressure. Allow the appliance to depressurise naturally or release all excess pressure before opening. Inappropriate use may result in burns, personal injury and/or property damage.

- **DO** make sure the appliance is properly closed before operating.
- **DO** check that the steam release valve is installed.
- DO use the Instant Pot lid when pressure cooking. For instructions on how to use the lid, see the User Manual or Getting Started Guide.
- DO turn the appliance off if steam escapes from the steam release valve and/or float valve in a steady stream for longer than 3 minutes. If steam escapes from the sides of the lid, turn the appliance off and make sure the sealing ring is properly installed.
- DO check the steam release valve, steam release pipe, anti-block shield and float valve for clogging before use.
- **DO NOT** remove the pressure cooking lid with unprotected hands.

# **AWARNING**

- **DO NOT** attempt to force the lid off the Instant Pot cooker base.
- **DO NOT** move the appliance when it is under pressure.
- **DO NOT** cover or obstruct the steam release valve and/or float valve with cloth or other objects.
- DO NOT attempt to open the appliance until it has depressurised, and all internal pressure has been released. Attempting to open the appliance while it is still pressurised may lead to sudden release of hot contents and may cause burns, personal injuries and/or property damage.
- DO NOT place your face, hands or exposed skin over the steam release valve or float valve when the appliance is in operation or has residual pressure, and do not lean over the appliance when removing the lid.

# **Overfill During Pressure Cooking**

Overfilling may cause a risk of clogging the steam release pipe and developing excess pressure.

- DO NOT fill the inner cooking pot over the line labelled 'PC MAX 2/3'.
- DO NOT fill the inner cooking pot over the line labelled 'PC MAX 1/2' when cooking foods that expand during cooking such as rice, dried beans or dried vegetables.
- DO be aware that certain foods, such as applesauce, cranberries, pearl barley, oatmeal or other cereals, split peas, noodles, macaroni, rhubarb, or spaghetti can foam, froth, sputter, and clog the pressure release device (steam vent).
- **DO NOT** fill the cooking pot higher than the "PC MAX 1/2" line when cooking these foods.
- **DO NOT** place oversized foods into the inner cooking pot as they may cause risk of fire, personal injury, and property damage.
- **DO** check that the sealing ring is properly installed.

# Accessories

• **DO** use only accessories or attachments authorised by Instant Brands. The use of parts, accessories or attachments not recommended by the manufacturer may cause a risk of personal injury, property damage, fire, or electric shock.

# **▲**WARNING

- **DO** use only an authorised stainless-steel Instant Pot inner cooking pot to reduce the risk of pressure leakage.
- DO only replace the sealing ring with an authorised Instant Pot sealing ring to prevent personal injury, property damage and damage to the appliance.
- DO NOT use the included accessories in a microwave, toaster oven, convection or conventional oven, or on a ceramic cooktop, electric coil, gas range or outdoor grill.

## Care and Storage

- DO let the appliance cool to room temperature before cleaning or storage.
- DO NOT store any materials, other than the multicooker cooking pot, in the cooker base when not in use.
- **DO NOT** place any combustible materials in the cooker base, such as paper, cardboard, plastic, Styrofoam or wood.

#### Power Cord

A short power-supply cord is used to reduce the risk resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord.

**WARNING:** Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.

- DO NOT let the power cord touch hot surfaces or open flame, including the stovetop.
- DO NOT use with power converters or adapters, timer switches or separate remote-control systems.

This appliance has a 3-prong earthed plug. To reduce the risk of electric shock:

- ONLY plug the power cord into an earthed electrical outlet.
- DO NOT remove earth.

If the unit includes a detachable power cord:

To connect, always attach the power cord to the appliance first, then plug the power cord into the wall outlet.



### **Electrical Warning**

The cooker base contains electrical components that are an electrical shock hazard. Failure to follow these instructions may result in electric shock.

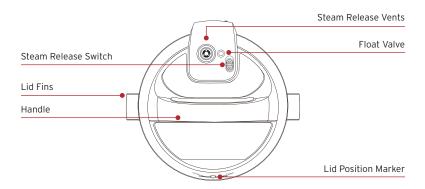
To protect against electrical shock:

To disconnect, select Cancel, then remove plug from power source. Always unplug when not in use, as well as before adding or removing parts or accessories, and before cleaning. To unplug, grasp the plug and pull from the outlet. Never pull from the power cord.

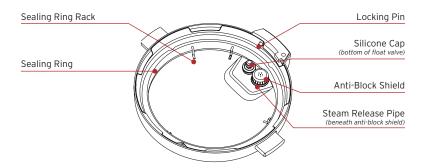
- DO regularly inspect the appliance and power cord. DO NOT operate
  the appliance if the power cord or plug is damaged, or after the
  appliance malfunctions or is dropped or damaged in any manner.
  For assistance, contact Customer Care by email at UKSupport@
  instantbrands.com (if located in the UK) or EUSupport@
  instantbrands.com (if located in the EU) or by phone at +44 (0)
  3331230051.
- DO NOT attempt to repair, replace or modify components of the appliance, as this may cause electric shock, fire, personal injury, and/or property damage and will void the warranty.
- **DO NOT** tamper with any of the safety mechanisms, as this may result in personal injury or property damage.
- **DO NOT** put liquid or food of any kind into cooker base without the inner cooking pot.
- DO NOT immerse power cord, plug or the appliance in water or other liquid.
- DO NOT use the appliance in electrical systems other than 220-240 V ~ 50-60 Hz.

# SAVE THESE INSTRUCTIONS

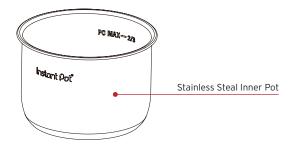
# WHAT'S IN THE BOX



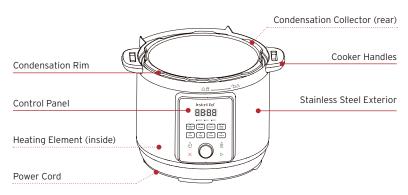
# **Bottom of Lid**



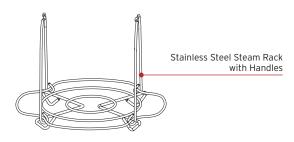
#### Inner Pot



# Cooker Base



#### Parts + Accessories

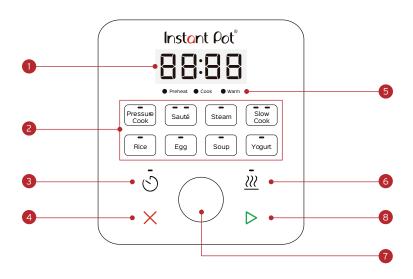


Illustrations are for reference only and may differ from the actual product.

# **USING YOUR DUO EASY**

# Control panel

We've designed the control panel to be simple to use and easy to read.



- 1. Time Display
- 2. Smart Programs
  - Pressure Cook
  - Sauté
  - Steam
  - Slow Cook
  - Rice
  - Egg
  - Soup
  - · Yoghurt

- 3. Delay Start
- 4. Cancel
- 5. Status Indicators
- 6. Keep Warm
- 7. Control Dial
- 8. Start

#### **Control Panel Functions**

#### Cancel

Press Cancel to stop a Program at any time. The device returns to functional selection mode.

#### **Delay Start**

Postpone cooking up to 24 hours. Select a Program and if desired, adjust the cooking time, then press Delay Start to turn the setting on. Use the dial to adjust the number of hours before cooking will begin. The device makes 3 beeps to confirm the changes.

# Adjust Cooking Time on the fly

To change the time during the cooking process, select the program you are using, adjust the time using the dial and press Start to resume cooking.

#### Keep Warm Setting

Turns on by default for all smart programs except Sauté, Steam and Yogurt. You may turn off Keep Warm setting by pressing the Keep Warm Button.

# Memory Function setting

Every program comes with a memory function for every change made to the time. Press and hold Cancel for more than 3 seconds to reset all the functions to their default settings.

# **Control Panel Status**

88:88	PLUG IN MODE  All screen elements and LED lights will turn on for 1 second.
	SCREEN OFF If there is no activity for over 2 minutes, it will returnto the power saving mode, and the dim light is OFF.
End	END Once cooking is completed, it will display End.
• [	LOCK THE LID  When you select a pressure cook function and the lid is on but not locked the display will alternately show Lid and Err to prompt you to lock the lid.
	UNLOCK AND OPEN LID When you select the saute function and the lid is on but not locked the display will alternately show OPEN and Lid to prompt you to take the lid off.
	PREHEATING The display will show On until it is in cooking mode.

# **USING THE LID**

You'll use the pressure cooking lid for most cooking programs, and especially for pressure cooking. Always use the pressure cooking lid that came with this Instant Duo Easy base.

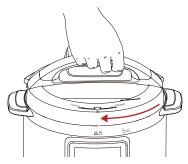
#### How to close and lock the lid

For pressure cooking, the lid must be securely locked into place to prevent steam from escaping. When you place the lid on the cooker base:

1. Line up the line on the lid with the arrow at the side of the control panel.  $\ \ \, \Box \triangle \ \ \,$ 



2. Turn the lid clockwise until the line on the lid lines up with the line on the control panel.  $\triangle \triangle$ 



Lid and Err will alternately show on the display when the lid has been put on the pot but not in the lock position. This screen will not show up when the lid has been entirely removed or locked properly.

# How to unlock and open the lid

Once steam is completely released, you must unlock the lid beforeopening it:

1. Line up the line on the lid with the arrow at the side of the control panel.



#### How to release steam

Instant Duo Easy can release steam naturally or quickly. Use the one that best fits the type of food you're cooking.

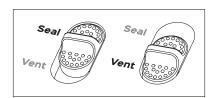
#### Natural steam release

1. Ensure that the switch is in sealing position for steam to benaturally released.

# Quick steam release

Turn the switch to venting position for quick steam release.

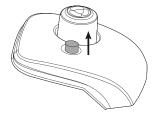
1. After cooking, move the switch to the venting position and wait for all pressure to release.



The float valve is a visual indication of whether there is pressure in the cooker (pressurised) or not (depressurised). It appears in 2 positions:

#### Pressurised

The float valve has visibly popped up above the surface of the lid.



# Depressurised

The float valve has descended, andthe top is flush with the lid.



#### **⚠ DANGER**

DO NOT attempt to remove the lid while the float valve is up and NEVER attempt to force the lid open. Contents are under extreme pressure. Float valve must be down before attempting to remove the lid. Failure to follow these instructions may result in serious personal injury and/or property damage.





# ⚠ Pressure Cooking Caution

This appliance uses pressure to cook. Allow the appliance to release all excess pressure and steam before opening the lid. Opening the lid before pressure is released may result in burns, injury and/or property damage. Read more in the Important Safeguards section of this manual.

# **INITIAL SET UP**

#### Clean before use

- Wash the inner cooking pot with hot water and soap. Rinse and use a soft cloth to dry the outside. Or you can wash the inner cooking pot in the dishwasher.
- 2. Wipe the heating element inside the cooker base with a soft cloth to ensure there are no stray packaging particles.

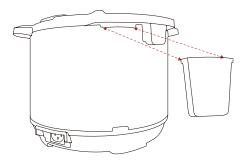
# Setting up the condensation collector

The condensation collector sits at the back of the cooker base and accumulates overflow moisture from the condensation rim. It should be installed before cooking, then emptied and rinsed out after each use.

#### Remove the condensation collector.

 Pull the condensation collector away from the cooker base; do not pull down.

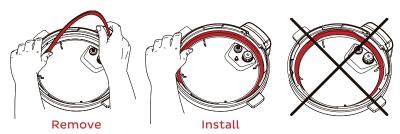
Note: the tabs on the cooker base and the grooves on the condensation collector.



# Using the Sealing Ring

When the lid is closed, the sealing ring installed on the underside of the lid creates an air-tight seal between the lid and the cooker base.

 The sealing ring must be installed before using the cooker and should be cleaned after each use.



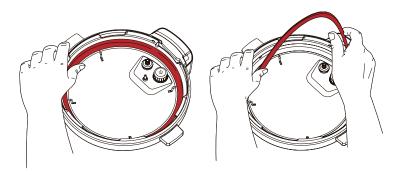
 Sealing rings stretch over time with normal use. To keep your product safe, replace the sealing ring every 12 to 18 months.
 Replace sooner if you notice stretching, deformation, or damage.

# Install the Sealing Ring

- 1. Place the sealing ring over the sealing ring rack and press it into place. Press down firmly to ensure there is no puckering.
- The sealing ring should be snug and should not fall out when the lidis turned over.

## Remove the Sealing Ring

- 1. Grip the edge of the sealing ring and pull it out from behind the sealing ring rack.
- 2. Inspect the rack to ensure it is secured, centered, and an even height all the way around the lid. If the sealing ring rack is deformed, do not try to repair it.



## Plug in cord

• When you're ready to use your Instant Duo Easy, plug the electrical cord into the power socket on the back of the unit.

#### Test run

 Setting up your new Instant Duo Easy for a test run is a great way to familiarise yourself with how the unit works before you actually cook a meal.

#### To perform a test run:

- Add minimum water of 375ml to the inner cooking pot and place inner cooking pot into the cooking base.
- 2. Place the lid on top of the cooker base and lock the lid. Refer to page 12 How to close and lock the lid.
- 3. Select Pressure Cook on the control panel.
- 4. Press Start to begin.
- 5. During preheating, the screen displays On.
- 6. Once the unit enter cooking mode the time will appear on the display and start to count down.
- 7. Press Keep Warm to turn off the Keep Warm setting.
- 8. When cooking is done, DO NOT OPEN LID IMMEDIATELY.
- 9. The float valve will descend, once it is depressurised, then it is safe to open lid.
  - Refer to page 13 How to unlock and open the lid.
- 10. Release steam by moving to the venting position.
- 11. Unlock and open the lid.
- 12. Discard any remaining water, and then wash and dry the inner cooking pot.

Now you're ready to cook a meal in your Instant Duo Easy!

# **PRESSURE COOK**

To get pressure cooking, follow the same basic steps as you did in the Initial test run (water test) – but add food and water this time!

Pressure cooking uses pressurised steam to cook foods quickly and evenly.

The pressure cook functions are Pressure Cook, Rice, Egg and Soup.

#### Other settings

- Automatic Keep Warm is set to ON by default for all Pressure Cook programs.
- Delay Start is available for all Pressure Cook programs.

# How to pressure cook

#### Prep

Cut, chop, season or marinate your ingredients according to your recipe.

### Preheat

- 1. Place the inner cooking pot into the cooker base.
- 2. Add ingredients to the inner cooking pot.
- Place the lid on top of the inner cooking pot and be sure it is locked.
- 4. Select a pressure cooking function on the control panel.
- 5. Turn the dial to adjust the cooking time.
- The Keep Warm function is on by default. Press Keep Warm to turn it off.
- Press start to begin.
- 8. The unit will start to build pressure and the display shows On.

#### Cook

- When the unit enters cooking mode, the display will show the time and start to count down.
- 10. When the timer reaches 00:00, cooking will stop.
- If Keep Warm has been activated the Keep Warm setting will automatically turn on once cooking is completed. Press Cancel if you want to turn Keep Warm off.

If you want to delay cooking, press Delay Start and select delay time before start cooking.

#### Release steam

Choose the steam release method that works for your recipe. See 'How to release steam' on page 13 for full details.

# Using liquid to create steam

Pressure cooking requires liquid in the inner cooking pot to produce the steam needed. Unless your recipe specifies otherwise, you will need a minimum of 375ml of liquid for pressure cooking.

Pressure cooking liquids should be water-based, such as stock, soup or juice. If using canned, condensed, or cream-based soup, add water as directed above.

# **SLOW COOK**

Slow cooking lets you make your favourite simmering and stewing recipes – just like grandma used to make. This program does not use pressure to cook food.

#### Other settings

- The Keep Warm setting is on by default for the Slow Cook program.
- Delay Start is available for the Slow Cook program.
- The unit does not preheat during Slow Cook. It will rise to the optimum temperature and maintain this temperature during slow cooking.

#### How to slow cook

# Prep

Cut, chop, season or marinate your ingredients according to your recipe.

# Cook

- 1. Place the inner cooking pot into the cooker base.
- 2. Add ingredients to the inner cooking pot.
- Place the lid on top of the inner cooking pot and be sure it is locked.
- 4. Select the Slow Cook function on the control panel.
- 5. Press the Slow Cook function to select Lo or Hi temperature.
- 6. Turn the dial to adjust the cooking time.
- The Keep Warm function is on by default. Press Keep Warm to turn it off.
- 8. Press start to begin.
- The unit will enter cooking mode, the display will show the time and start to count down.

# Complete

- 1. The display shows End when the cooking time finishes.
- If Keep Warm has been activated it will turn on automatically once cooking is completed. Press the Cancel button to turn Keep Warm off.

If you want to delay cooking, press Delay Start and select delay time before you start cooking.

# **STEAM**

The Steam program cooks food using steam but no pressure; it's especially useful for vegetables like broccoli, courgette, carrots, and others. You can adjust the settings according to your recipe.

#### Other settings

- The Keep Warm function is not available.
- Delay Start is available for the Steam program.
- Preheating time is subjected to the amount of volume in the inner cooking pot.

#### How to steam

#### Prep

Cut or chop the ingredients according to your recipe.

#### Preheat

- Fill inner cooking pot with 2.5-5 centimetres of water, and place a steamer basket in the cooking pot. Do not fill water above the steamer basket.
- Once done, place ingredients onto a plate or bowl and put on top of the steamer basket.
- 3. Place the lid on top of the cooker base and lock the lid.
- 4. Select the Steam function on the control panel.
- 5. Turn the dial to adjust the cooking time.
- 6. Press start to begin.
- 7. The unit will start to build pressure and the display shows On.

#### Cook

- 8. When the unit enters cooking mode, the display will show the time and start to count down.
- 9. When the cooking time finishes the display will show End.

If you want to delay cooking, press Delay Start and select delay time before you start cooking.

# **SAUTÉ**

Use Sauté in place of a frying or saucepan. Sautéing can deepen the flavours of your food, or can simmer, thicken or reduce sauces.

### Other settings

- The Keep Warm function is not available.
- Delay Start is not available.
- Preheating time is subject to the amount of volume in the inner cooking pot.

#### How to sauté

#### Prep

Cut, chop, season or marinate your ingredients according to your recipe.

#### Preheat

- Place the empty inner pot into the cooker base. Do not close the lid.
- 2. Select Saute function on the control panel.
- 3. Press Saute function to select Lo or Hi temperature.
- 4. Turn the dial to adjust the cooking time.
- 5. Press Start to begin.
- 6. The display will show on.

#### Cook

- Add ingredients but do not close the lid. You may add oil into the inner pot as it promotes even cooking of your food and prevents sticking.
- 8. Once the unit reaches the set temperature the display will show Hot for 3 seconds.
- 9. The display will then show the time and start counting down.

#### Complete

10. Once the cooking is completed the display will show End.

# Sautéing before Pressure or Slow Cooking

Quite often, you'll want to sauté foods to brown them before further cooking them.

- 1. Sauté ingredients.
- 2. Press Cancel. You can deglaze the inner cooking pot now before switching to Pressure Cook or Slow Cook (see Deglazing below).
- 3. Select the Smart Program you want to use to finish cooking.

# Deglazing

Deglazing is the process of adding a liquid to a hot pan, releasing all of the delicious, caramelised pieces stuck to the bottom..

- 1. Remove food from inner pot.
- 2. Add water, stock or wine.
- 3. Use wooden spoon or silicone spatula to loosen food stuck to bottom of the inner cooking pot.

# **YOGURT**

You can use your Instant Pot Duo Easy to easily make delicious, fermented dairy and non-dairy yogurt.

#### Other settings

- The Keep Warm function is not available.
- · Delay Start is not available.

# How to make yogurt

#### Prep

Only use pasteurised milk to make yogurt in the Duo Easy.

#### Preheat

- Add pasteurised milk to the inner cooking pot and place the inner cooking pot into the cooker base.
- 2. Add a starter culture to the milk according to package instructions. If using plain yogurt as a starter, ensure that it contains an active culture. Mix in 30 ml of yogurt per 3.7 L of milk or follow a trusted recipe.
- 3. Place the lid on top of the cooker base and lock the lid.
- 4. Select the Yogurt function on the control panel.
- 5. Use the dial to change the cooking time.
- 6. Press Start to begin.
- 7. During preheat the display will show on.

#### Cook

- 8. When the unit reaches the correct temperature the display will show Hot for 3 seconds.
- The unit will then enter cooking mode and the timer will start to count down.

# Complete

- 10. Once the cooking time has ended the display will show End.
- 11. Allow yogurt to cool.
- 12. Place in the fridge for 12-24 hours to develop flavours.

# How much to make?

The minimum volume of milk that can be made in the Duo Easy is 1 litre. The maximum volume of milk that you can make is 3.8L.

# **KEEP WARM**

You can choose to have Keep Warm turn on automatically after cooking on the Pressure Cook, Slow Cook, Rice, Egg and Soup functions.

# Keep warm after cooking

- 1. When cooking is finished, automatic warming begins. The timer shows the time passed, up to 10 hours.
- To turn automatic warming off (either during cooking or during automatic warming), press Cancel and the light above the button turns off.

# **CLEANING**

Clean your Instant Duo Easy after each use. Always unplug the unit and let all parts cool to room temperature before cleaning. Before use or storing, make sure all surfaces are dry.

Part	Cleaning instructions
Lid and Parts • Anti-Block	Hand wash with hot water and mild dish soap or wash in dishwasher, top rack.
Shield	Remove all small parts from lid before washing.
<ul><li>Sealing Ring</li><li>Steam</li><li>Release Vent</li><li>Silicone Cap</li></ul>	<ul> <li>With steam release valve and anti-block shield removed, clean interior of steam release pipe to prevent clogging.</li> <li>To drain water from the lid after dishwashing, grasp the lid handle and hold the lid vertically over a sink, then turn it all the way around.</li> </ul>
• Steam	After cleaning, store the lid upside down on the cooker base.
Release Cover	Store sealing rings in a well-ventilated area to disperse odor.
	<ul> <li>To eliminate odours from sealing ring, add 250 ml water and 250 ml white vinegar to inner cooking pot, and run Pressure Cook for 5-10 minutes, then use Quick Steam Release.</li> </ul>
Inner Cooking	Wash after each use.
Pot	<ul> <li>Hand wash with hot water and mild dish soap or wash in dishwasher*</li> </ul>
	Hard water stains may need a vinegar-dampened sponge and scrubbing to remove.
	<ul> <li>For tough or burned food residue, soak in hot water for a few hours before cleaning.</li> </ul>
	• Dry all exterior surfaces before placing in cooker base.
Power cord	Use a barely-damp cloth to wipe any particles off cord.
Cooker base	Wipe the inside of the cooker base as well as the condensation rim with a barely-damp cloth, and allow to air dry.
	Clean the outside of the cooker base and the control panel with a soft, barely-damp cloth or sponge.

<sup>\*</sup>Some discoloration may occur after machine washing, but this will not affect the cooker's safety or performance.

# **LEARN MORE**

There's a whole world of Instant Pot information and help just waiting for you. Here are some of the most helpful resources.

# Register your product

instantbrands.co.uk/product-registration

#### Contact Customer Care

instantbrands.co.uk/support UKSupport@instantbrands.com EUSupport@instantbrands.com

# Instant Brands® Connect App with 1000+ recipes

iOS and Android app stores

# Cooking charts and more recipes

instantbrands.co.uk/recipes

# Replacement parts and accessories

instantbrands.co.uk/product-category/instant

# Join the community



# **Product specifications**

Model	Volume	Wattage	Power	Weight	Dimensions
DUPC61-BK	5.7 Litres	1000 W	220-240V	5.2 kg	cm: 31.0 L x 34.0 W x 33.0 H

# WARRANTY

Instant Brands (EMEA) Limited, Instant Brands (Ireland) Limited, and Instant Brands LLC (collectively the "Company") warrant this appliance to be free from defects in workmanship and material, under normal household use, for a period of one (1) year from the date of original purchase. This Limited Warranty extends only to the original purchaser and use of the appliance in the UK and EU and must be purchased by an authorised distributor of Instant Brands. This warranty does not cover appliance use outside of the UK and EU.

Proof of original purchase date and, if requested, return of your appliance is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with the written instructions included with the appliance (which are also available at instantbrands.oc.uk), the Company will, at its sole discretion, either: (i) repair defects in materials and workmanship; or (ii) replace the appliance. In the event the appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase (UK only).

The Company is not responsible for shipping costs for warranty service.

#### Limitation and Exclusions

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and may result in serious injury and damage. Any modification or attempted modification to your appliance or any part thereof will void the warranty, unless such modification(s) or alteration(s) were expressly authorised by the Company.

This warranty does not cover (1) normal wear and tear; (2) damage resulting from negligent, unreasonable or misuse of the appliance, improper assembly or disassembly, use contrary to the operating instructions, failure to provide reasonable and necessary maintenance, Acts of God (such as fire, flood, hurricanes and tornadoes), or repair or alteration by anyone, unless expressly directed and authorised by the Company; and (3) repairs where your appliance is used for other than normal household use and in a manner contrary to published user or operator instructions.

To the extent permitted by applicable law, the liability of the Company, if any, for any allegedly defective appliance or part shall be limited to repair or replacement of the appliance or part thereof, and shall not exceed the purchase price of a comparable replacement appliance. Except as expressly provided herein and to the extent permitted by law, (1) the Company makes no warranties, conditions or representations, express or implied, usage, custom of trade or otherwise with respect to the appliance or parts covered by this warranty and (2) the Company shall not be responsible or liable for indirect, incidental or consequential damages arising out of or in connection with the use or performance of the appliance or damages with respect to any economic loss, loss of property, loss of revenues or profits, loss of enjoyment or use, costs of removal, installation or other consequential damages of any nature or kind.

You may have rights and remedies under applicable laws, which are in addition to any right or remedy which may be available under this limited warranty.

# WARRANTY

Please visit instantbrands.co.uk/product-registration/ to register your appliance. You will be asked to provide your name, your email address, the store name, date of purchase, model number and serial number (both of which are found on the appliance). This registration will enable us to keep you up-to-date with product developments and recipes, and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understood the instructions for use and warnings accompanying the appliance.

# Warranty Service

To obtain warranty service, please contact our Customer Care Department by creating a support ticket online at Instantbrands.co.uk/support/. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Instant Brands is not responsible for shipping costs related to warranty service. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.

THE STATE OF THE S	THE THE LO
Instant Brands (EMEA) Limited,	Instant Brands (Ireland) Limited, Suite
1 Christchurch Way, Woking,	6, Rineanna House, Shannon Free
Surrey, GU21 6JG, UK.	Zone, Shannon, Co Clare, Ireland, V14 CA36.
Email: UKSupport@instantbrands.com	Email: EUSupport@instantbrands.com

Within the FU

Telephone: +44 (0) 3331 230051

This warranty was last updated on 1 September 2019 for all products sold from [1 November 2019]. If your product comes with our older warranty version, your warranty will continue to be honoured.

# Recycling

Within the UK

Telephone: +44 (0) 3331 230051

This appliance complies with the WEEE Directive 2012/19/EU on the disposal of electrical and electronic equipment (WEEE). This appliance complies with the European directive for electromagnetic compatibility (EMC) 2014/30/EU and its revisions, as well as Low Voltage Directive (LVD) 2014/35/EU and its revisions. This marking indicates that this product should not be disposed of with other household waste throughout the UK and EU. To prevent possible harm to the environment or human health from uncontrolled waste disposal, recycle it responsibly to promote the sustainable re-use of material sources. To return your used device, please use the return and collection systems or contact Customer Care for further recycling and WEEE information.



# Instant Brands (EMEA) Limited

1 Christchurch Way, Woking, Surrey, GU21 6JG, UK

# Instant Brands (Ireland) Limited

Suite 6, Rineanna House, Shannon Free Zone, Shannon, Co Clare, Ireland, V14 CA36

#### instantbrands.co.uk

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