



Freephone
0800 066 5091

12 noon - 12 midnight, 7 days a week, excluding bank holidays.

Costco Concierge Services is available exclusively for Costco members.

To help us assist you quickly, please have the following information available when you call.

NAME

COSTCO MEMBERSHIP No:

COSTCO ITEM No: (Printed on your Costco receipt)

ITEM DESCRIPTION & MODEL No:

SERIAL No:

PURCHASE DATE

In order to provide you with Costco Concierge Services, Costco may share information about your electronics purchases, such as make and model, with third-party providers.

* Mention of Apple Computer, Inc. product is for promotional and informational purposes only. Inclusion of Apple product does not constitute an endorsement or recommendation by Apple of these services. Apple assumes no responsibility with regard to selection, performance or use of this service.

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free
Technical
Support



Televisions & Projectors

includes 5 year warranty on TVs



Cameras & Camcorders

includes 2 year warranty on camcorders



Computers

includes 2 year warranty



MP3 Players / Tablet PC



Exclusively
for Members

Costco's Electronics return Policy



Freephone Technical Support
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Your satisfaction is
Costco's *top* priority.



Call Costco Concierge Services for
free technical support and set-up help.

- Receive free technical support for any television, camera, camcorder, computer, MP3/iPod or touch screen tablet/iPad device you purchase at Costco.
- Speak with expert-level technicians.
- Enjoy easy-to-understand answers to your set-up and product use questions.
- Get troubleshooting assistance.
- Obtain warranty information and assistance.
- Receive in-situ service when in-situ service is covered under manufacturer's warranty.
- Order accessory replacements*.
- This service is available exclusively for Costco members.

- 1 Costco will accept returns within 90 days from the date of purchase for the following items:
 - Televisions
 - Projectors
 - Computers
 - Cameras
 - Camcorders
 - MP3 Players/Tablet PC
 - Mobile phones
 - Touch screen tablets/iPad devices
- 2 Costco offers FREE technical support for televisions, computers, cameras, camcorders, MP3/iPod and touch screen tablets/iPad devices purchased from Costco, through Costco Concierge Services at **FREEPHONE 0800 066 5091**. Technical support for mobile phones is provided by the mobile phone service provider.
- 3 Costco extends the manufacturers warranty to 5 years on Televisions and 2 years on computers[†] and camcorders from the date of purchase. See the manufacturers warranty for specific coverage terms. For warranty service contact Costco Concierge Services on **0800 066 5091**.

COSTCO
CONCIERGE
SERVICES | TECHNICAL
SUPPORT

* Additional charges may apply

[†]Excluding touch screen tablets/iPad devices